



HEALTHY COMMUNITIES

JULY 28, 2014

[HTTPS://KCSTAT.KCMO.ORG](https://kcstat.kcmo.org)

PROMOTE ANIMAL HEALTH AND PUBLIC SAFETY

Animal Health and Public Safety

45

Percent of citizens satisfied



on track

Detail 

ANIMAL CONTROL OPERATIONS

CITIZEN SATISFACTION WITH ANIMAL CONTROL

Kansas City will ensure public safety, animal welfare, and encourage responsible pet ownership through efficient and effective animal control and shelter operations.

The key measurement for this priority is the percent of citizens who are satisfied with the quality of animal control. The goal is to increase satisfaction by at least 2% per year from 2013 through 2016. [Explore the data](#)

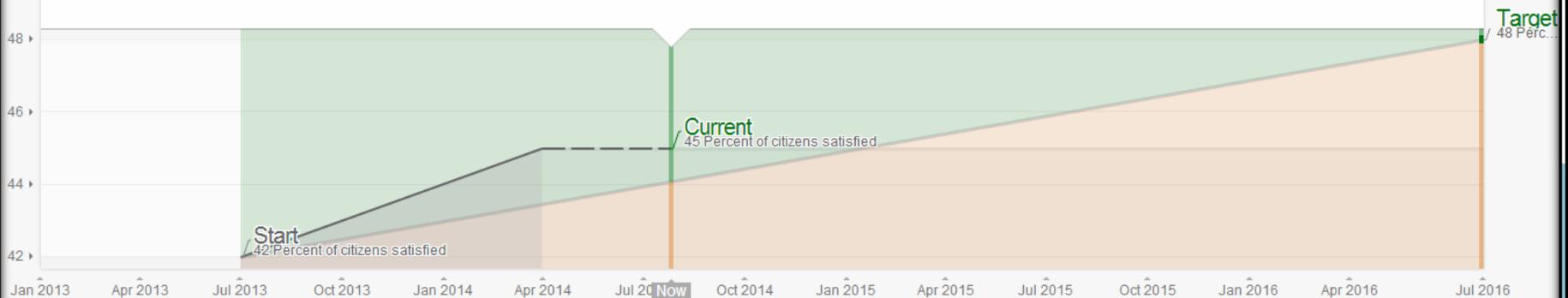
45 Percent of citizens satisfied
Current as of Mar 2014

48 Percent of citizens satisfied
Jul 2016 Target

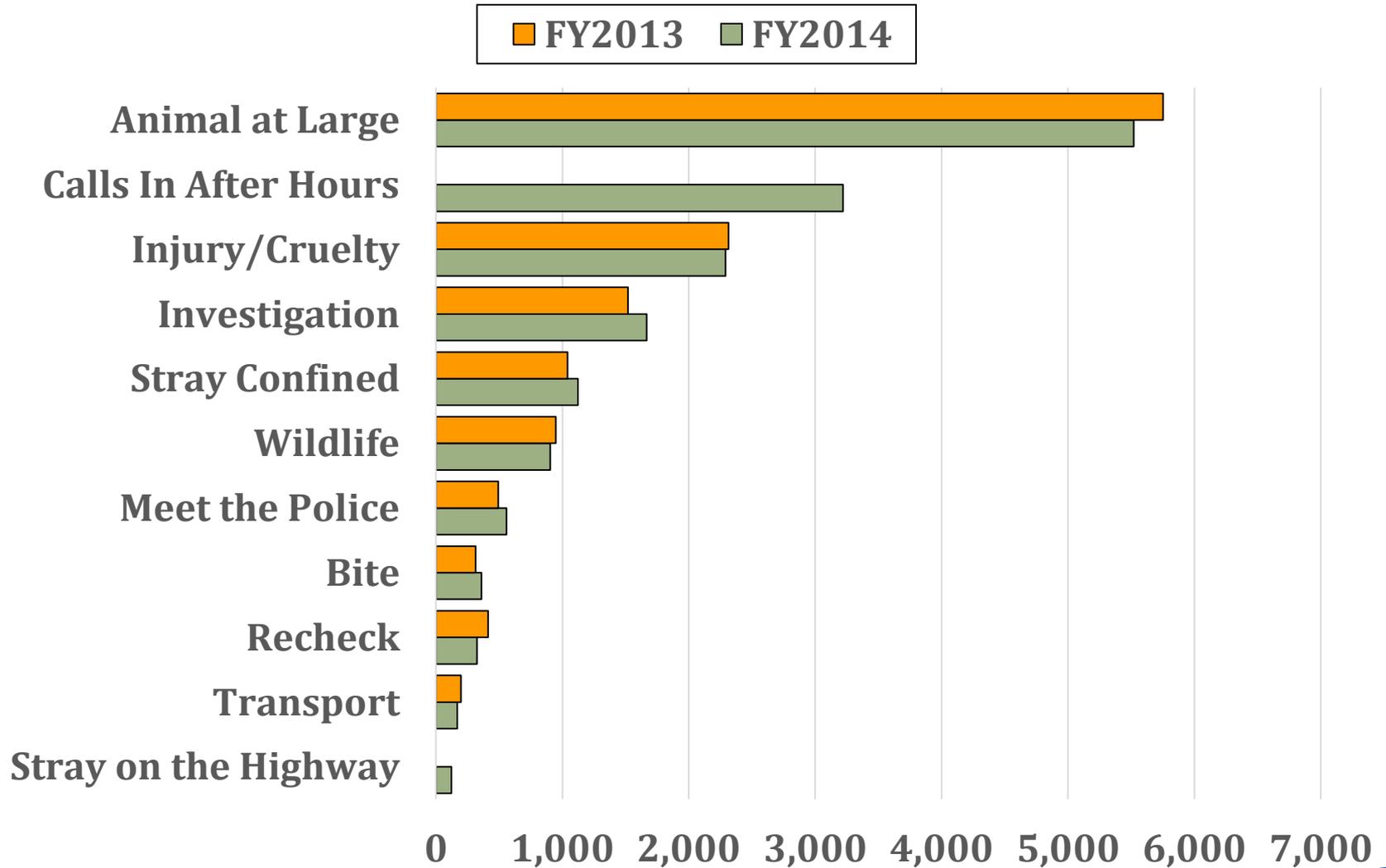


On Track

Hide chart



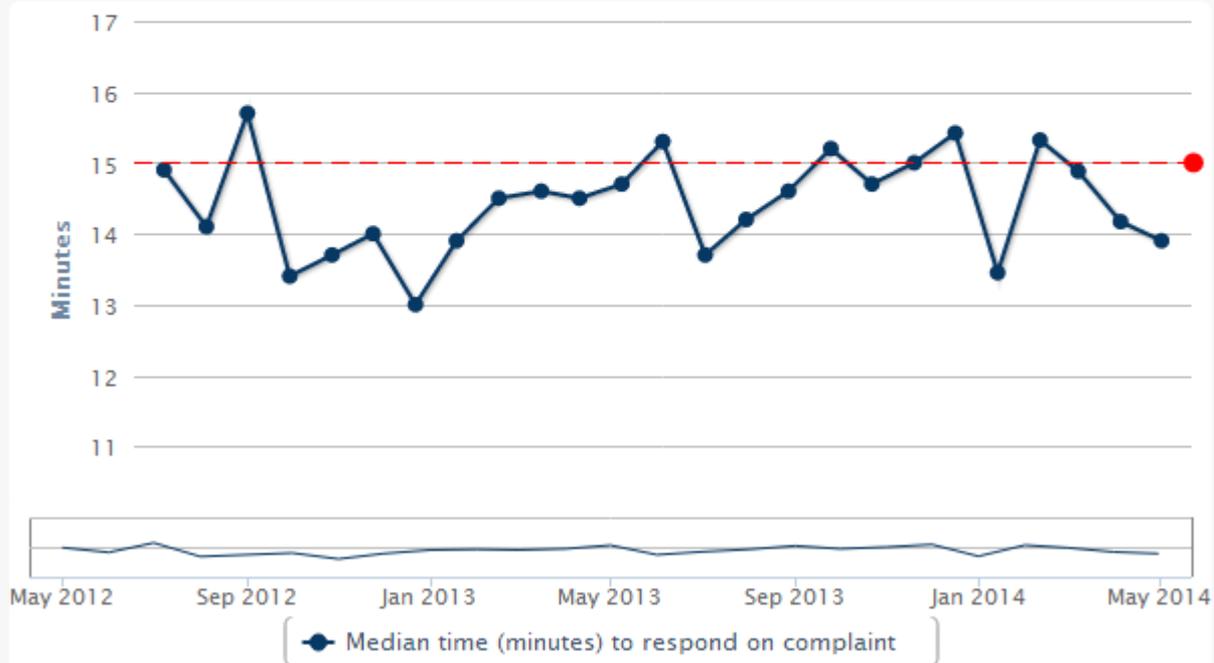
ANIMAL CONTROL CASES DISPATCHED (YEAR OVER YEAR COMPARISON)



RESPONSE TIME FOR ANIMAL CONTROL

Animal Health and Public Safety Response

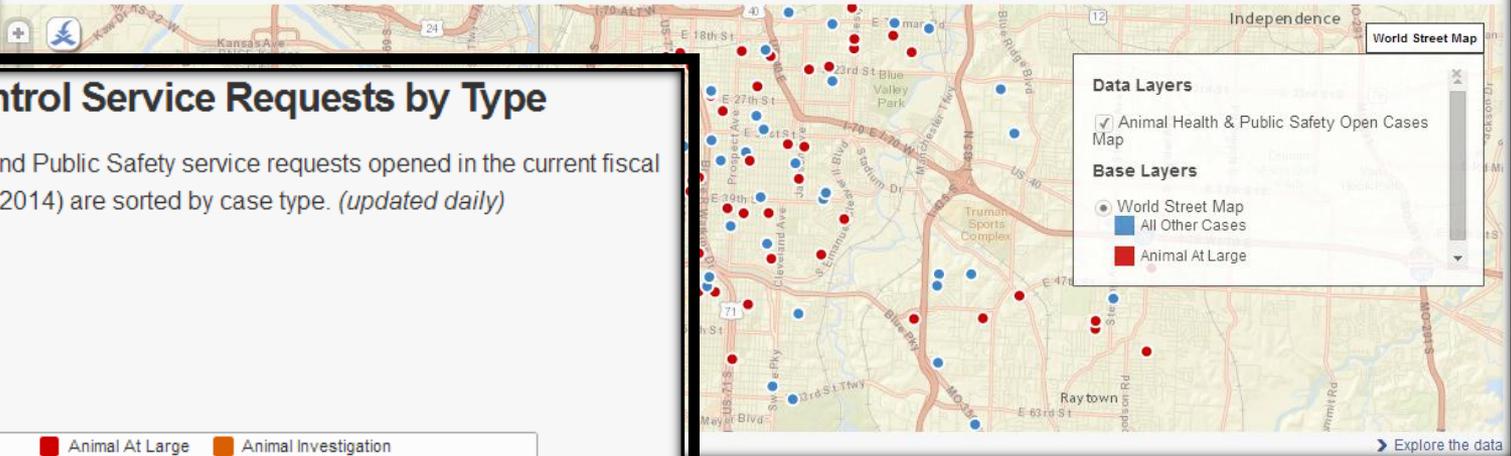
Animal Health and Public Safety officers are on patrol around the clock, to ensure a rapid response to public safety issues involving animals. Animal Health and Public Safety aims to minimize the amount of time between the call being dispatched and the arrival of the officer on scene. Their goal is a median response time of 15 minutes or less, which has been largely met over the last several years.



CUSTOMER REQUESTS FOR ANIMAL CONTROL SERVICE

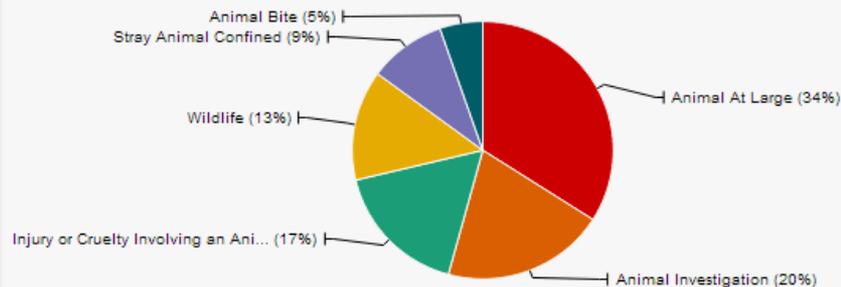
Open Animal Control Cases

All currently open Animal Health and Public Safety service requests are represented on the map. Animal At Large (or stray dog) represents the the largest proportion of service requests. A breakdown of the other types of requests can be found in a pie chart below. *(updated daily)*

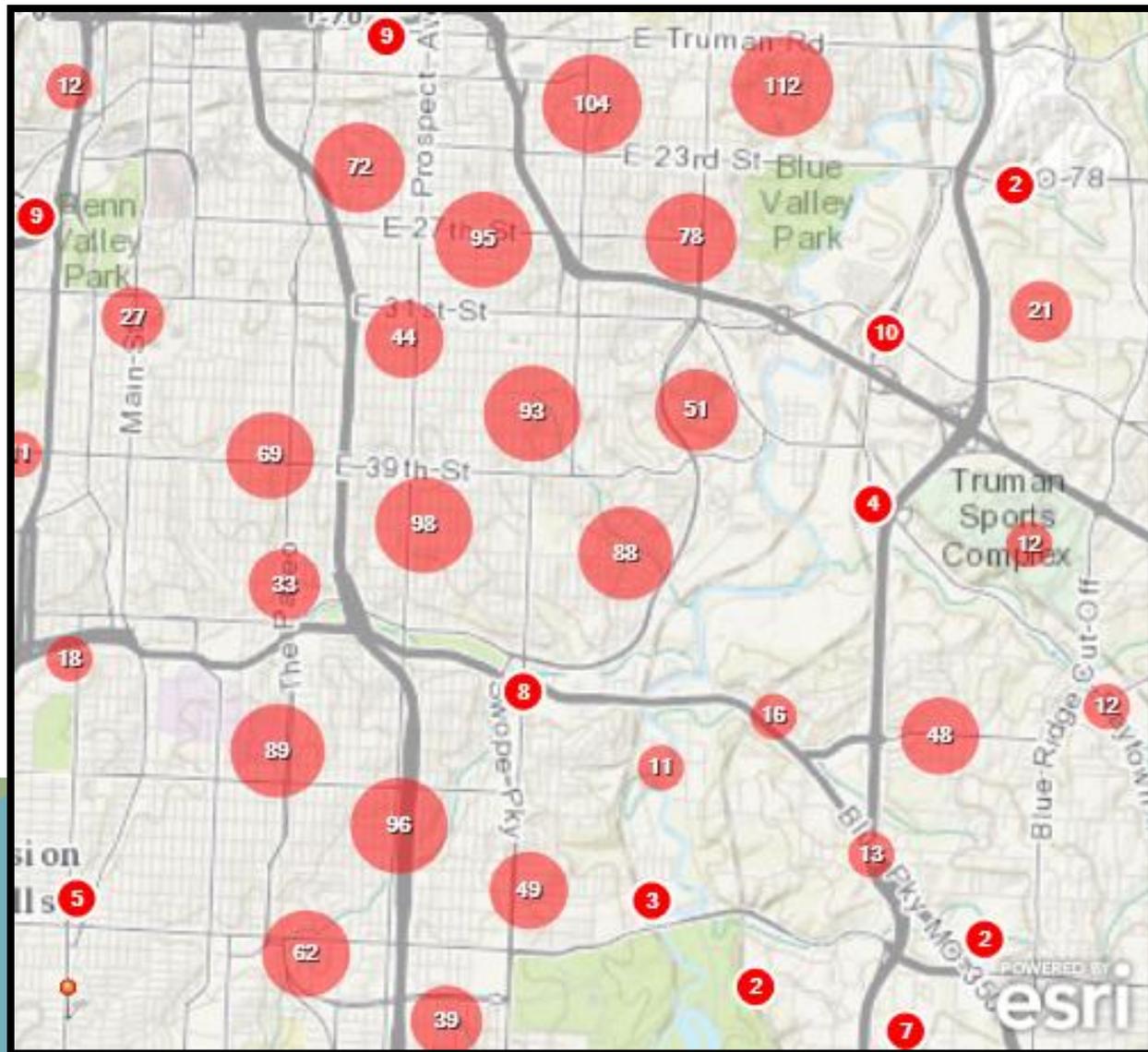


Animal Control Service Requests by Type

All Animal Health and Public Safety service requests opened in the current fiscal year (since May 1, 2014) are sorted by case type. *(updated daily)*

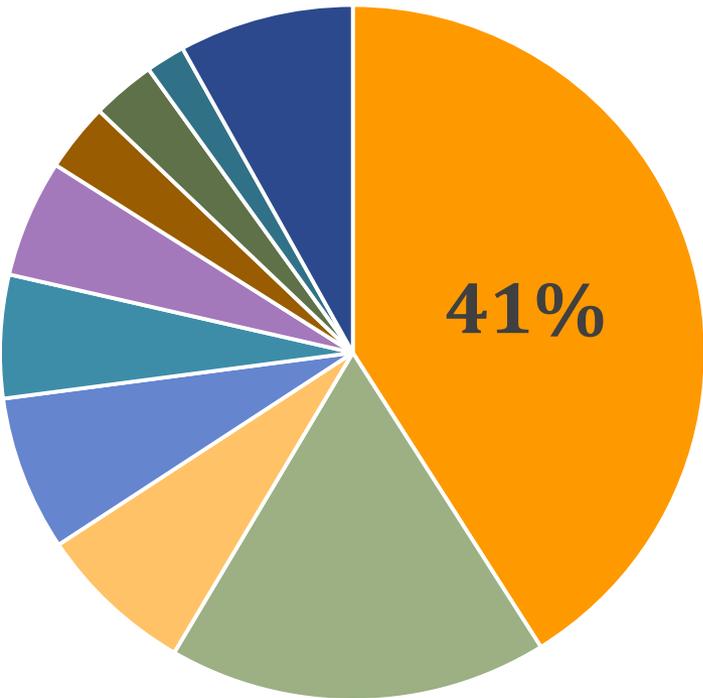


ANIMAL AT LARGE AND AFTER HOURS CASES DISPATCHED (FY2014)



