

Resident Survey on COVID-19/Coronavirus

Conducted April 16-18 by ETC Institute
to random sample of KCMO residents online

Sample Size = 349 Residents

Margin of Error +/- 5.3% at 95% Confidence Interval

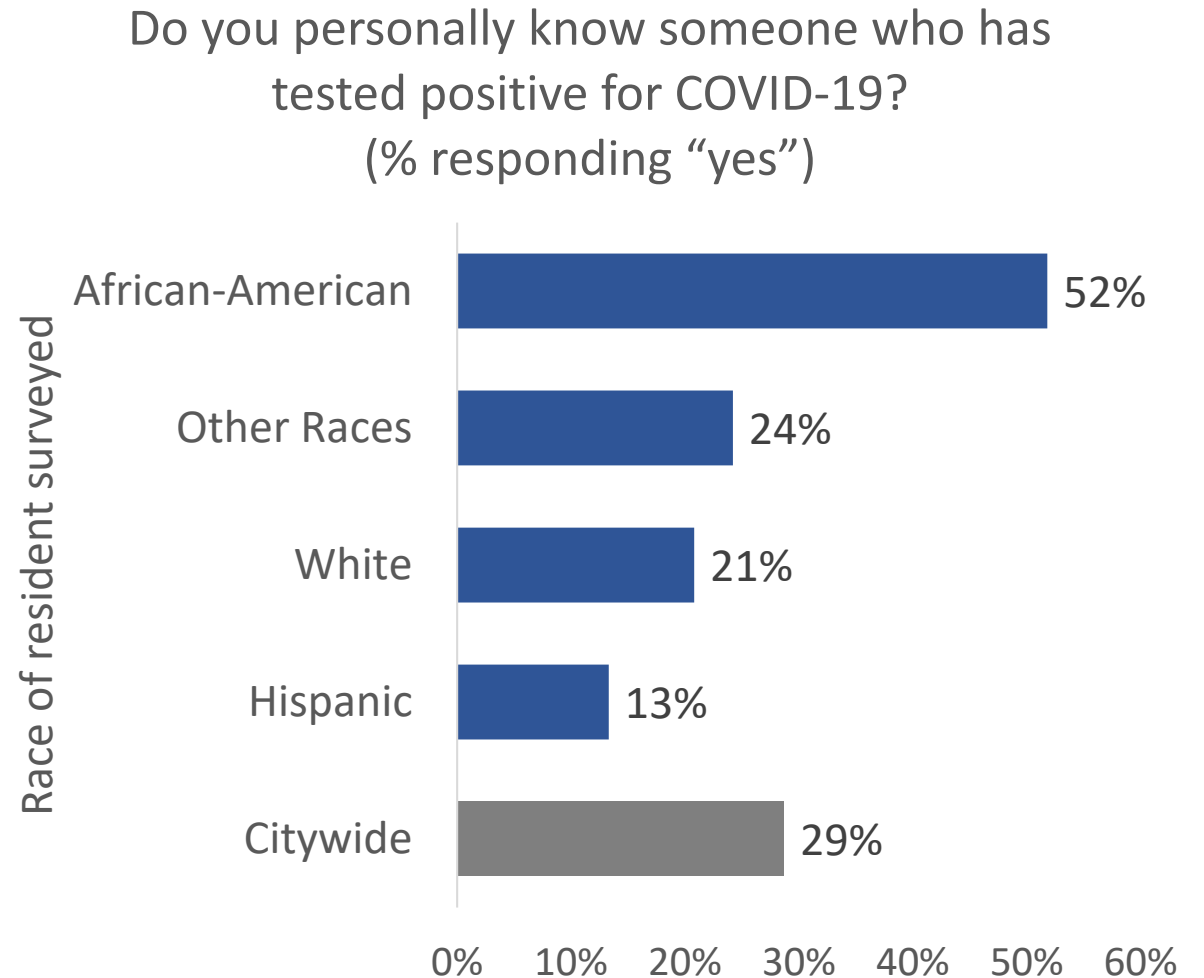
Previous survey conducted March 20

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Resident perceptions of COVID-19 in their community

- **84%** of residents believe that COVID-19 is a real threat to their community (unchanged from late March)
- **29%** percent of residents know someone personally who has tested positive for COVID-19, up significantly from 2% in late March. There is significant variation by race.

