



KCStat Follow-Up Memo  
Public Safety KCStat Meeting  
December 11, 2017, 2:00 PM

Full presentation and link to video (when available) can be found here: <http://kcmo.gov/kcstat/meetings>

Live-tweet stream can be found by searching Twitter for #kcstat

The December 11 KCStat meeting on Public Safety focused on reporting progress toward the objectives outlined in the 2017 Update to the Citywide Business Plan (see table below). Major discussion points, follow-up items, and data questions that arose at the meeting are summarized below. For questions on these items, please contact Kate Bender ([kate.bender@kcmo.org](mailto:kate.bender@kcmo.org)).

**1. Major Discussion Points**

- a. Crimes against persons have increased by 6-10 percent each of the last three fiscal years; FY17-18 is trending toward a slight decrease. Homicides are also at a record high compared to the last four calendar years. Resident satisfaction with efforts to prevent crime and feelings of safety has fallen considerably and is trending down for FY17-18.
- b. The City's new Violence Program Coordinator, Kamisha Stanton, started work this fall and is currently scanning the environment to identify best practices and resource gaps.
- c. The Health Department discussed their programs under a spectrum of prevention, including strengthening individual knowledge and skills, promoting community education, building networks, and influencing legislation.
- d. To move toward the goal of 20% of pets licensed set in the Citywide Business Plan, Animal Health and Public Safety plans an amnesty program in the spring of 2018, followed by potentially increased enforcement later in the year.
- e. Animal Health and Public Safety reported out median response time from call receipt to dispatch (126 minutes), dispatch to arrival (16 minutes), and arrival to case closed (29 minutes). Additional analysis will be undertaken to understand the factors at play for the call receipt to dispatch timeframe.
- f. The Kansas City Assessment and Triage Center (KC-ATC) reported data from their first year of operation, during which they served 2,818 clients facing mental health and/or substance abuse issues who were referred primarily from hospital emergency departments (64%) and law enforcement (25%). ATC's involvement for many clients extended to case management and assistance with housing, transportation and medication.
- g. Pulsepoint, an app that can notify the public of fire suppression and emergency response calls for service, and send CPR alerts and provide information about the closest AED, went live this fall and has 4,268 followers.
- h. KCMO's cardiac arrest survivability statistics are trending in a positive direction, along with Bystander CPR and Public AED rates.
- i. A working group has been put together to address high utilizers of our emergency medical system. An analysis of the top 10 users of the system in 2016 shows that they were transported a total of 1,200 times, and released almost 100% of the time. The working group will aim to develop better pathways of care for these patients and simultaneously decrease the demand on the system; reducing the quantity of calls from these 10 users would be equivalent to putting an ambulance back on the street.
- j. As a strategy to improve diversity in its workforce, KCFD continues to hone its EMS apprenticeship program, which is in its second year. Currently, participants are running into

challenges with the required standardized test for EMTs; a plan for remediation and test support has been developed in tandem with KCPS.

**2. Follow-Ups for Departments (to report back next Public Safety KCStat May 1, 2018):**

- a. Update on Violence Program Coordinator’s work, including output of asset mapping and work toward citywide resource app. (CMO – Violence Program Coordinator)
- b. Provide follow-up on next steps for Violence and Trauma Response Network including formation of youth advisory board and quarterly case reviews. (Health)
- c. Provide update on Hire KC Youth progress for summer of 2018. (Mayor’s Office)
- d. Provide update on licensing amnesty program, including outreach and communications. (NHS-AHPS)
- e. Provide update on outcomes of Drug Court changes. (Municipal Court)

**3. Data Questions (to report back next Public Safety KCStat May 1, 2018):**

- a. Provide data from Violence Prevention Community Survey. (Health)
- b. Seek data from KC Pet Project on reasons that owners are surrendering pets to the shelter. (NHS-AHPS)
- c. Undertake analysis on animal control response timeframes to understand how these numbers are influenced by staffing resources, time of day, etc. (CMO-OPM)
- d. Add data as it becomes available and feasible for measurement for additional NCSC measures. (Municipal Court)

**4. Objectives:** The following objectives and strategies from the 2017 Update to the Citywide Business Plan were discussed at the 12/11/17 KCStat on Public Safety:

<b>Objective</b>	<b>Related Department Strategies</b>
<p><b>1. Reduce crime among all age groups, placing an emphasis on young offenders.</b></p>	<ul style="list-style-type: none"> <li>a) Expand the city’s efforts on building relationships with partner agencies and to increase youth intervention and anti-violence programs.</li> <li>b) Work with area school districts and other organizations to expand access to programming for the City’s youth.</li> <li>c) Using the Public Health approach to reach young audience members in regard to (1 the physical realities of being a gunshot victim; (2) curfew, truancy, and the consequences; and (3) the unintended consequences of a marijuana conviction.</li> </ul>
<p><b>2. Prevent animal-related threats to public safety and support animal welfare.</b></p>	<ul style="list-style-type: none"> <li>a) Partner with Spay Neuter of Kansas City (SNKC) to increase the percentage of currently licensed pets in the City from 11 percent to 20 percent through low-cost vaccinations, increasing locations for residents to obtain pet licenses, and increasing the number of participating veterinarian offices.</li> <li>b) Develop a plan to further improve animal response operations.</li> </ul>

	<ul style="list-style-type: none"> <li>c) Engage pet owners in responsible pet ownership through education and Public Service Announcements (PSAs).</li> </ul>
<p><b>3. Evaluate and identify areas of opportunity in the emergency response delivery system to ensure the best possible patient outcomes.</b></p>	<ul style="list-style-type: none"> <li>a) Measure the impact and effectiveness of the Kansas City Assessment and Triage Center (KC-ATC)</li> <li>b) Implement the Ground Emergency Medical Transportation (GEMT) program that provides supplemental reimbursement for ambulance services to Missouri HealthNet participants.</li> <li>c) Provide an ongoing series of courses on CPR and other life-saving techniques throughout the City in order to improve the cardiac survival rate.</li> <li>d) Develop initiatives to reduce the number of chronic users of emergency response services.</li> </ul>
<p><b>4. Improve the diversity of employee recruitment, succession planning, and retention in the Police and Fire Departments</b></p>	<ul style="list-style-type: none"> <li>a) Develop a multi-year plan to implement the recommendations of the Kansas City Police Department’s staffing study.</li> <li>b) Develop partnerships with local educational institutions to increase the number of the City’s entry-level public safety workforce.</li> </ul>
<p><b>5. Increase effectiveness and efficiencies of operations at Municipal Court in order to achieve the best possible outcomes for those served.</b></p>	<ul style="list-style-type: none"> <li>a) Measure the efficiency and effectiveness of the Municipal Court by utilizing the National Center for State Courts (NCSC) court performance measures on clearance rates and time to disposition.</li> <li>b) Refine the standards and policies of the City’s Drug Court to meet the needs of chronic offenders.</li> </ul>