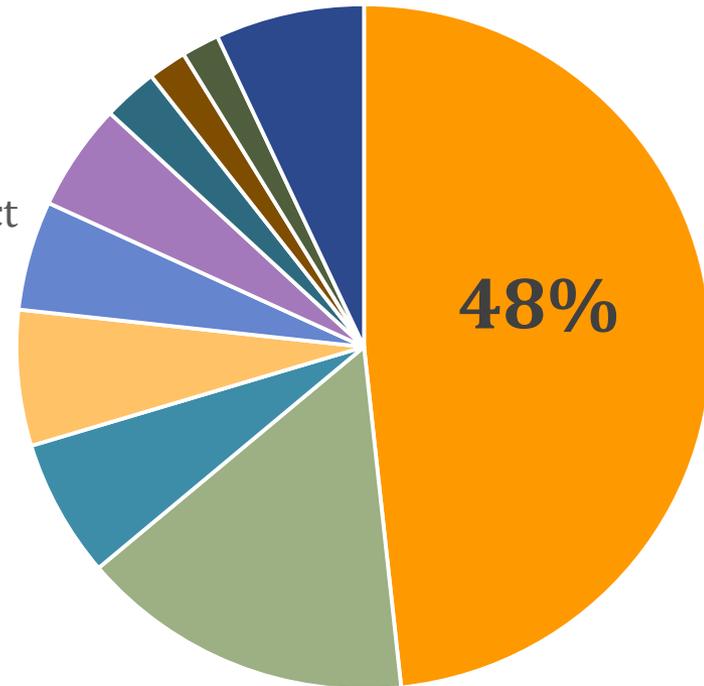
ANIMAL AT LARGE DISPOSITIONS

FY2013

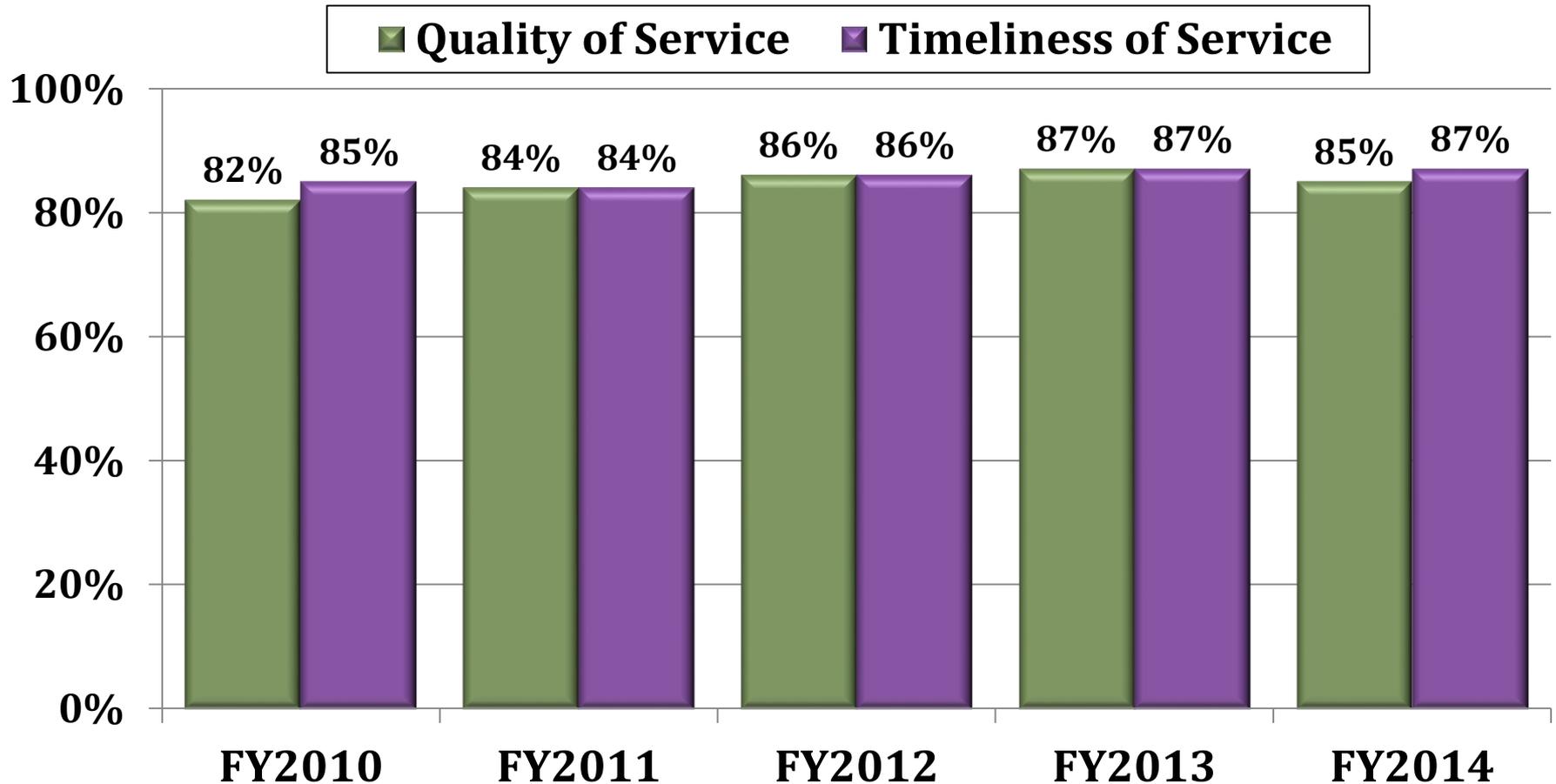


- Unable to Locate
- Impounded
- Unable to Make Contact
- Unable to Capture
- Ticket
- Left with Owner
- Handled by Officer
- No Violation Observed
- Warned and Released
- Other

FY2014



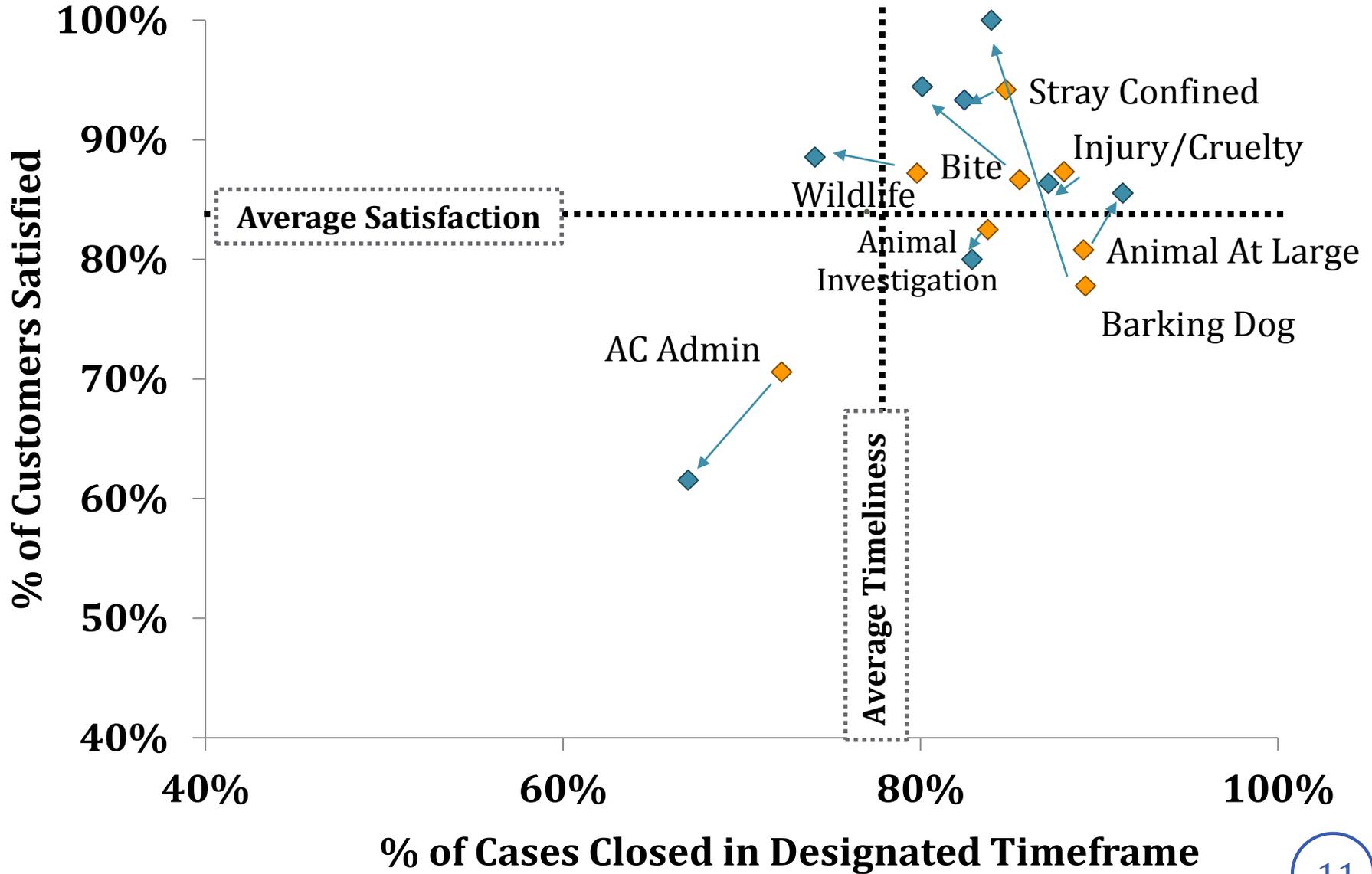
311 CUSTOMER SATISFACTION WITH ANIMAL CONTROL SERVICE REQUESTS



ANIMAL CONTROL 311 MATRIX: FY2013 TO FY2014 COMPARISON

FY13 ◆

FY14 ◆



UPDATE ON STAFFING AND OFFICER TRAINING

April 2014

- Retired National Animal Control Association instructor conducted training for new officers

December 2014

- Three Animal Control Officers and one supervisor will attend NACA training program

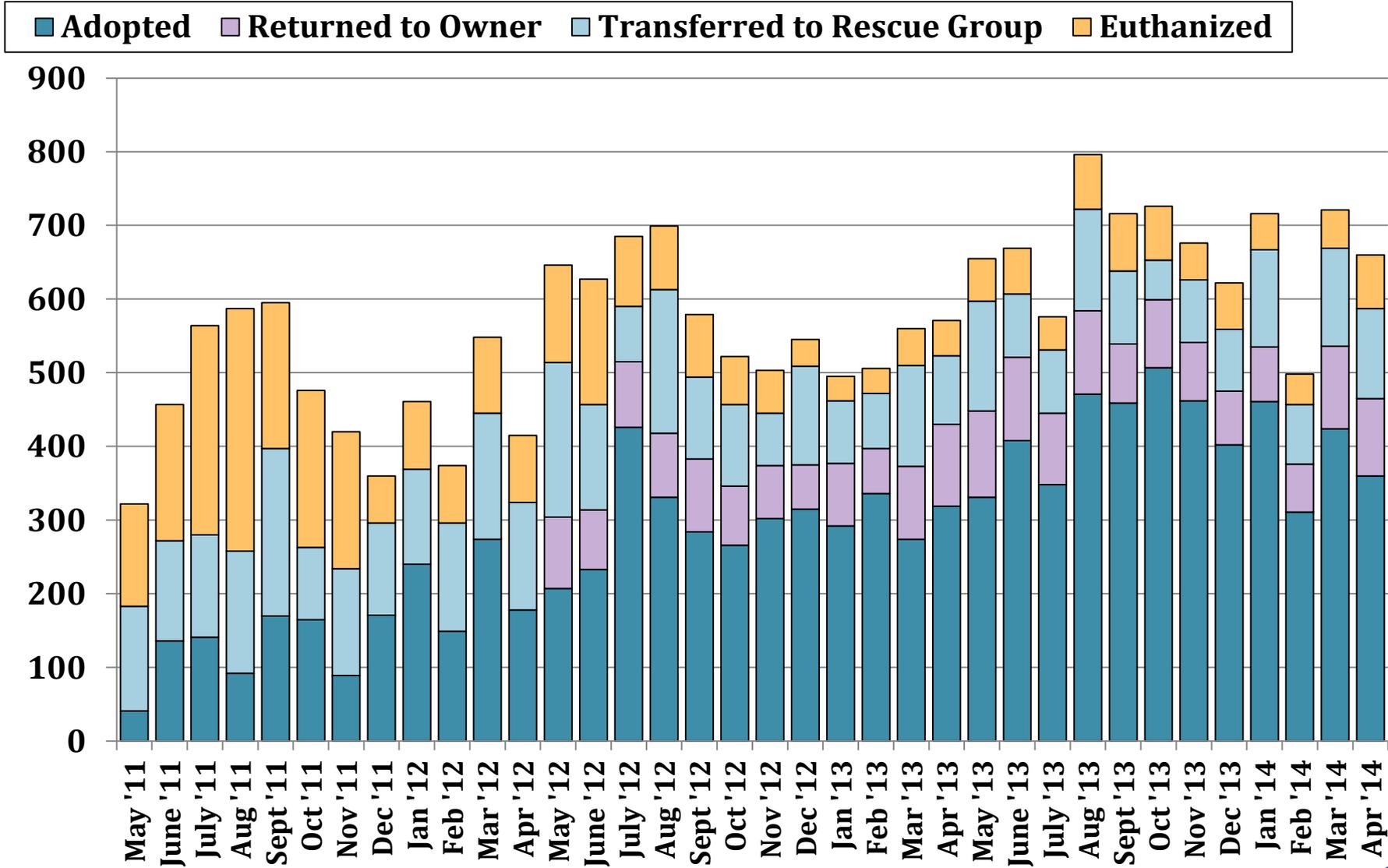
June 2014

- Safety training for officers (bite stick)

ANIMAL OUTCOMES,
RESPONSIBLE PET OWNERSHIP
AND PARTNERSHIPS

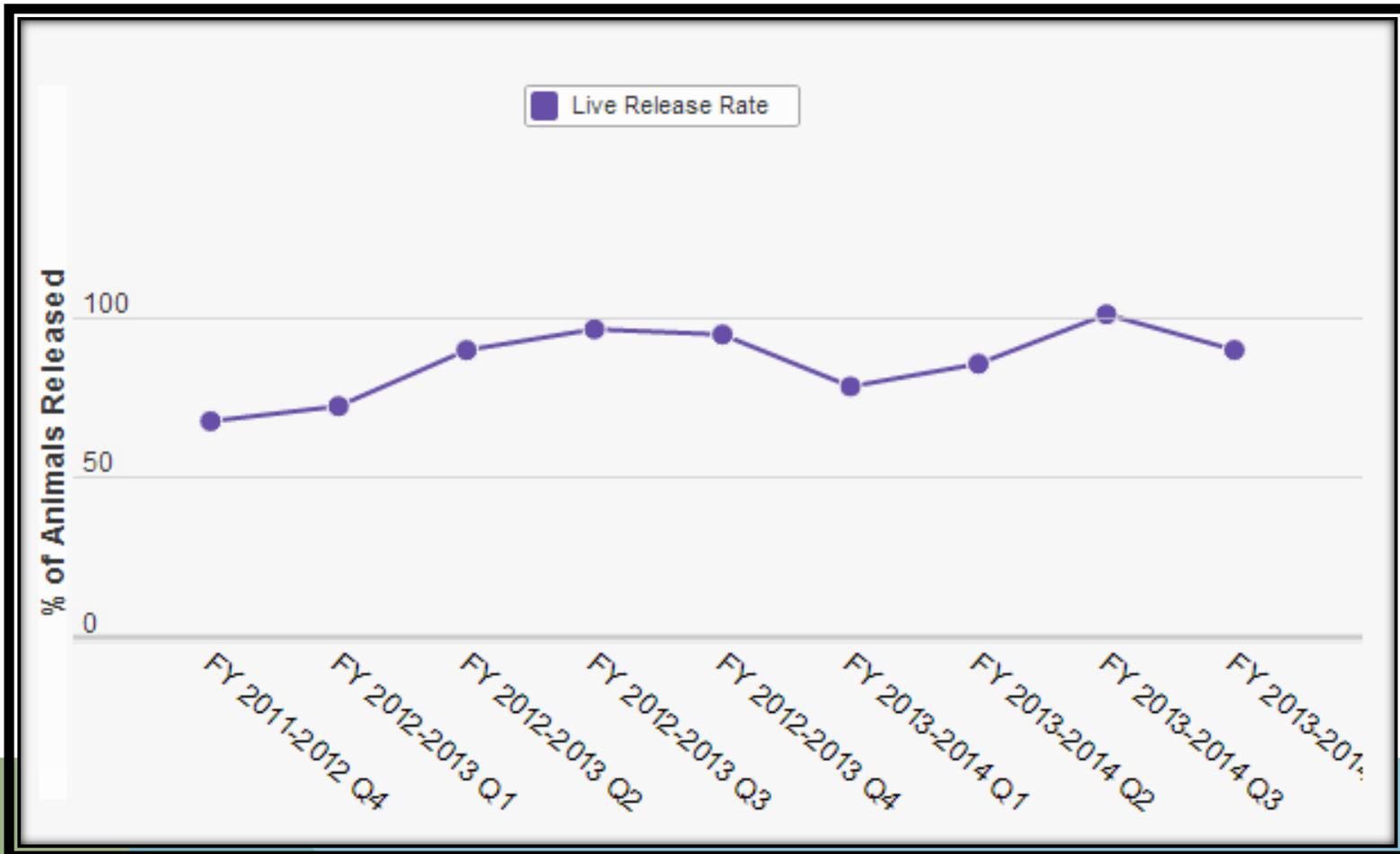
OUTCOMES FOR ANIMALS IMPOUNDED AT SHELTER

Positive Trend: 



Source: PetPoint (Animal Shelter Mgmt System), via KC Pet Project

LIVE RELEASE RATE



Calculated as Outcomes/Intake

TAG-LICENSE-CHIP CAMPAIGN OUTCOMES

Service	Units sold by Spay Neuter KC in 2012 w/o TLC (January - December 2012)	Units sold by Spay Neuter KC during 2013 TLC (January - December 2013)	Units sold by Spay Neuter KC during 2014 YTD TLC (January - June 2014)
City License	1,810	4,020	2,242
Rabies	5,686	8,542	5,275
Chips	976	6,405	2,771



PROJECT TAG-LICENSE-CHIP
Your pet's ticket home!

TAGS WON'T WORK IF YOU DON'T PUT THEM ON!

Thousands of pets are lost each year in Kansas City. Many are never reunited with their owners. Most lost pets lack one vital piece of information. **Identification.** Support Project TLC - tag, license and chip your pet. It is your pet's ticket home! KCMO pet owners pay only \$30 for rabies vaccination, KCMO pet license and microchip! For more information, visit www.snkc.net or call 816-353-0940.