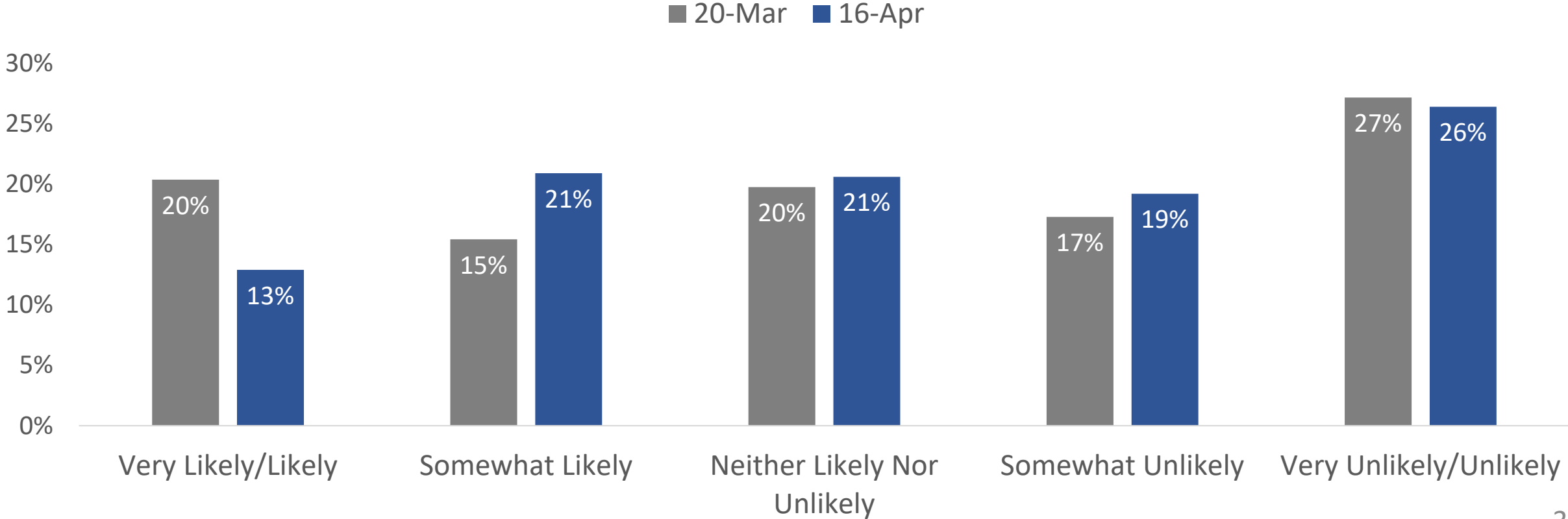


Resident perceptions of COVID-19 in their household



Only 2% of residents think that someone in their household might currently be infected with COVID-19 (unchanged from March). Residents think it **slightly less likely** that someone in their household could be infected in the next few weeks compared to March.

How likely do you think is it that you or others in your household could be infected with COVID-19 in the next few weeks?

