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| |  | | --- | | If you think you have been discriminated against while seeking housing due to your source of income:  **File a Discrimination Complaint** with the Civil Rights & Equal Opportunity (CREO) Department.  Call 3-1-1 or visit the myKCMO app.    Scan the QR code or search in your smartphone’s Appstore.  Note: CREO investigates Source of Income discrimination, employment discrimination and public accommodation discrimination complaints.  All other Fair Housing complaints are referred to the U.S. Department of Housing & Urban Development. | |  |  | |  | | --- | |  | | **Contact Us**  **Civil Rights & Equal Opportunity** 414 E 12th Street, Suite 404 Kansas City, Missouri 64106  816-513-1836 CREOcivilrights@kcmo.org  www.kcmo.gov/CREO | |  |  | |  | | --- | | **Source of Income Discrimination** | | **Information for  Tenants and Housing Providers** | |  | |  | |

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| |  | | --- | |  | | **Source of Income (“SOI”) Discrimination Ban** Early 2024 the City Council passed an amendment to Kansas City’s Ordinance for the purpose of classifying source of income as a protected trait regarding housing discrimination within our city limits.  *Visit www.kcmo.gov/SOI for details about the Source of Income ordinance.*  **Who is Protected?**  Applicants paying rent with lawful and reasonably verifiable sources of cash income, such as:   * Housing Choice Vouchers (Section 8), including HUD-VASH * Social Security Disability Insurance * Child support and/or alimony * College stipends | |  |  | |  | | --- | | **Examples of Best Practices for Housing Providers** Screen applicants on a case-by-case basis rather than by their protected characteristics or source of income.  Do not advertise a preference for certain types of tenants relating to their protected characteristics.  Do not give preference to one source of income over another.  Do not steer applicants with non-employment sources of income to different properties than would be shown to applicants with employment income.  Apply rental standards and qualifications uniformly and equally to all applicants.  Register with the City’s Healthy Homes Rental Inspection Program (per City Ordinance 180248).  A circular image of a building  Description generated with high confidenceKnow the Housing Choice Voucher minimum quality standards.  Ensure rental standards and qualifications are reasonable. | |  | |  | |  |  | |  | | --- | | **Frequently Asked Questions** **Q:** Can housing providers deny me because I do not earn enough income?  **A:** Yes. Housing providers are not prohibited from requiring proof that tenants have enough income to pay rent. However, the income standards must be reasonable and not have the effect of excluding persons who are receiving housing subsidies.  **Q.** Do all landlords have to follow these rules?  **A:** Only properties located within the municipality of Kansas City, Missouri are required to follow municipal law. There are exemptions for properties owned by religious organizations, and properties with four or fewer units, if the owner resides on the property.  **Q.** Can housing providers run credit, eviction, or criminal background checks?  **A:** Yes. The Ordinance does not prohibit a housing provider from checking an applicant’s history if the same standards are equally applied to ALL applicants regardless of their protected characteristics and the information obtained is not the sole reason for the denial of an application. | |  | |  | |