2014 focus is on rabies vaccination and licensing

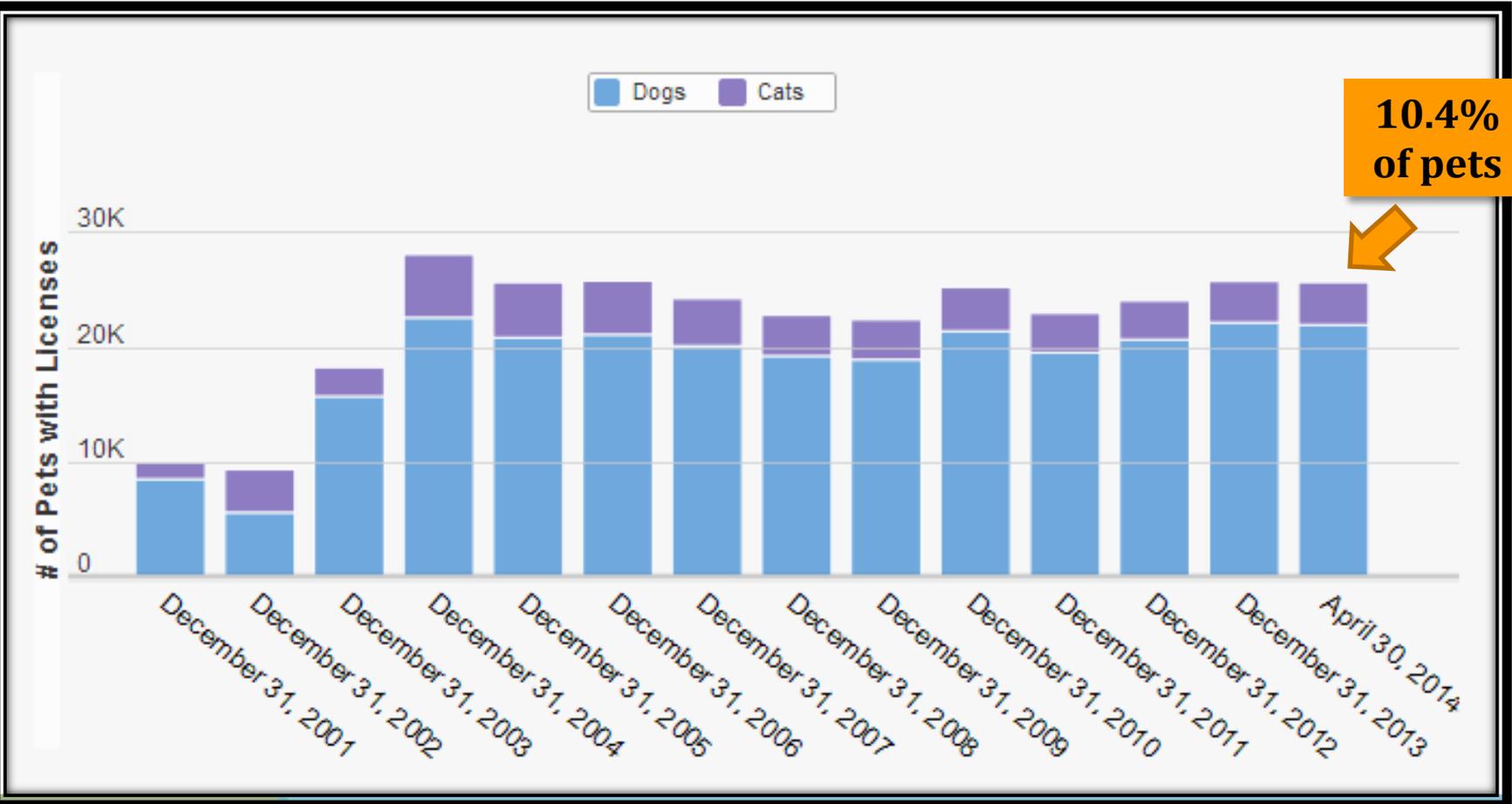
PETSMART PITBULL GRANT

- **PetSmart grant (\$100,000) covers cost of spay/neuter, vaccination and licensing services for “pitbull” breeds in zip codes 64130 and 64132**
- **65 surgeries performed as of June**
 - Goal is to reach 850 pitbulls with grant
- **Getting the word out:**
 - 19,110 fliers distributed in target zip codes;
Direct mail to residents
 - News Releases
 - Website: kcmo.gov/neighborhoods/petsmart
 - Nixle
 - Social media
 - Channel 2
 - KPRS Radio



**Stay tuned for information about
vaccination clinics to be held
August and October 2014**

SNAPSHOT COUNT OF PETS WITH LICENSES



10.4%
of pets



- 

2004
Publicity
campaign
- 

2006
Introduction
of 3-year
license
- 

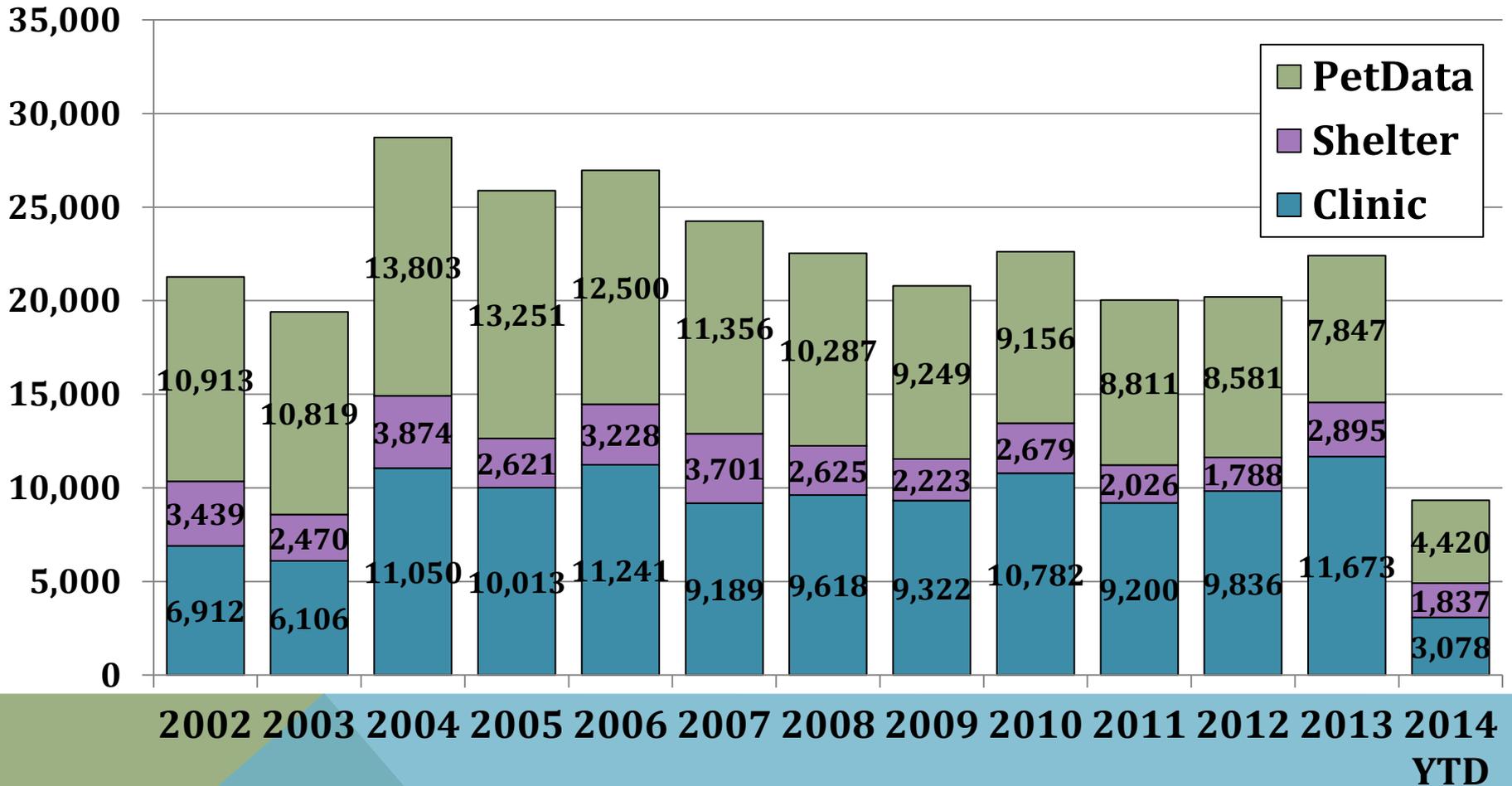
2007
Fee
increase of
\$3/year
- 

2008
Nationwide
downturn in
licensing and
adoption
- 

2010
Enforcement
campaign
- 

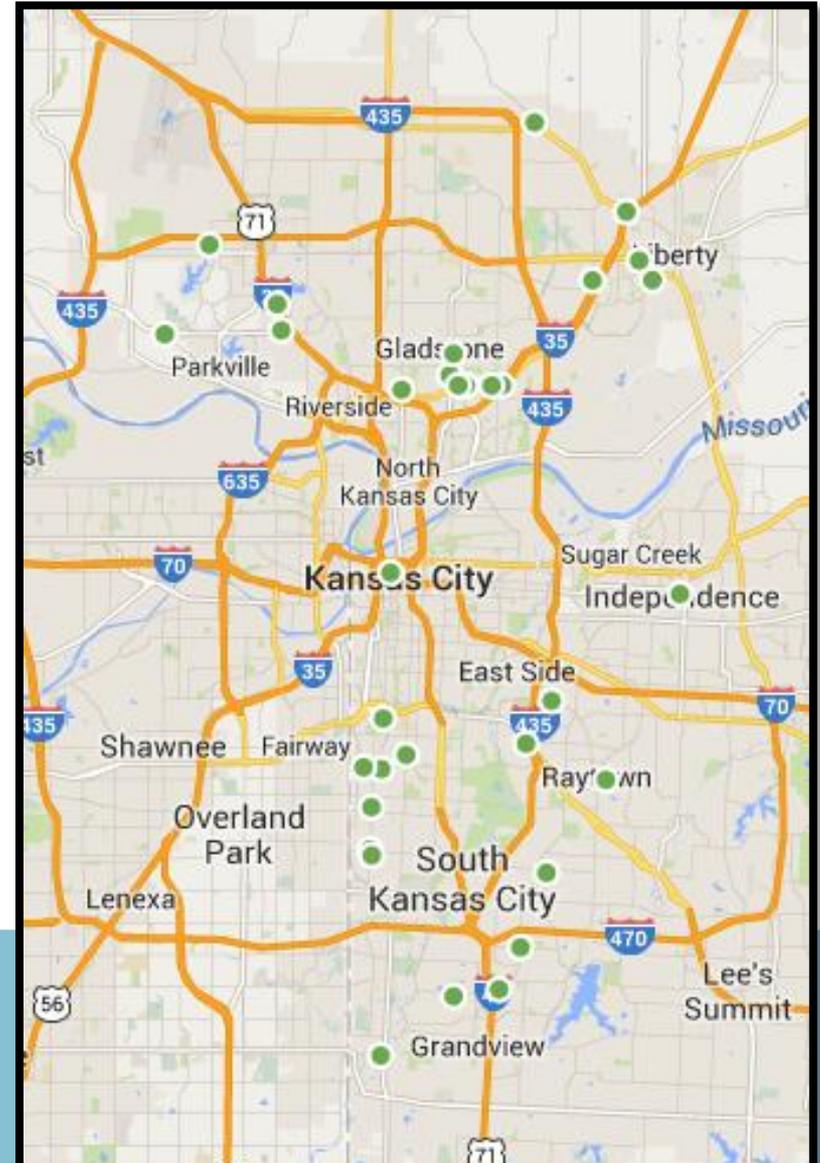
2012/13/14
TLC
Campaign

LICENSE SALES BY LOCATION



PARTICIPATION PROCESS FOR CLINICS TO LICENSE

- **31 veterinary clinics offer licenses**
- **For veterinary clinics or other retail locations to offer pet licenses, they should contact PetData at 1-888-738-3463, or visit them at www.petdata.com.**
- **The following items have represented barriers to involving clinics with the licensing process in the past:**
 - State law not requiring vets to share vaccination information with the City of Kansas City
 - Additional enforcement resources have met with resistance from community in the past
 - Administrative fee (\$2) has been cited as not sufficient



<https://kcstat.kcmo.org/dataset/Pet-License-Sale-Locations-Map/545q-pvyq>

FREE RIDE HOME

25

Number of Animals taking advantage of Free Ride Home since January 2013 when program began



*License me
It's my free ride home!*



LOST PETS CAN'T CALL HOME

Las mascotas perdidas no pueden llamar a casa

**Licensing your pet is now only \$10
and your pet will qualify for a Free Ride Home**

Obtenga un permiso para su mascota. ¡Hay beneficios! Sólo cuesta \$10

816-513-1313 or 1-800-738-3463

To purchase a pet license, visit www.petdata.com

REDUCE ILLEGAL DUMPING

Illegal Dumping & Littering

46

Percent of citizens satisfied



needs improvement

Detail >

CITIZEN SATISFACTION WITH CLEANLINESS OF CITY STREETS AND PUBLIC AREAS

Kansas City will reduce illegal dumping and littering in order to improve overall cleanliness.

The key measurement for this priority is the percent of citizens who are satisfied with the cleanliness of city streets. The goal is to increase satisfaction by at least 2% per year from 2013 through 2016. [Explore the data](#)

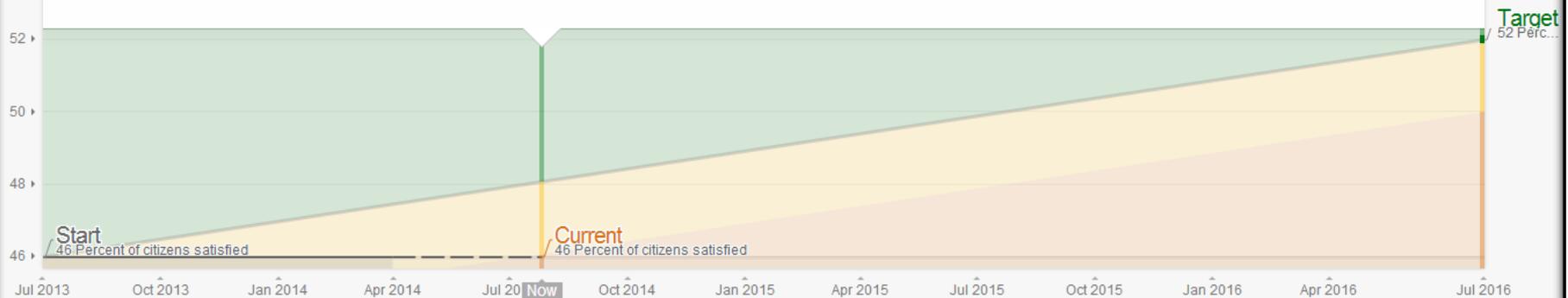
46 Percent of citizens satisfied
Current as of Mar 2014

▶ **52** Percent of citizens satisfied
Jul 2016 Target



Needs Improvement

Hide chart

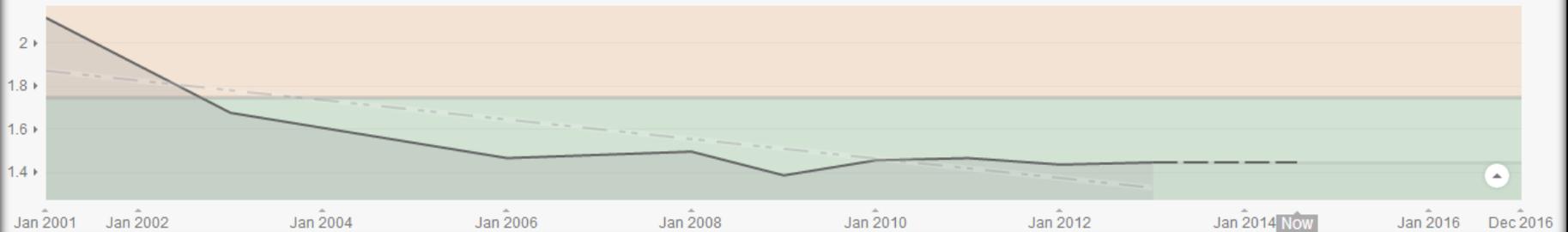


LITTER INDEX

✔ Litter Index

1.45

The Litter Index, designed by Keep America Beautiful, is in use across the country to measure the amount of visible litter in a community. The scale ranges from 1 (Lowest amount of litter) to 3 (Highest amount of litter). Kansas City's goal is to remain below an overall index of 1.75.



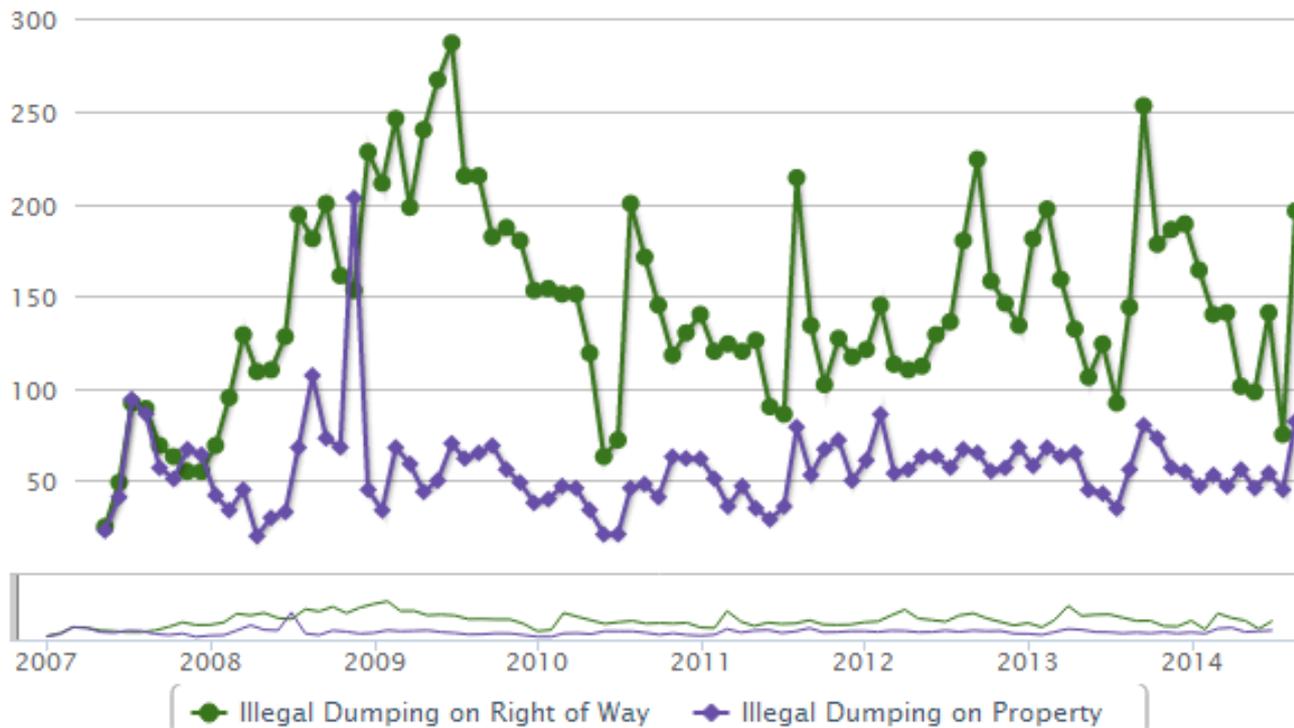
LITTER INDEX STATUS

- **In the past, Litter Index was conducted annually**
- **Moving forward, Litter Index will be conducted bi-annually**
- **Allows time to target efforts to areas with high illegal dumping and litter**

