

Highlights

Charter Authority

Article II, Section 216 of the Charter of Kansas City, Missouri, establishes the position of the city auditor as independent of the city manager. The city auditor is appointed by and reports to the mayor and City Council. The charter grants the city auditor complete access to the books and records of all city departments.

The city auditor uses this access, independence, and authority in performing the charter mandate to carry on a continuous investigation of the work of all city departments.

The City Council's Finance and Governance Committee oversees the activities of the city auditor.

Mission

The mission of the City Auditor's Office is to conduct independent assessments of the work of city government and provide elected officials, management, and the public with objective information and recommendations to improve city operations and strengthen city government's accountability to the public.

We seek to accomplish our mission through performance audits conducted in accordance with *Government Auditing Standards* and our core values of accountability, transparency, integrity, and professionalism that guide our work as government auditors.

Click [here](#) to view the full report.

To view other audit reports, please visit our website <http://kcmo.gov/cityauditor> and click on Search Audit Reports.

ANNUAL REPORT

Audits and Activities of the City Auditor's Office in Fiscal Year 2018

Our Year in Brief

The City Auditor's Office promotes government accountability, transparency, and improved city operations through independent evaluations of city departments and programs.

We released six audits in fiscal year 2018, one less than our goal. We also released one council memoranda. Our audits examined the following issues:

- Animal Health and Public Safety's effectiveness in enforcing animal care and control ordinances and achieving desired outcomes with respect to operations and employee training;
- the timeliness and accuracy of the General Services Department's process of paying for goods and services;
- the ability of the arterial street impact fee program to fund infrastructure;
- the Fire Department's fire suppression and emergency medical services resources, deployment, and workload compared to other jurisdictions;
- the timeliness of Land Development Division plan reviews; and
- the Parks and Recreation Department's environmentally sustainable practices to manage and maintain natural resources.

These reports recommended ways the city could increase revenues or decrease costs by \$17 million (*direct* financial impact). We also identified ways the city could improve the delivery of services to the public and employees, and ensure appropriate controls are in place to manage or protect \$184 million in public monies or assets (*indirect* financial impact).

Our Numbers

Our results for fiscal year 2018:

- Audit reports released = 6
- Potential *direct* financial impact = \$16,988,375
- Potential *indirect* financial impact = \$184,488,679
- Percent of recommendations agreed to by management = 99%
- Percent of fiscal year 2016 recommendations implemented within two years = 92%
- Number of times audits & documents accessed online = 9,150
- Public presentations related to our audits and work = 49
- Staff years of audit experience = 170
- Professional certifications and licenses held by audit staff = 12
- Percent of staff meeting required continuing professional education hours = 100%
- Leadership roles in professional associations = 7
- Office expenditures = \$1,228,722
- Full-time staff = 10