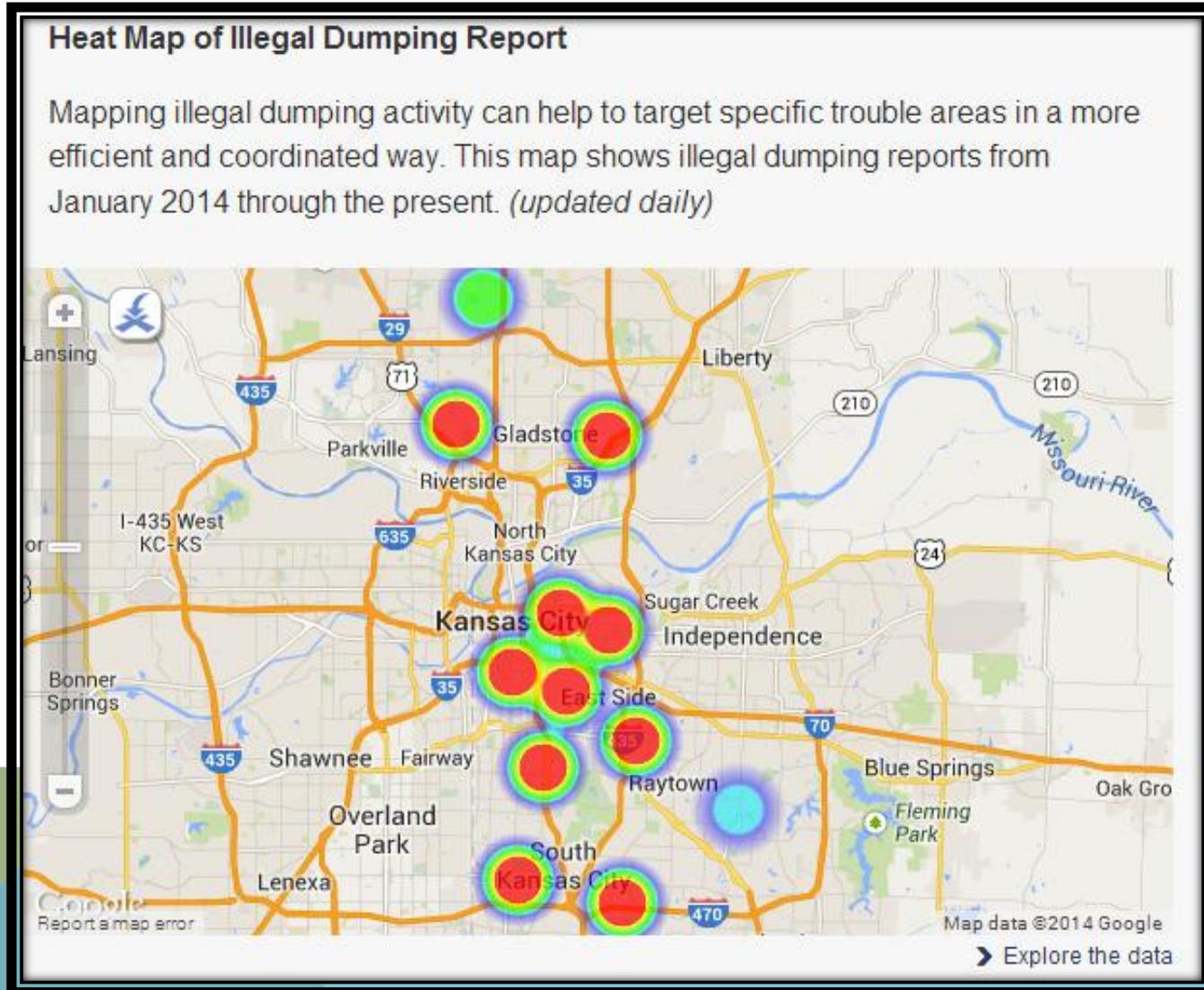
311 CASES FOR ILLEGAL DUMPING

Monthly Volume of Illegal Dumping Reports

Citizens can report illegal dumping to 311. An increase in volume may indicate a growth in illegal dumping activities. It may also be caused by increased reporting of existing dumping locations. Reports of dumping are sent to department staff for investigation/enforcement where possible and cleaning. *(updated daily)*



311 CASES FOR ILLEGAL DUMPING



CAMERA INVENTORY

Illegal Dumping Camera Status

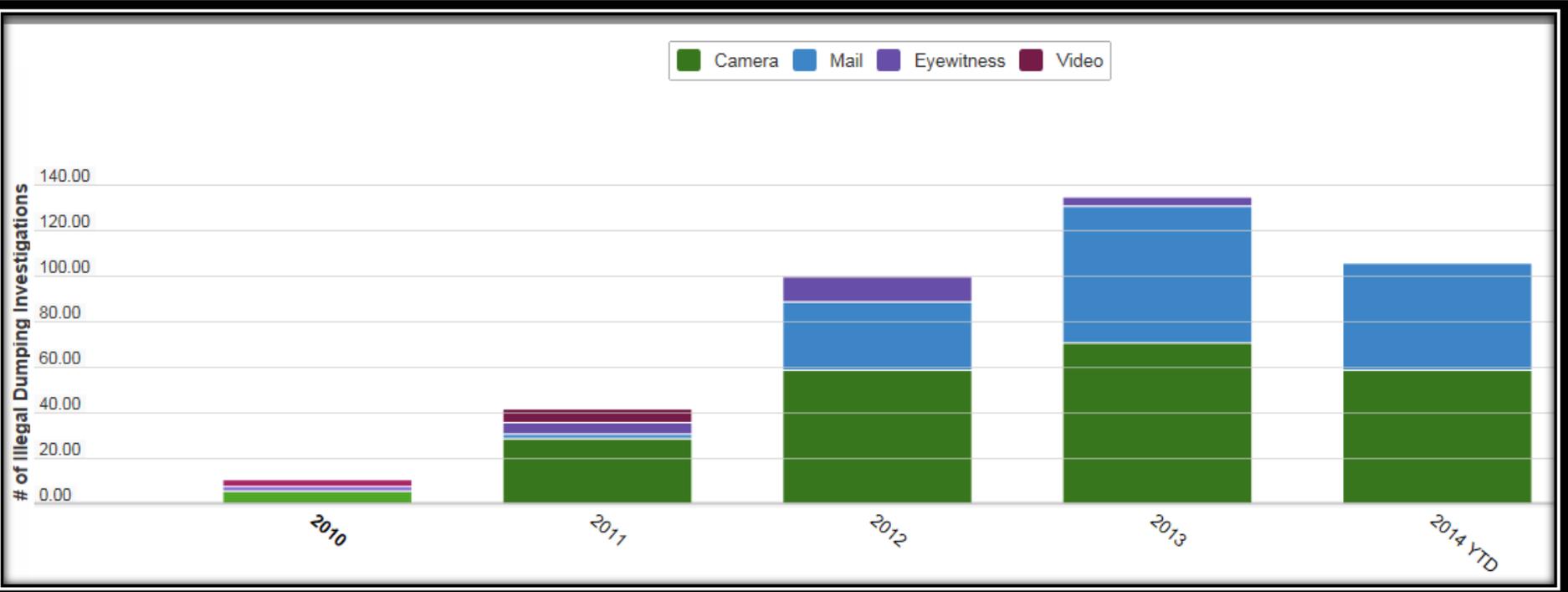
15 Cameras currently installed

9 New cameras to be installed as replacements or at selective locations

10 Existing cameras stolen or vandalized in 2014

ILLEGAL DUMPING INVESTIGATIONS BY EVIDENCE TYPE

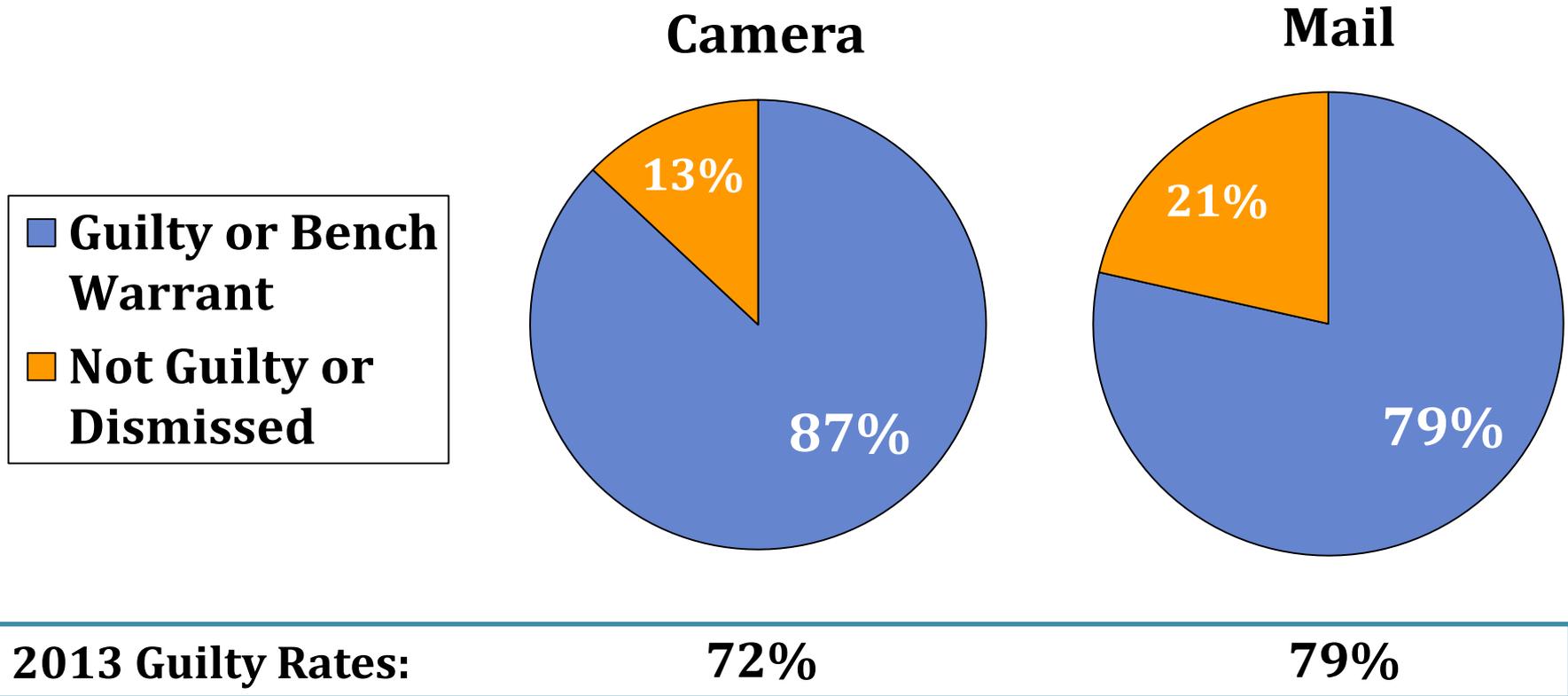
**Positive
Trend:** 



Illegal dumping inspectors are currently dedicating the majority of their time to neighborhood preservation inspections

Source: NHS Illegal Dumping Database

2014 YTD ILLEGAL DUMPING DISPOSITIONS BY EVIDENCE TYPE



To date, \$46,210 in fines have been assessed for violations in 2013 and 2014

CITY EFFORTS TO COMBAT AND PREVENT ILLEGAL DUMPING

NEIGHBORHOOD WORKS PROGRAM

What: Eight week program for approximately 70 individuals who are currently unemployed

Where: Troost to Mersington; 18th to Linwood

Who: Full Employment Council will coordinate with other community partners to identify local residents for program

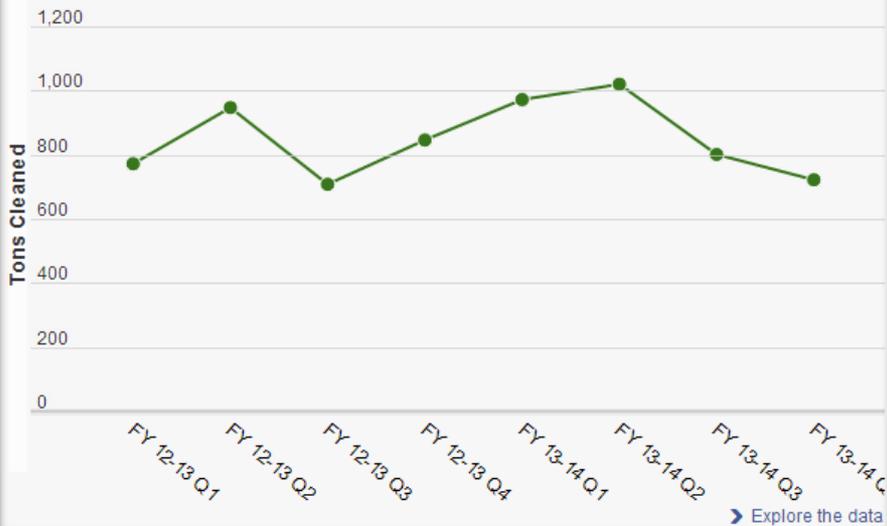
Outputs:

- Workers will paint 450+ fire hydrants in service area
- Assist in picking up trash and litter in alley ways and right of ways

ILLEGAL DUMPING ABATEMENT AND NEIGHBORHOOD CLEAN-UPS

Tons of illegal dumping cleaned up

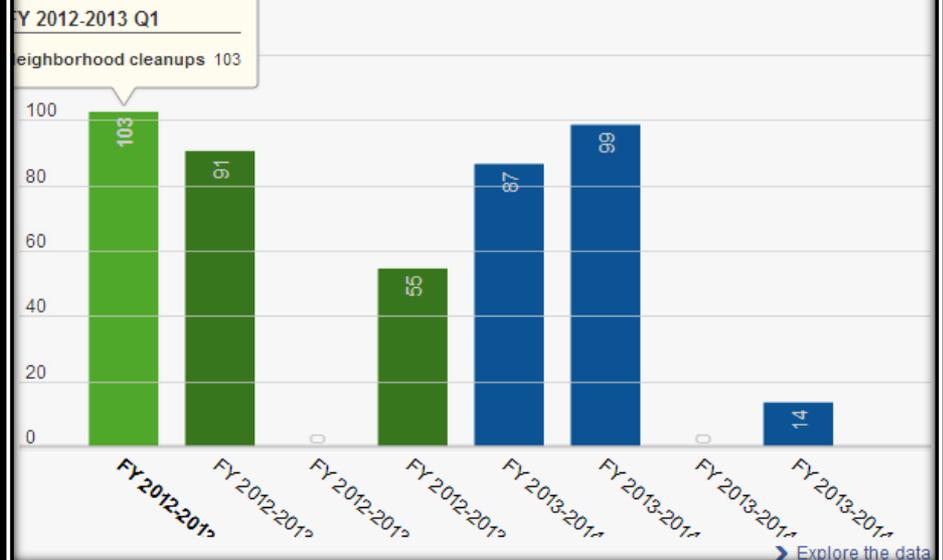
This chart shows the tons of illegal dumping cleaned up by City crews. This number is not an exact indicator of the amount of illegal dumping that exists, since clean-up is dependent on city resource availability and identification of the dump site. Cleaning up these sites in a timely fashion is critical to avoid attracting additional illegal dumpers. *(updated quarterly)*



Neighborhood cleanups

Neighborhood cleanups involve the neighborhood association working in partnership with the Public Works Department and the Neighborhoods and Housing Services Department to remove waste and debris from a targeted area.

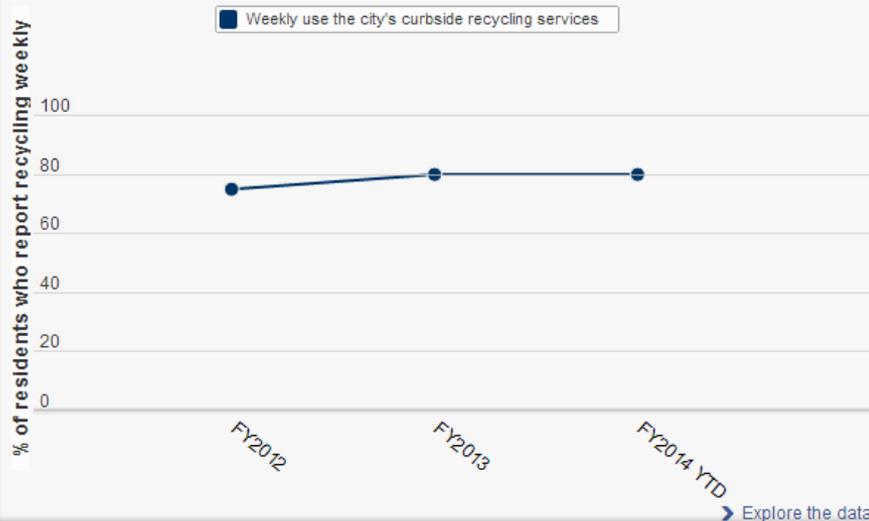
Cleanups from May 2012 through April 2013 are shown in green; cleanups from May 2013 through April 2014 are shown in blue. Cleanups do not generally occur in the winter months due to weather.



RECYCLING PARTICIPATION AND DIVERSION

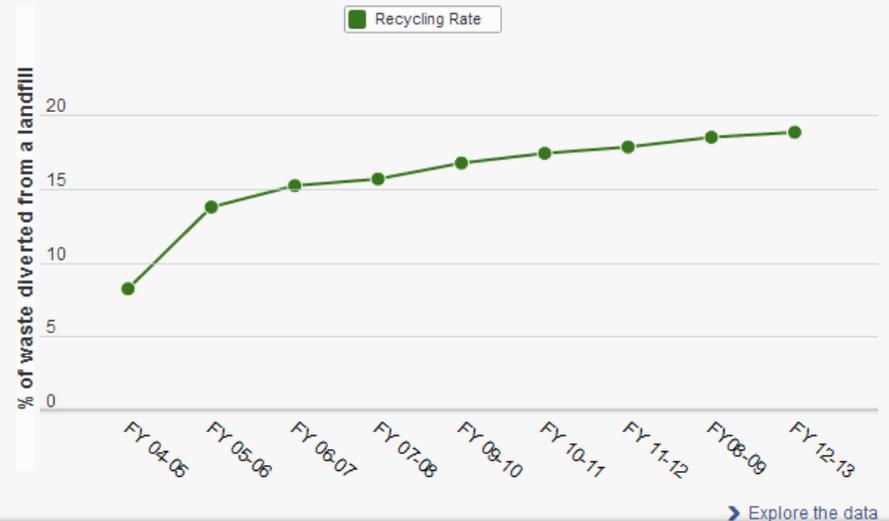
Recycling Participation

The chart below shows the percentage of residents who report using the City's recycling system on a weekly basis. This question was not asked prior to fiscal year 2012. *(Updated annually)*

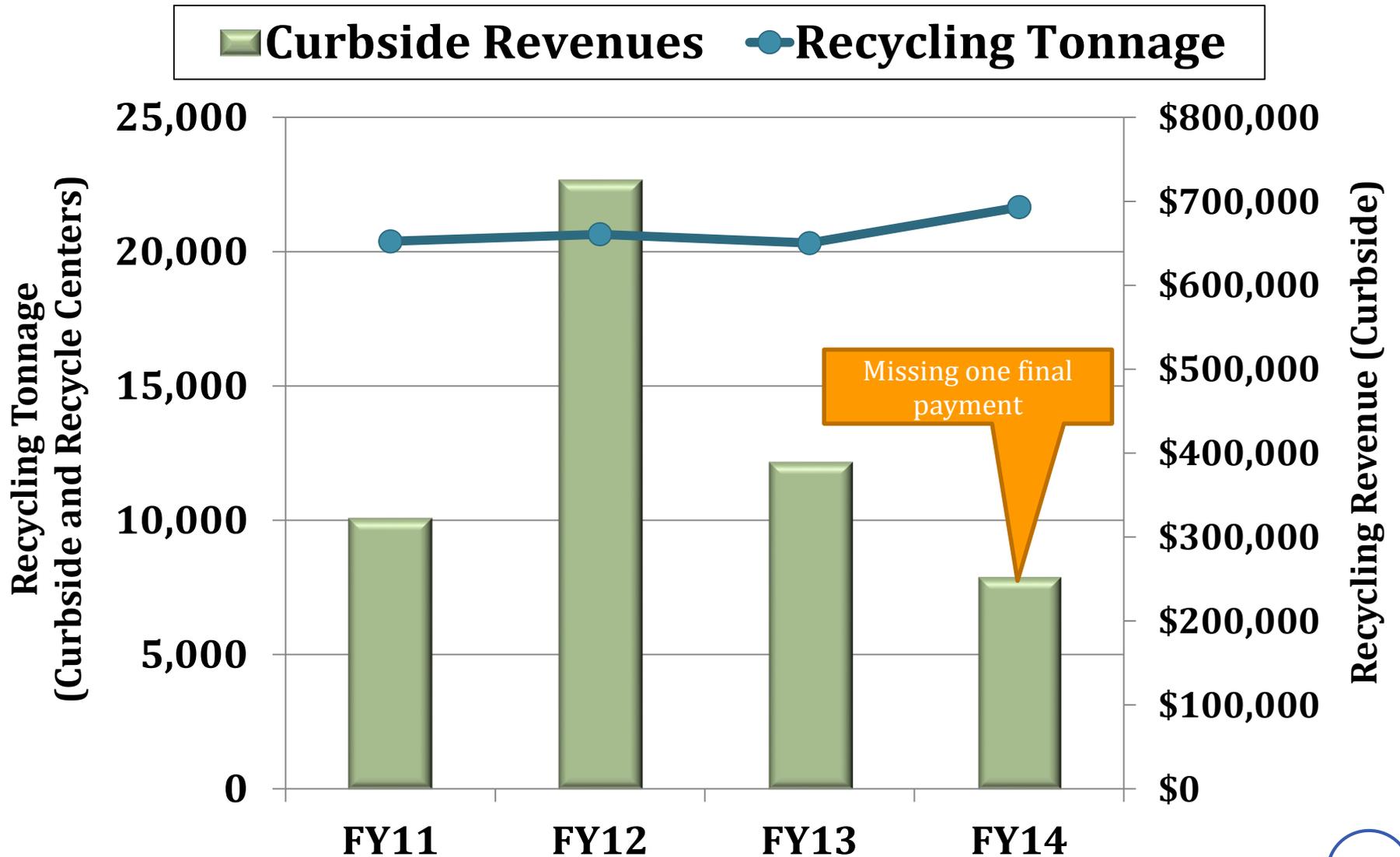


Diversion Rate

The diversion rate is the percentage of waste that is recycled or otherwise diverted from a landfill. A higher diversion rate indicates that more waste is being kept out of the landfill, which means less landfill space is used and lower fees incurred. The diversion rate in Kansas City has held steady for the past several years. *(updated quarterly)*



RECYCLING REVENUE AND TONNAGE TRENDS



RECYCLING CONTRACT HIGHLIGHTS

- **No increase in cost per house this FY \$2.59 per house**
- **3 targeted neighborhood clean ups annually**
- **Revenue return on the higher side of the market values will yield less volatile yet larger returns**



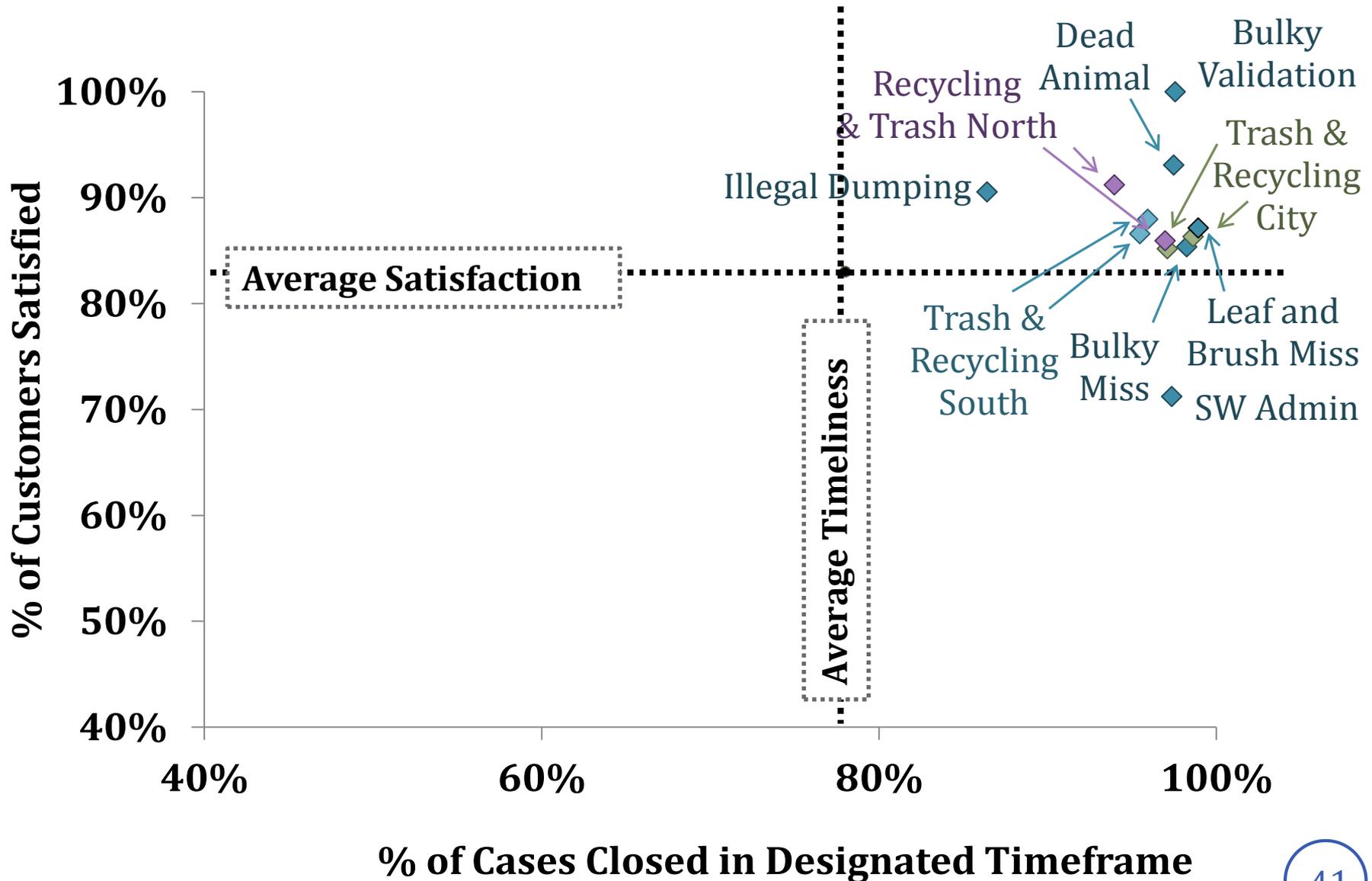
ILLEGAL DUMPING + RAT CONTROL

ASSOCIATION BETWEEN ILLEGAL DUMPING AND RAT CONTROL

- **Based on past analysis of correlation between illegal dumping and rat control, a pilot initiative is being focused in the Blue Hills area this summer, with the following components:**
 - **Trash cart roll-out (limited to 50 carts)**
 - **Proactive rat baiting**
 - **Targeted communication**

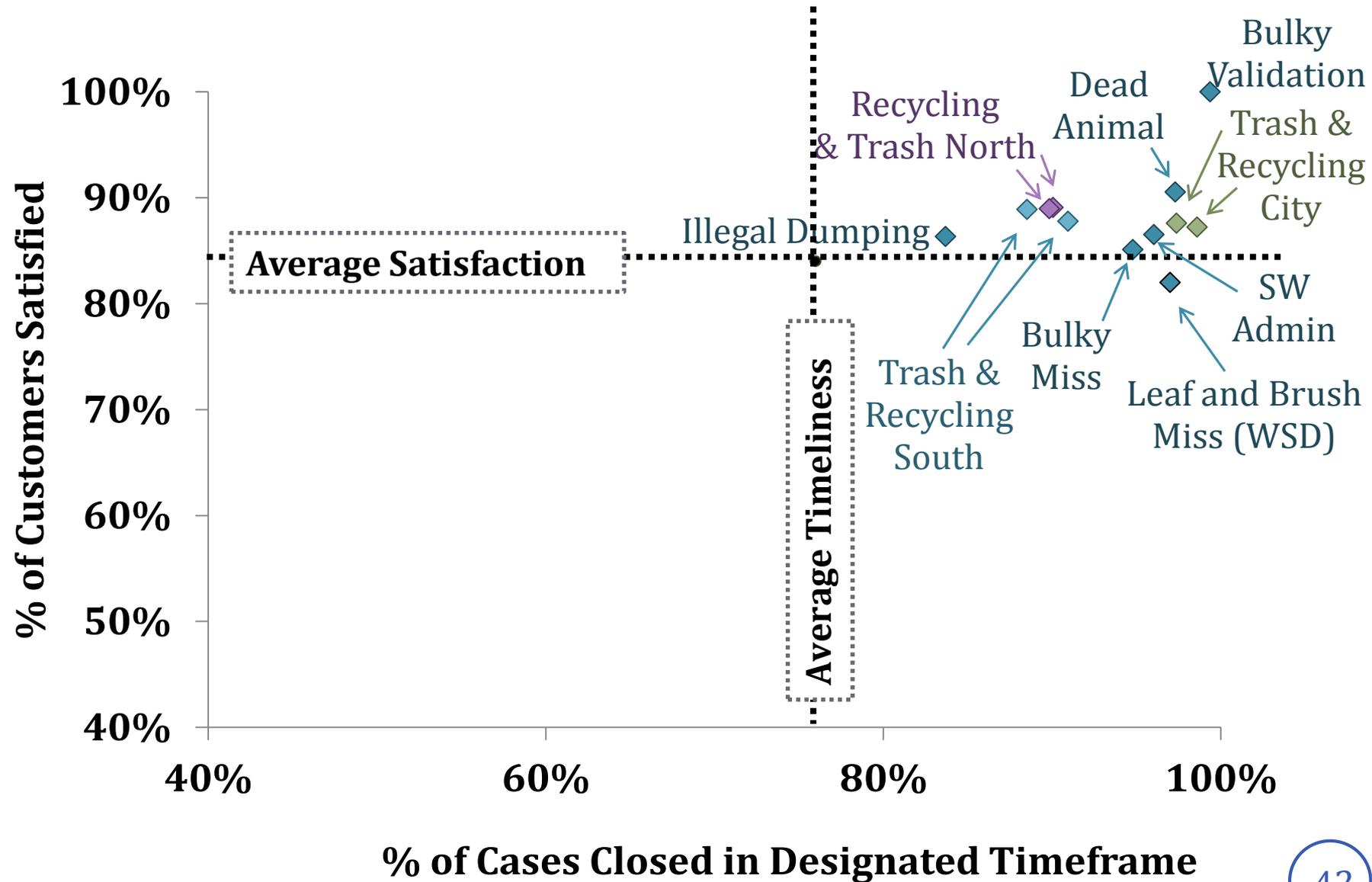
SOLID WASTE CUSTOMER SERVICE

SOLID WASTE 311 MATRIX: FY2013



Source: Peoplesoft CRM (311 Service Request System) and 311 Customer Survey

SOLID WASTE 311 MATRIX: FY2014



Source: Peoplesoft CRM (311 Service Request System) and 311 Customer Survey

ENCOURAGE ACTIVE LIVING AND HEALTHY EATING

Active Living &
Healthy Eating

55

Percent of citizens satisfied



on track



Private

Detail >

CITIZEN SATISFACTION WITH ENCOURAGING HEALTHY EATING, EXERCISE AND NON-SMOKING

Encourage active living and healthy eating

The key measurement for this priority is citizen satisfaction with the city's efforts to encourage access to healthy fruits and vegetables, safe places to exercise and a non-smoking environment, which are considered all aspects of active living in Kansas City. The goal for this measure is to increase satisfaction by 2% per year from 2013 to 2016. [Explore the data](#)

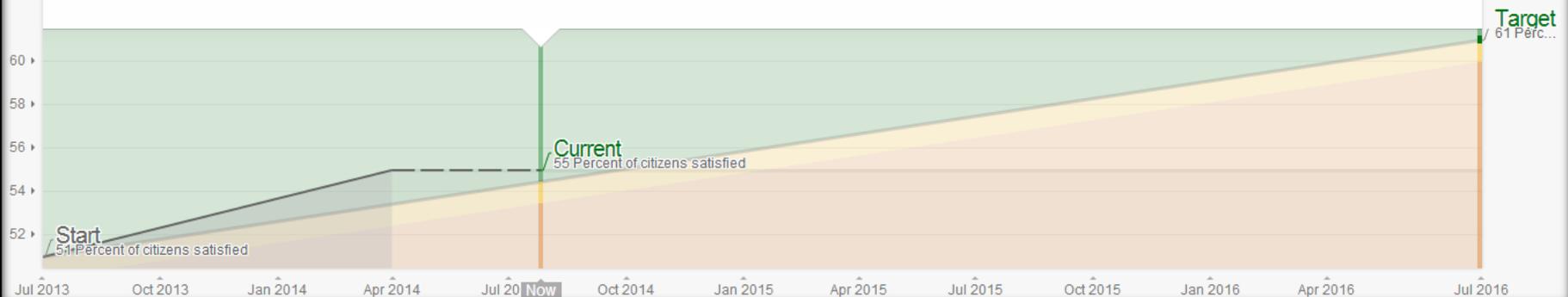
55 Percent of citizens satisfied
Current as of Mar 2014

61 Percent of citizens satisfied
Jul 2016 Target



On Track

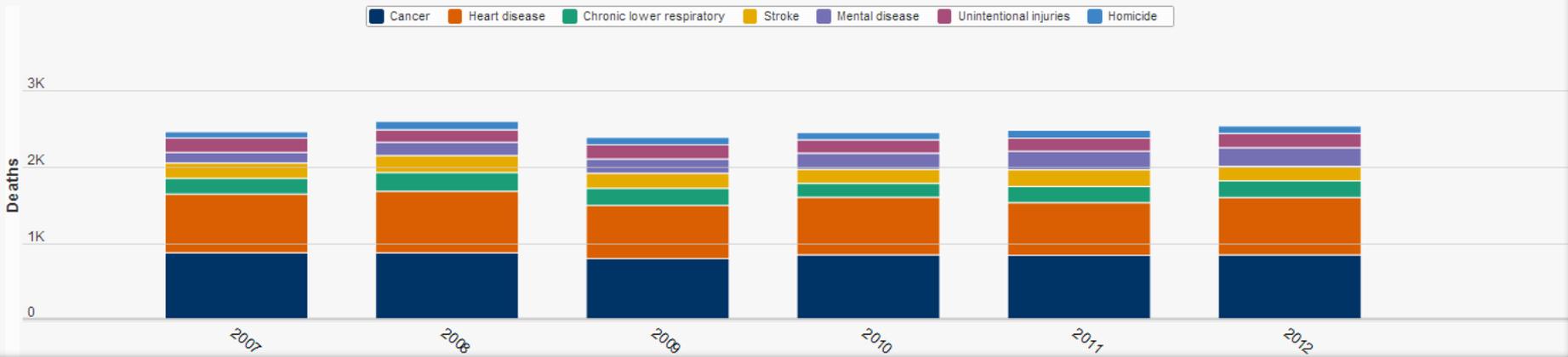
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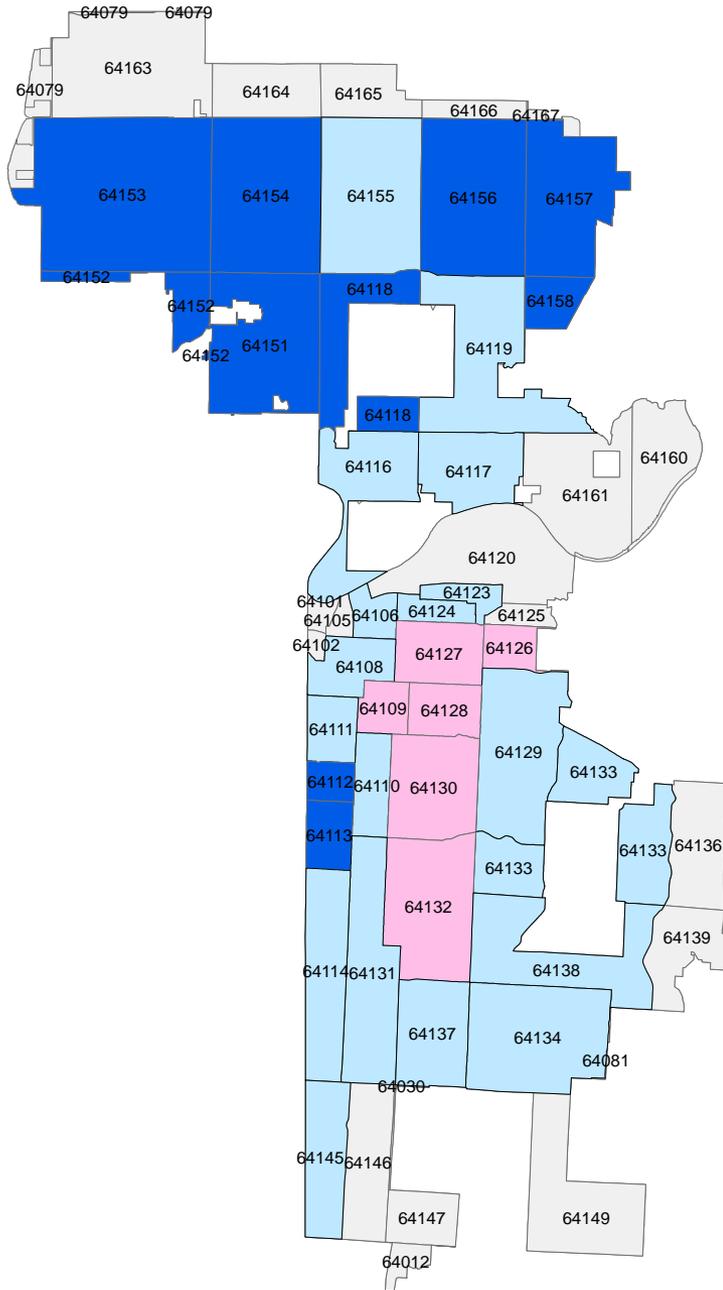
WHY ARE WE TALKING ABOUT THIS?

Most Common Causes of Death

The five most common causes of death in the City of Kansas City area are shown in the chart below. Cancer and Heart disease are the leading cause of death within the community. Homicides are shown on this chart only for comparative purposes. Homicide is not a top five causes of death in Kansas City.



Life expectancy by zip code, Kansas City, MO 2008-2012



Life expectancy (year)	Nonwhite %	Below poverty@ %	Median family@ income (\$)
80-83 years	11.3	8.0	92,258
73-79 years	35.6	21.3	53,264
70-72 years	82.4	37.4	27,899

@ 2008-2012 American Community Survey 5-Year Estimates

Life expectancy

- 80-83 years
- 73-79 years
- 70-72 years
- Too small pop.*

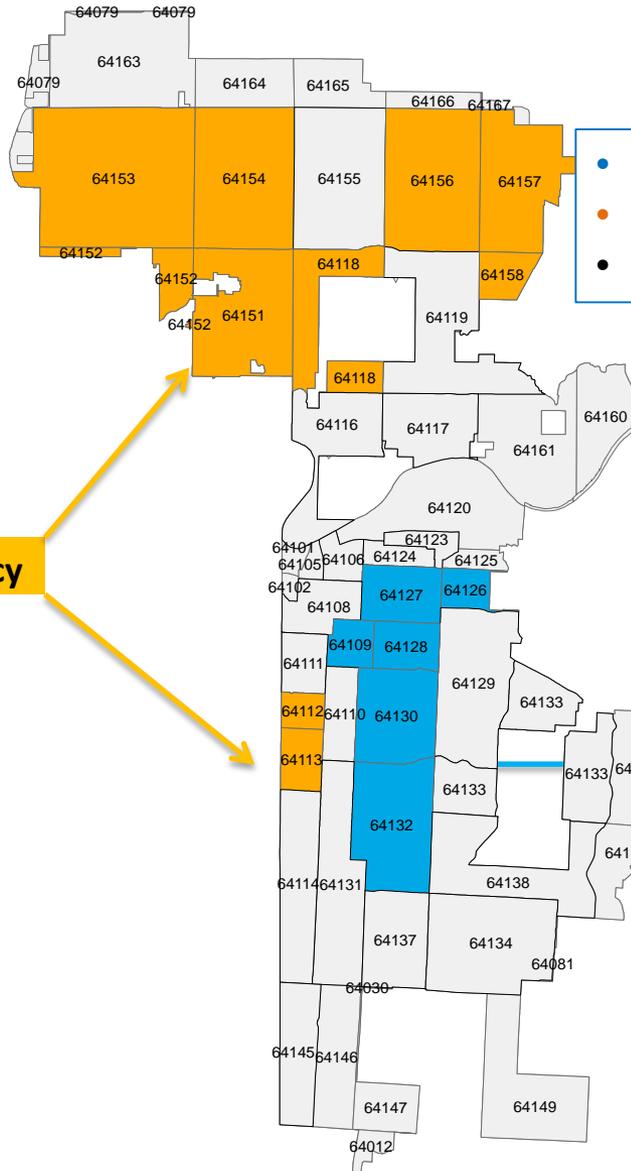
*Too small population to calculate life expectancy



Public Health
Prevent. Promote. Protect.



Longest and Shortest Life Expectancy Area by Zip Code, KCMO



- 6zipcodes area has 80,084 residents
- 11zipcodes area has 121,044 residents
- Kansas city, MO has 459,787 residents

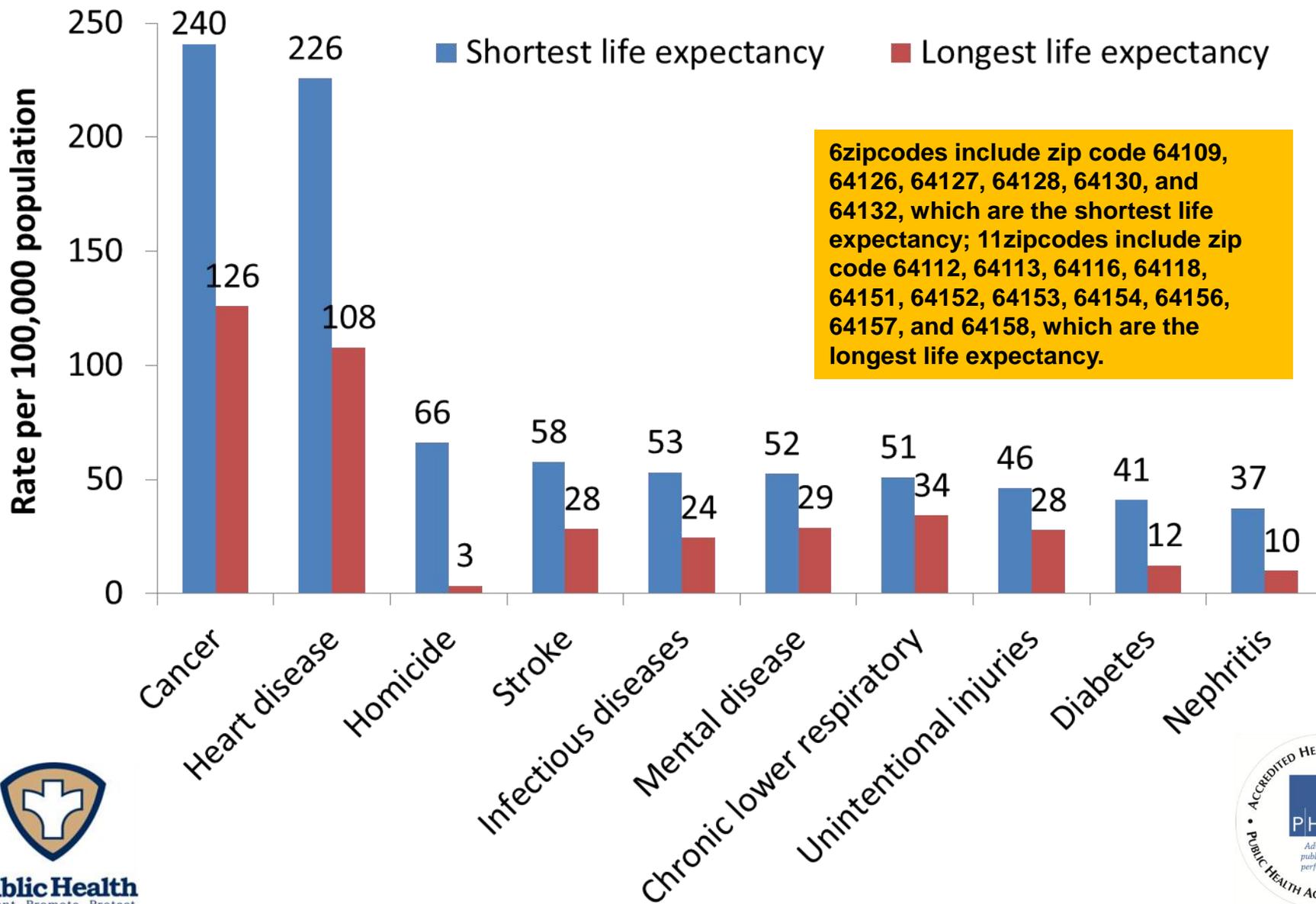
Longest life expectancy

Shortest life expectancy

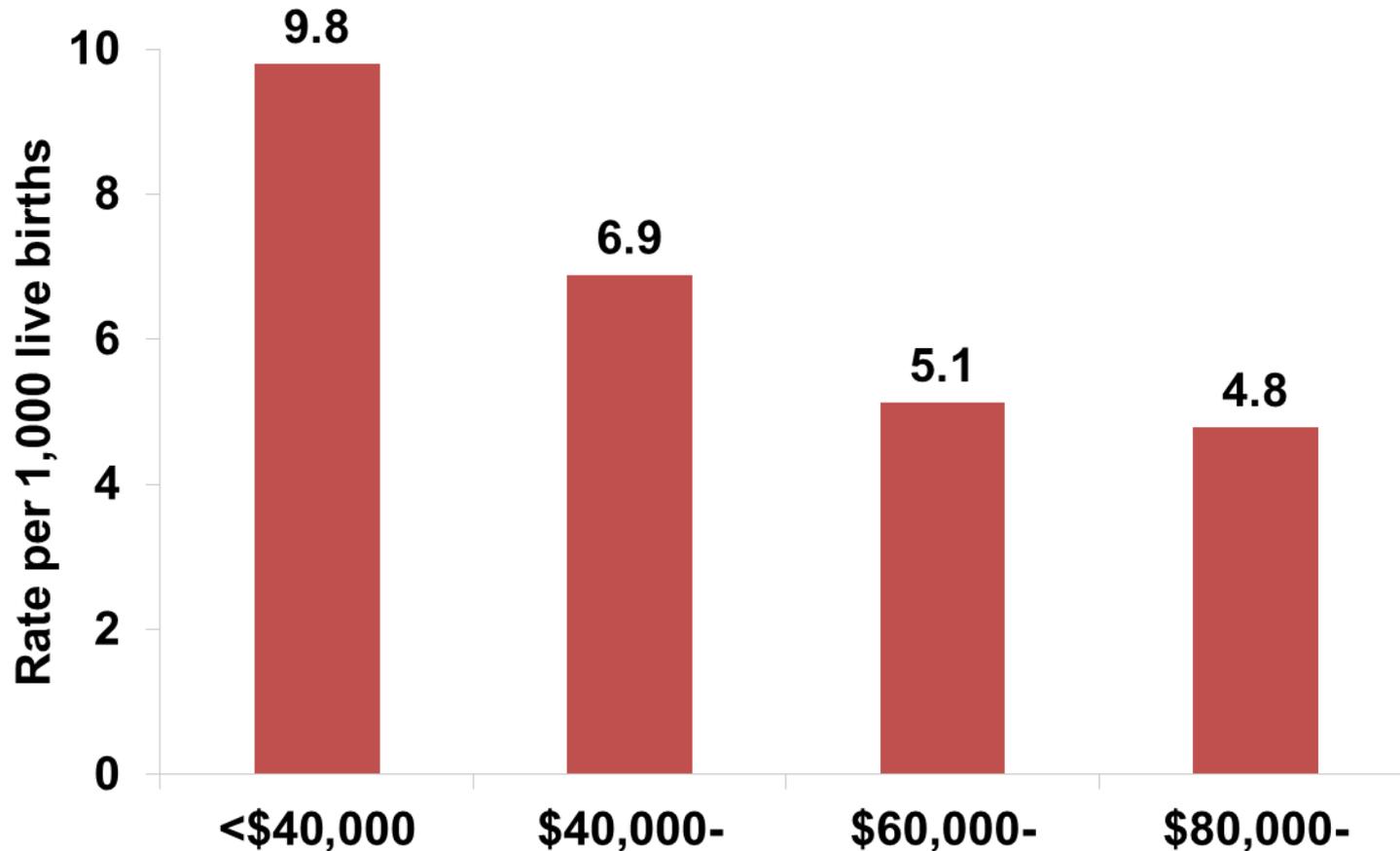


Public Health
Prevent. Promote. Protect.

Leading Causes Crude Mortality Rates in Two Areas, KCMO 2008-2012



Infant mortality rates by zip code median family income, Kansas City, MO. 2008- 2012



**Saving Lives,
Protecting People from Health Threats,
Saving Money through Prevention**



Public Health
Prevent. Promote. Protect.



URBAN AGRICULTURE

WHY IS URBAN AGRICULTURE IMPORTANT?

- **Provides access to healthy food options**
- **Gives control of food production and practices to urban farmers**
- **Helps narrow the gap between those who live in areas with greater access to food and those who do not**
- **Exposes individuals and families to an understanding of fresh fruits and vegetables and their role in a healthy lifestyle**

COMMUNITY GARDENS THROUGH COMMUNITY TRANSFORMATION GRANT (HEALTH DEPT)

CTG Goal for KCMO: 4 new garden sites in KCMO; 25 for all of Jackson County by September 2014

2013

Year 2 of grant

- 6 gardens developed
- 26 beds
- 18 water tanks
- gardening tools
- tomato cages

2014

Year 3 of grant

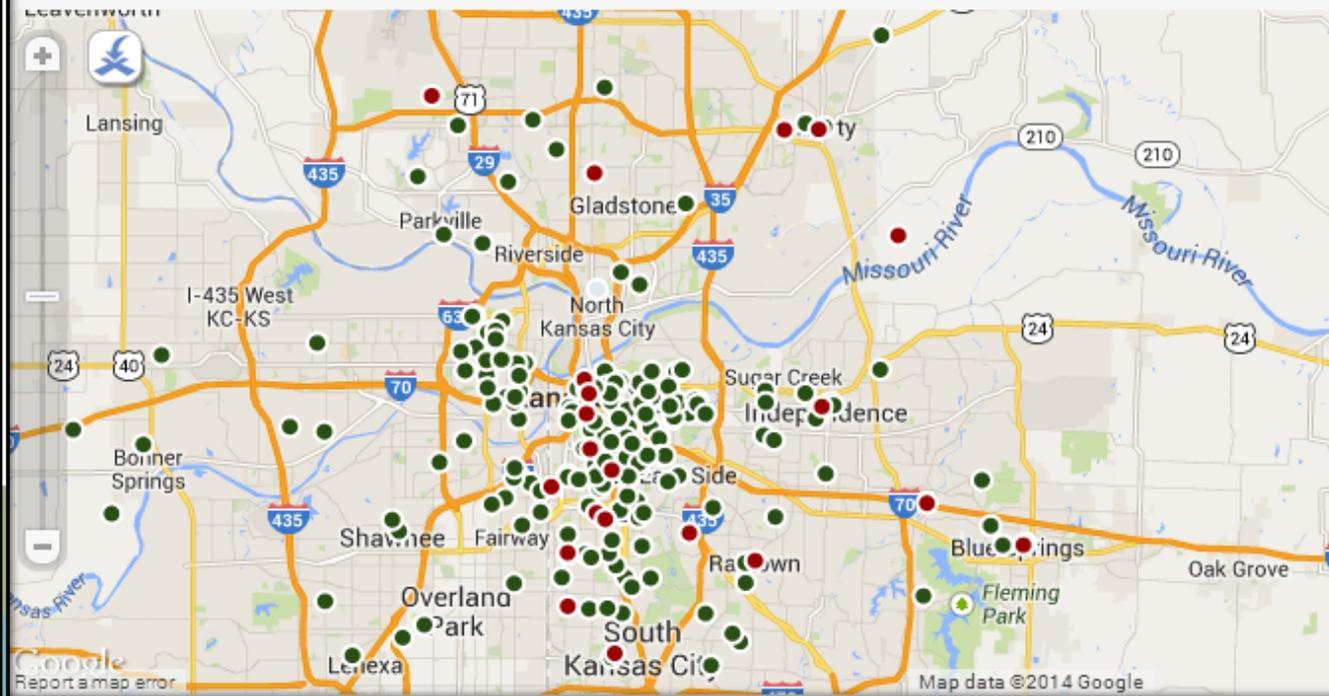
- Plans for 4 additional community garden sites in KCMO

FAMERS MARKETS AND COMMUNITY GARDENS

Farmers Markets & Community Gardens

Access to locally grown food has recently grown in importance to residents. The map below shows where community gardens can be found throughout the City.

Farmers Markets are represented by red dots. Gardens are marked with green dots.



<https://data.kcmo.org/Food/Community-Gardens-and-Farmers-Markets-for-Active-L/a3my-8wdg>

KC GROW PROGRAM



Resolution 140344: expresses support for the Kansas City Water Department

Purpose: To help community groups and farmers growing in Kansas City, Missouri to access water for their gardens and farms.

What does it do: Help community groups and farmers better understand and address their water needs by

- **Water Audit:** Assessing the amount of water needed to sustain their garden/farm Evaluating various water access options
- Connecting gardeners/farmers to resources that will best meet their water needs
- Providing small grants to help gardeners/farmers implement the recommended water access strategies

How much money is available:

- \$100,000 total to be used between May 1, 2014 and April 30, 2015
- Grant funds can be requested to cover 90% of project cost

Small Grants help implement recommendations from Water Audits. Funds can used to:

- Rainwater and storm water catchment systems
- Municipal water line tap and hydrant installation
- Spigot meter and PVC connection
- Water pumping systems
- Drip irrigation systems



- **14 Water Audits Conducted**
- **6 Pending**

Deadline for application	Small Grants Awarded
June 27, 2014	July 25, 2014
September 26, 2014	October 28, 2014
February 27, 2015	March 27, 2015

Request Information: <http://ow.ly/ygxtty>



Proposed Indicators for KC Grow

# of water audits completed	# of small grants awarded of >\$1,000
# of technical assistance sessions completed	# of small grants awarded of <\$1,000
# and types of systems recommended	# of acres covered by KC Grow awards
# and types of systems implemented	# of NEW gardens made possible by KC Grow small grant
# of small grants awarded	

URBAN AGRICULTURAL ZONES

City Ordinance #130983 to create Urban Agricultural Zone Advisory Commission passed

- Advises the City on policies for Urban Ag Zones authorized by 262.900 RSMo
- Consists of 9 members appointed by Mayor

City Ordinance #140344 passed recommendations from Advisory Commission

Update with Advisory Committee recommendations and key dates



URBAN AGRICULTURAL ZONES

For the next year's legislative session, the Advisory Commission has requested State of Missouri legislative fixes:

1. UAZ and school district 50/50 sales tax from ag products split
2. Clarification on sales taxes on UAZ Vendors selling outside of UAZ
3. Expanding definition of a Processing UAZ to include processing produce



URBAN AGRICULTURE ZONE PROPOSED PERFORMANCE INDICATORS

Proposed Indicators

of applications submitted

- Amount of sales tax from UAZs directed to the Urban Agriculture Zone Fund

- # of UAZs established (by type)
 - Grower
 - Processing
 - Vendor
 - Mixed

- Amount of funds allocated to KCMO from Urban Agriculture Zone Fund

- # and types of UAZ businesses

- # of jobs created

- # of UAZ presentations completed

- # of UAZ presentation attendees

ACCESS TO HEALTHY FOOD

WHY IS ACCESS TO HEALTHY FOOD IMPORTANT?

- **Gives options to individuals and families that are proven to increase overall wellness**
- **Increases quality of life**
- **Helps decrease potential for chronic disease and long-term health issues**
- **Helps decrease disparities in life expectancy between different areas of the city**

CORNER STORES INITIATIVE



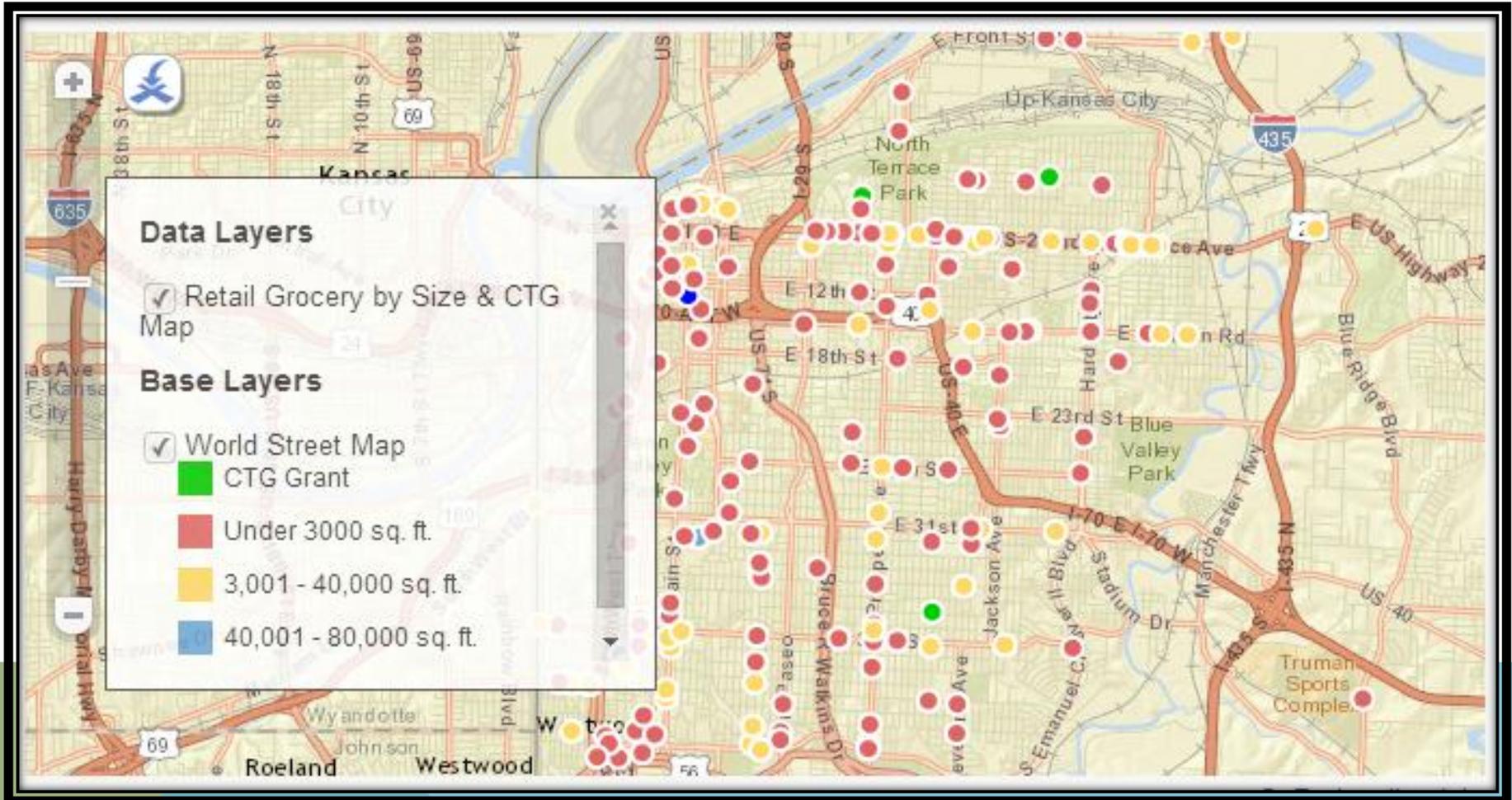
Phase 1 stores still active in stocking fresh produce:

- Indiana Market (37th and Indiana)
- Shayan's EZ Shop (85th and Woodland)
- Post-assessment of store offerings and survey of customers planned for August 2014

Phase 2 stores (in process):

- Al Rahman Halal Market (22nd and Lexington in Pendleton Heights Neighborhood)
- IB Dollar Store (46th and St. John) – store supported by Jackson County Health Department staff
- Plans are to implement signage and promote events with neighborhood partners

ACCESS TO FOOD – MAP OF CORNER STORES AND GROCERIES



HEALTHY VENDING IN CITY OF KCMO AND BEYOND

City of Kansas City Internal Efforts Toward Healthy Vending

- Resolution #140130 in support of a Healthier Vending Policy
- Healthy Vending Sourcing Committee will meet June 27, 2014
- RFP for new vending contract to begin November 2014

Citywide Efforts Toward Employer Healthy Vending

- Three employers (Children's Mercy Hospital, John Knox Village, and MRI Global) have committed to all recommended steps in the Healthy Vending Toolkit and are in process of implementing.
- Several other employers have received some technical assistance and/or attended workshops to assist in making progress.

CITY OF KC CSA

Workplace Wellness Community Supported Agriculture (CSA) launched summer 2014 through Good Natured Family Farms.



131

Employees signed up for the CSA

5

Number of pick-up sites for workplace CSA

83

**Number of employees at largest pick-up site
(City Hall/Fitness Source)**

BIKE/PEDESTRIAN

LEAGUE OF AMERICAN BICYCLIST – BIKE FRIENDLY COMMUNITY

Action	Is KC meeting Bronze?	Is KC meeting Silver?
Law Enforcement Bike Liaison	YES	YES
Bike Friendly Laws/Ordinances in place	YES	YES
Public Education Outreach	YES	YES
Annual Offering of adult bike safety classes	YES	YES
% of primary & secondary schools offering bike education	Need Data	Need Data
Bike access to public transportation	YES	YES
Total bike network mileage to total road network mileage	YES	YES
Arterial streets with bike lanes	NO	NO
Ridership - people commuting by bike	NO	NO
Crashes - per 10k daily commuter	Need Data	Need Data
Fatalities - per 10k daily commuter	Need Data	Need Data
1 bike program staff person (per 70k population)	NO	NO
Bike plan is current and being implemented	YES	YES
Active bike clubs and signature events	YES	YES
Bike month and bike to work events	YES	YES
Active bike advisory committee	YES	YES
Active bike advocacy group	YES	YES
Recreational facilities like bike parks/velodromes	YES	YES

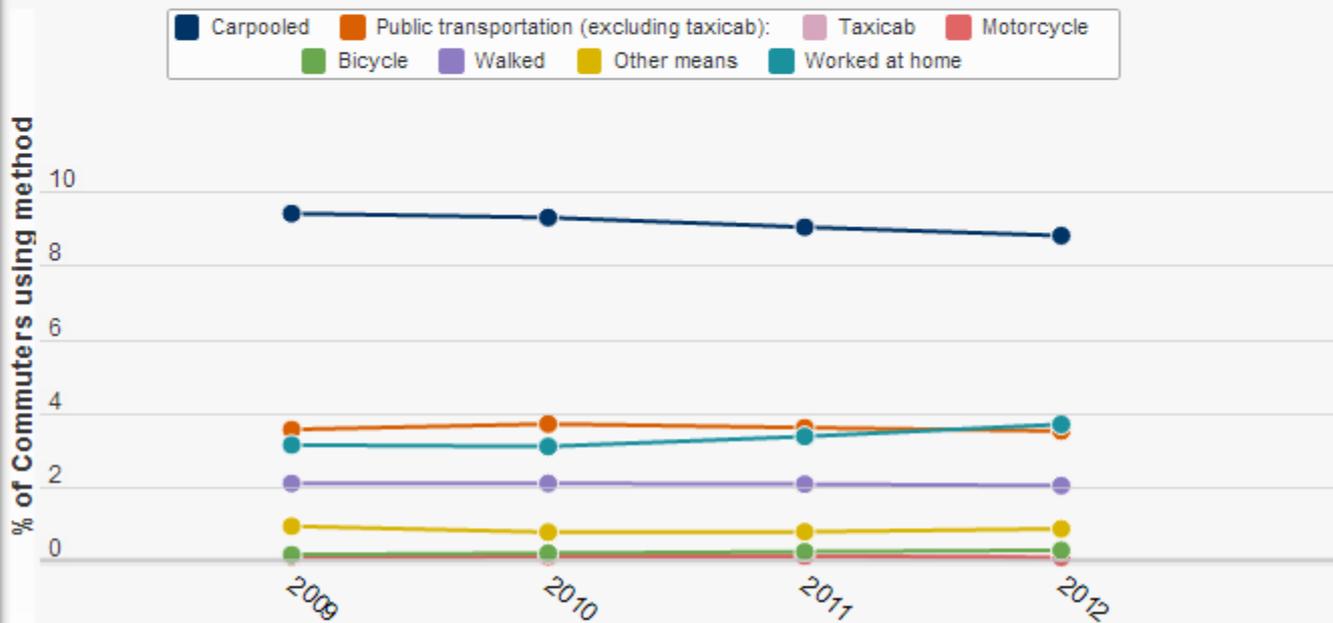
BIKE MODE SHARE (ACS CENSUS)



Alternative Commuting Methods

Commuting by bicycle has become increasingly popular over the last few years. While the overall rate of commuting via bicycle is very small, it is experiencing significant growth. However, it remains a relatively less-popular option compared to motorized travel.

Not shown on the chart below, commuting by yourself in a car is far and away the most popular travel option. Nearly 80% of Kansas Citians commute this way. The next most popular method, carpooling comes in at 9%. (*Census Data*) (*Updated Annually*)



INDIAN CREEK TRAIL BIKE TRAFFIC MAY/JUNE 2014



Key Metric	103 rd /State Line (May-June)	Holmes (June)	Bannister Compl. (May-June)
Total Traffic	4,867	5,634	1,612
Daily Avg	87	245	70
Busiest Day of Week	Sunday	Sunday	Sunday
Busiest Weekday Time	Evening	Morning	Evening



LINE CREEK AND SOUTHERN PLATTE PASS TRAILS



Key Metric	2013 # of Bicyclists/Pedestrians	
	Line Creek	Southern Platte
Total	65,676	22,128
Average Monthly	5,564	2,714
Average Weekly	1,281	625
Average Weekday Activity	153	79
Average Weekend Activity	257	116
Average Weekday Peak Hour Volume	19	9
Average Weekend Peak Hour Volume	15	16

Key Metric	Peak Time	
	Line Creek	Southern Platte
Weekday Peak Hour	6:00 PM	12:00 PM
Weekend Peak Hour	3:00 PM	12:00 PM

Source: PW Bike/Ped Program

BIKE MASTER PLAN UPDATE

Upcoming Important Dates:

- **Public Meetings July 2014**
- **Stakeholder Meetings August and September 2014**
- **Adoption of Plan Fall 2014**

Three parts of plan:

1. **Facility guide**
2. **Tool - Flow chart and questions to help guide to what facilities are recommended based on current conditions or future conditions**
3. **Recommendations - policies that need changes; ordinance changes; committee structure - includes implementation plan with 5-year prioritization**



WALK FRIENDLY COMMUNITY DESIGNATION

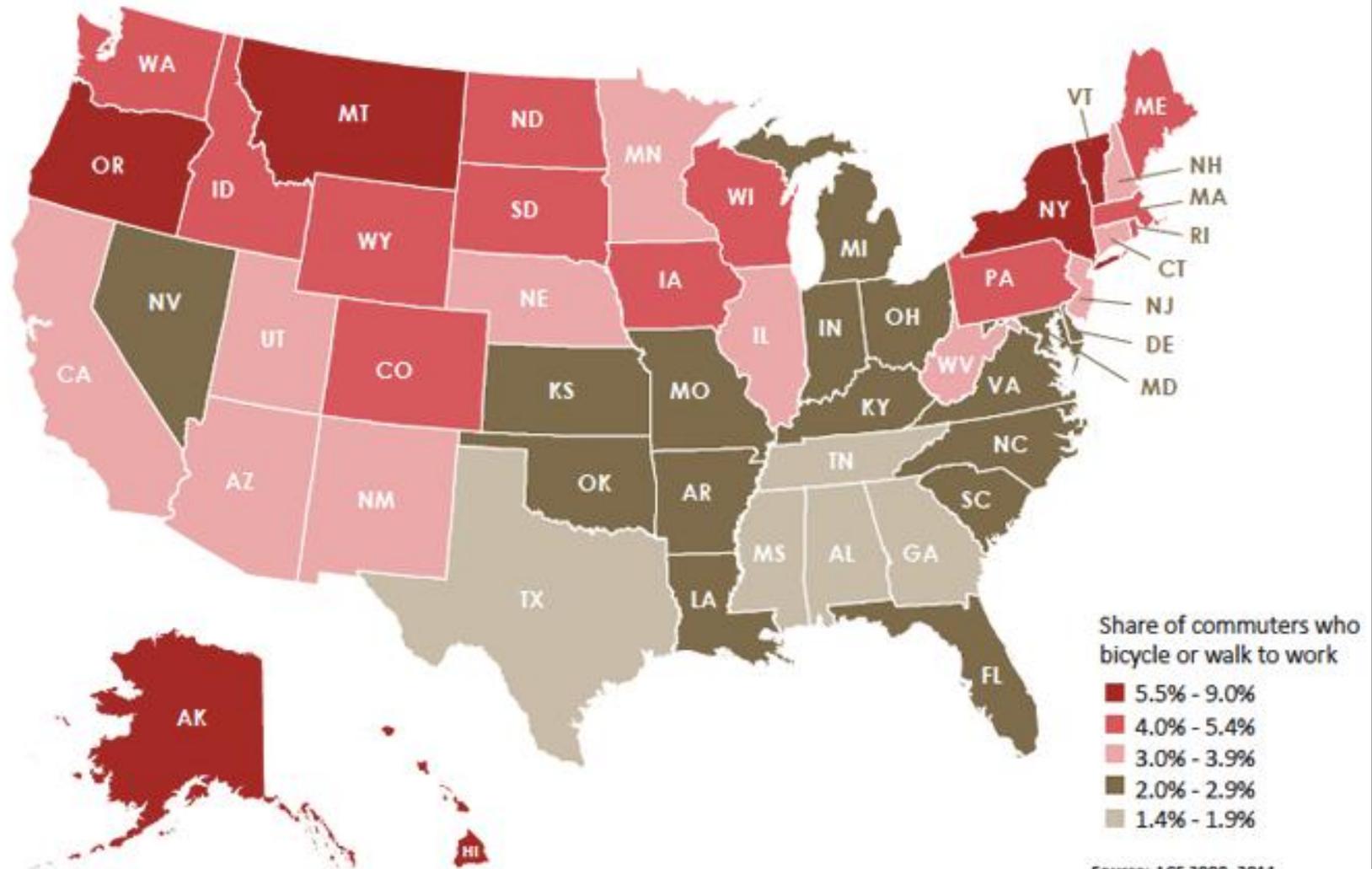
- **Application requires multi-department coordination of data/information**
- **Applications due June and December 15 of each year**

Examples of data points monitored

Crash data	Pedestrian signal system – maintenance, operations...etc
Mode share percentages	Roadway design and Traffic calming measures
Adopted pedestrian plan with walk share targets	Trails plan and Implementation status
ADA Transition Plan and implantation status	Infill/Density development
Complete Streets policy and implementation status	Law Enforcement – traffic safety
Sidewalk infrastructure policy, funding, design, miles constructed...etc.	Pedestrian education campaigns
Bridges – number, total pedestrian provisions	Public transportation services, riders, route planning and transit stop provisions

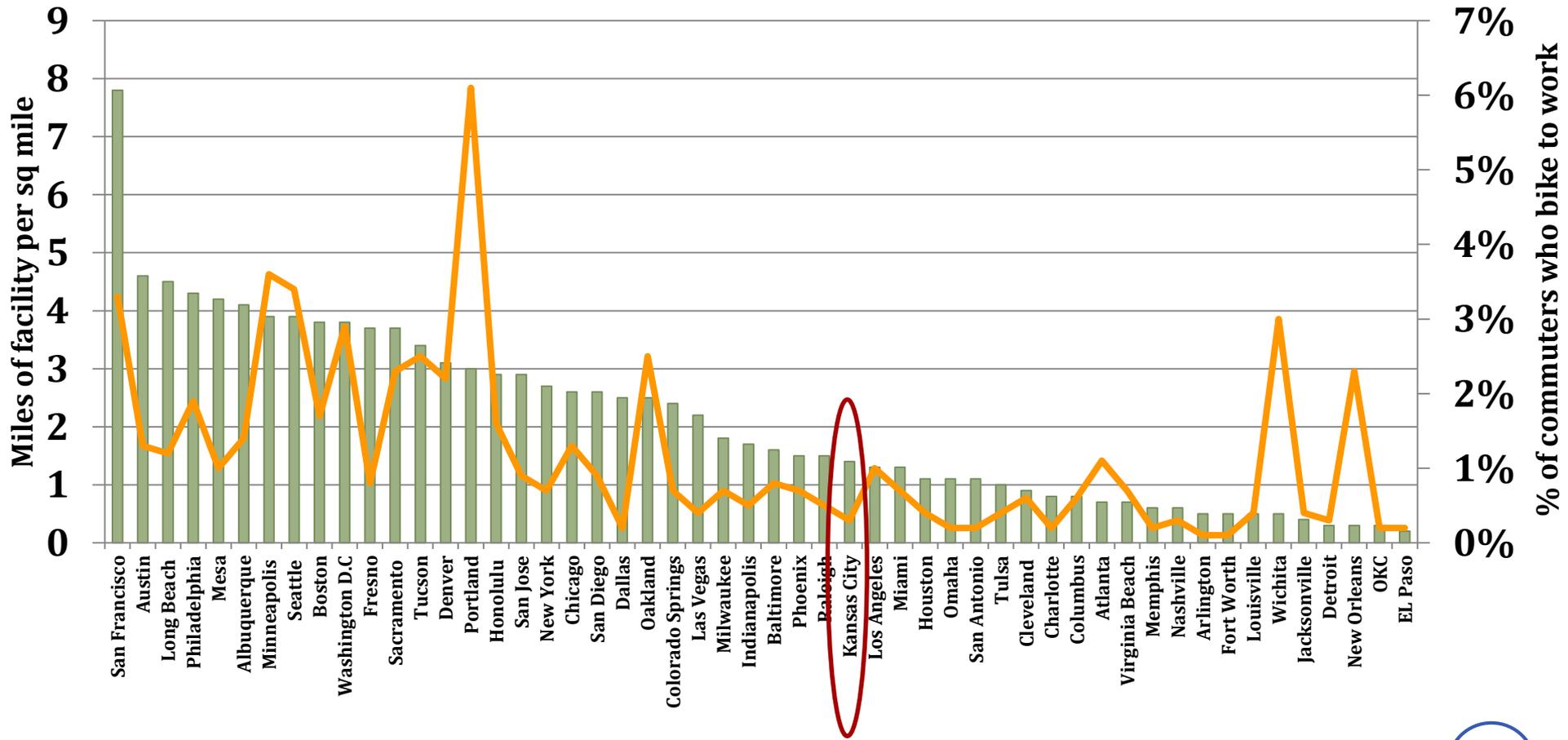
2014 REPORT FROM ALLIANCE FOR BIKING AND WALKING

Levels of Bicycling and Walking to Work in the U.S.



BENCHMARKING BIKE FACILITIES AND BIKING BY COMMUTERS

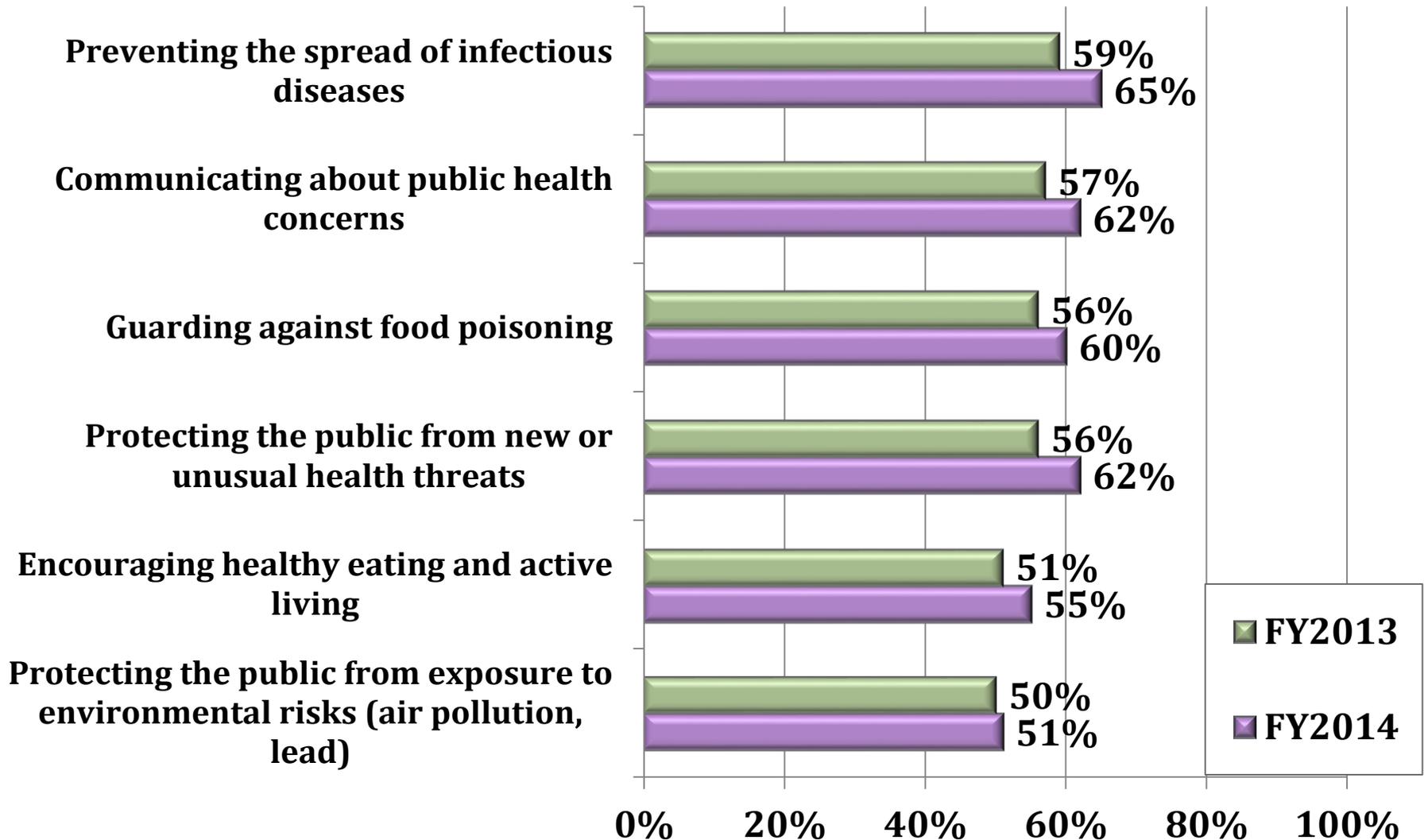
■ Miles of bike lanes, shared use paths, signed bike routes per sq ml
— % of commuters who bike to work



Source: Alliance for Biking and Walking, 2014

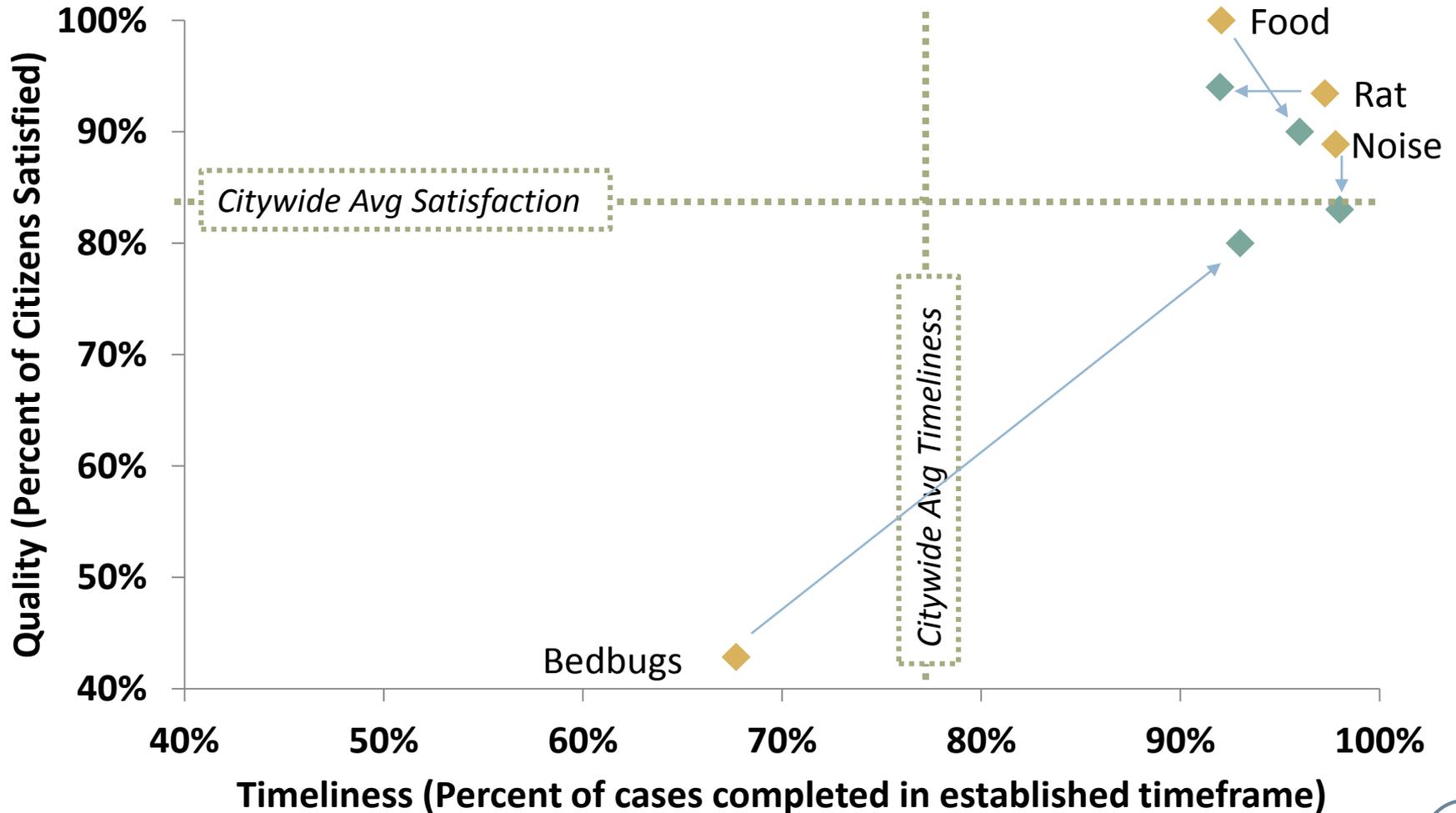
HEALTH DEPARTMENT OPERATIONS

CITIZEN SATISFACTION: HEALTH DEPARTMENT SERVICES



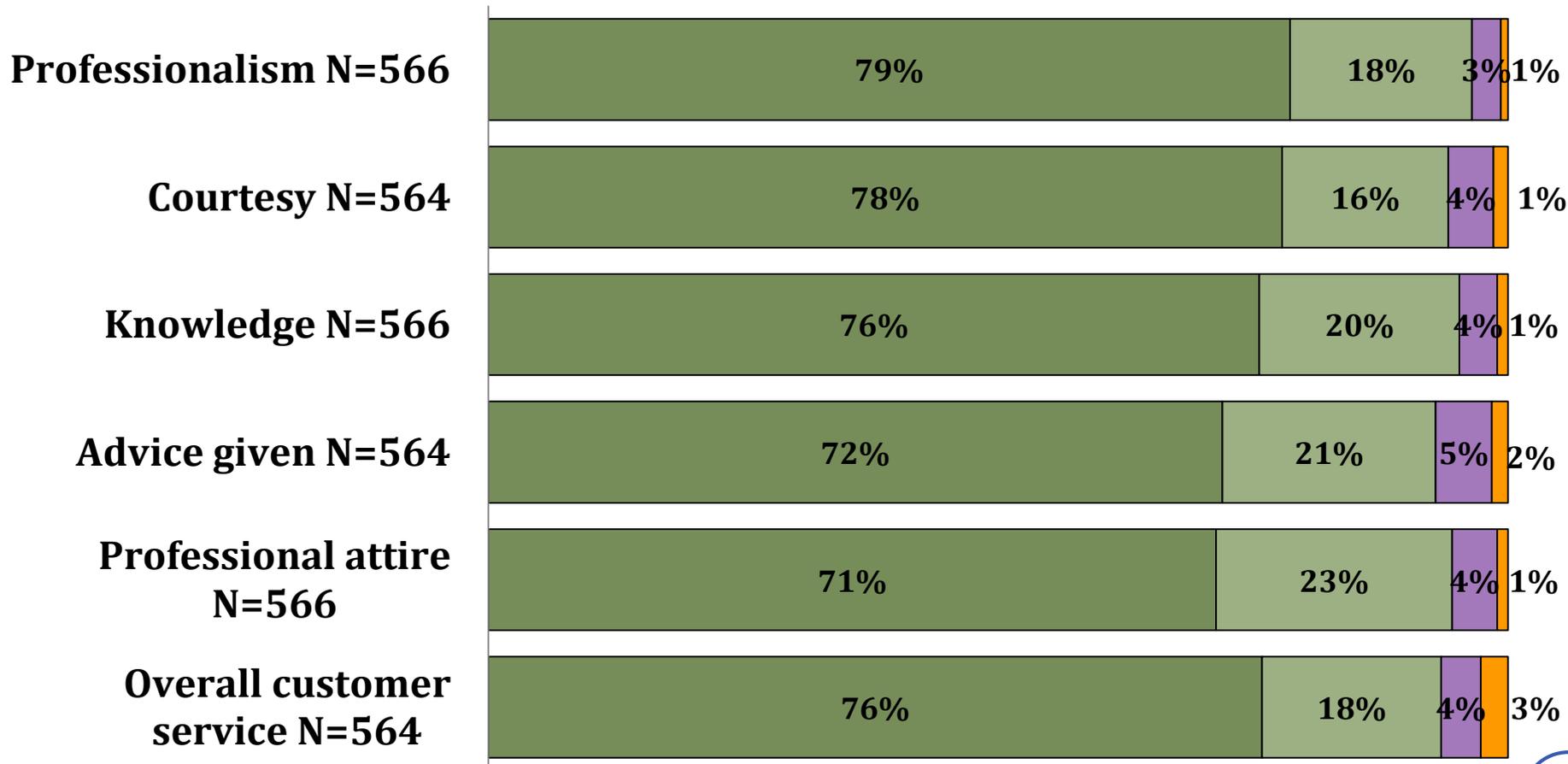
311 MATRIX FOR HEALTH REQUESTS: FY13 COMPARED TO FY14

FY14 FY13



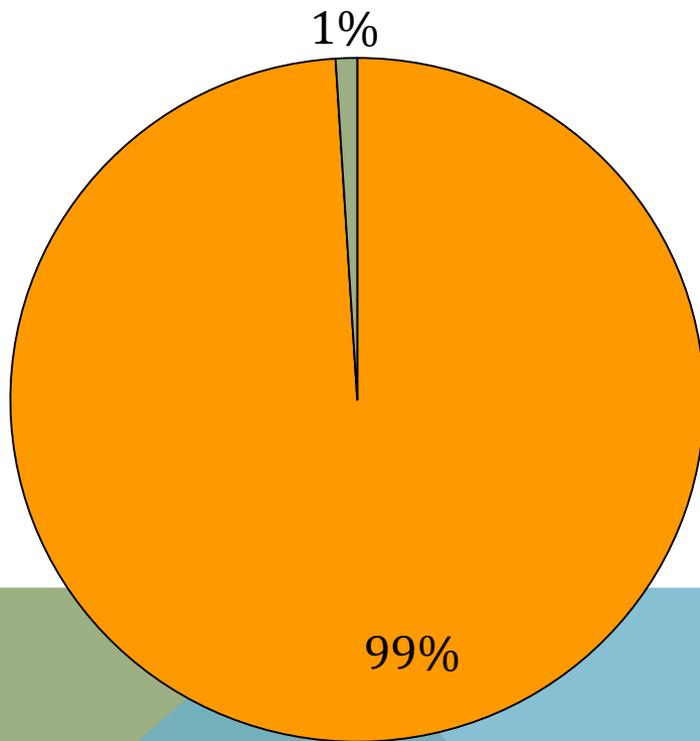
HEALTH DEPARTMENT RESTAURANT SURVEY

Percentage of respondents ranking their inspector on the following

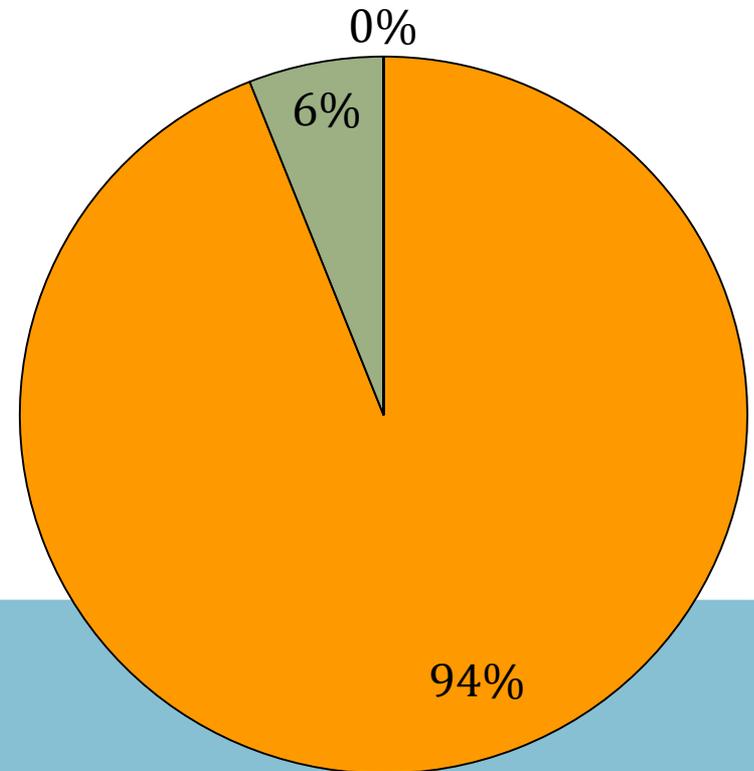


HEALTH DEPARTMENT RESTAURANT SURVEY

Percentage of inspectors who introduced himself/herself upon entering the facility N=584



Percentage of inspectors who showed identification/gold City Badge N=569



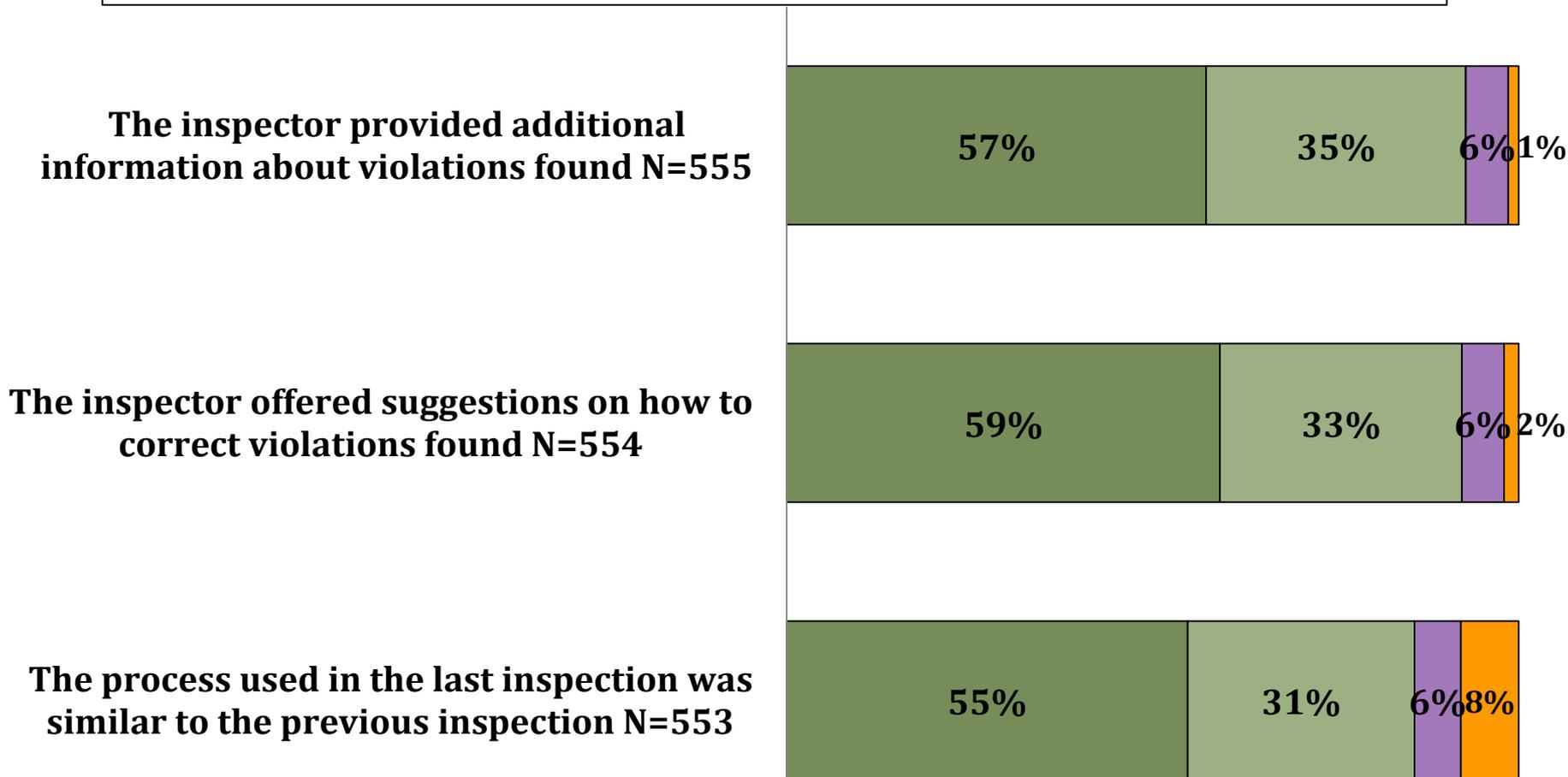
■ Introduced ■ Not Introduced

■ Yes ■ No ■ Not Sure

HEALTH DEPARTMENT RESTAURANT SURVEY

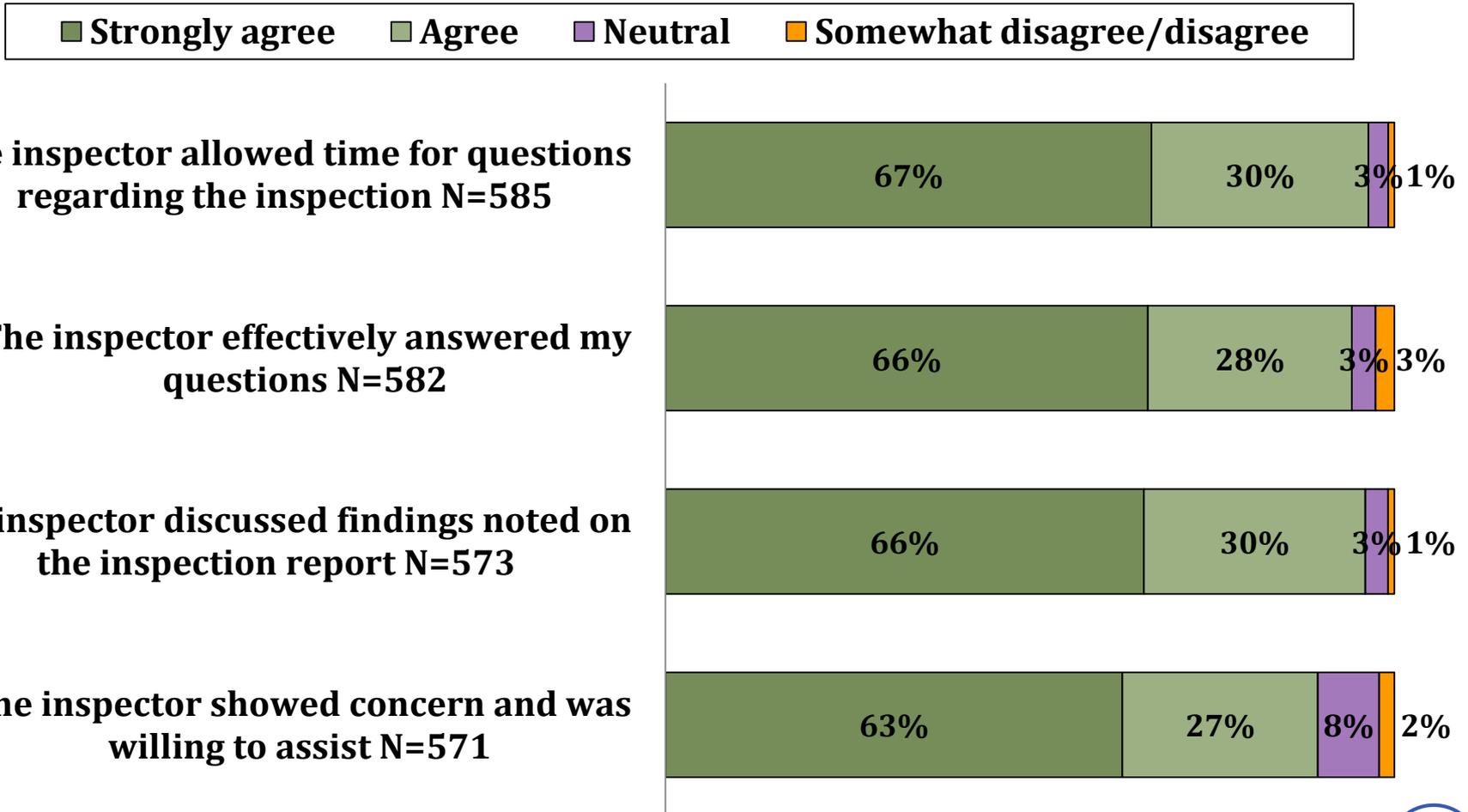
Percentage of respondents agreeing to statements occurring during the inspection

Strongly agree Agree Neutral Somewhat disagree/disagree



HEALTH DEPARTMENT RESTAURANT SURVEY

Percentage of respondents agreeing to the following statements after the inspection



Source: Food Protection Restaurant Survey, 2014

LODGING INSPECTION AND ENFORCEMENT

Enforcement begins July 8



Final Thoughts or Questions?