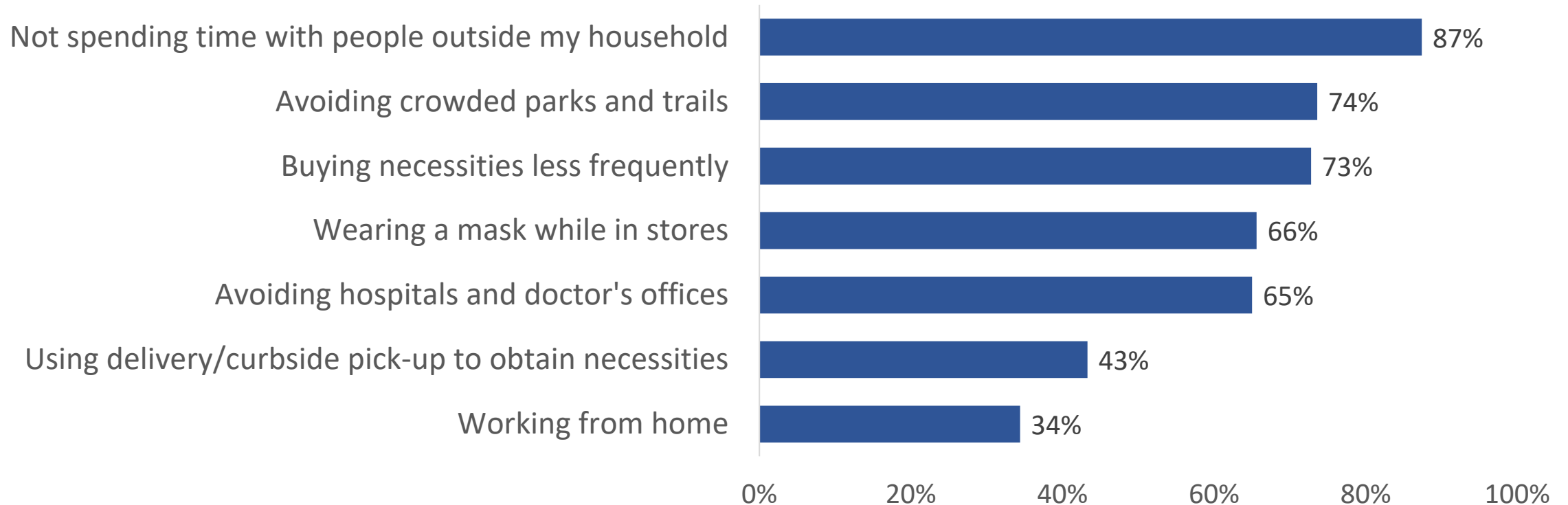


Resident actions in response to COVID-19

Most of these actions are consistent regardless of race or income.

- Residents with annual household income of \$100,000 or more are more likely to be working from home and getting delivery/curbside pick-up of goods.
- African-American residents and residents with annual household income less than \$60,000 are more likely to report wearing a mask while in stores.

Are you are taking any of the following actions to comply with the area's stay-at-home order and public health directives? (% responding "yes")

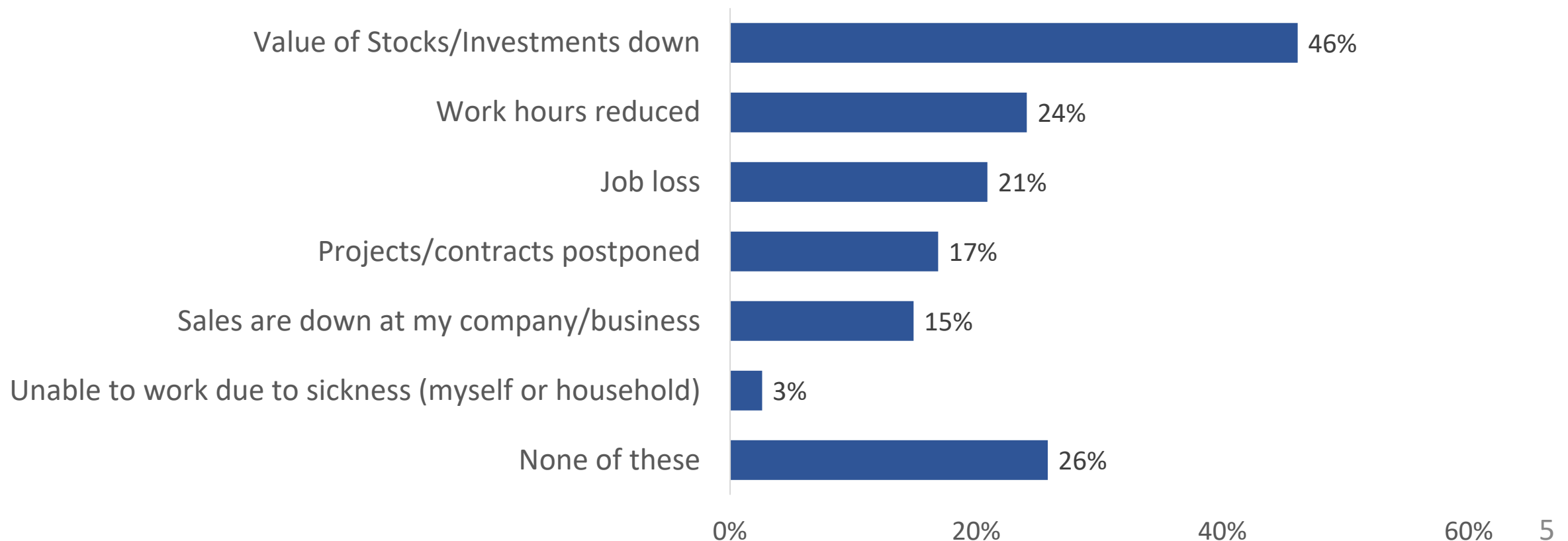


Financial impact of COVID-19 on residents

59% of residents say that their financial situation has gotten worse as a result of COVID-19.

- This overall percentage is similar across incomes and races, and unchanged from March
- However, some specific types of financial impact (stock value decline, job loss) vary across income groups

Has your financial situation has gotten worse as a result of COVID-19 in any of the following ways? (% of residents answering “yes”)

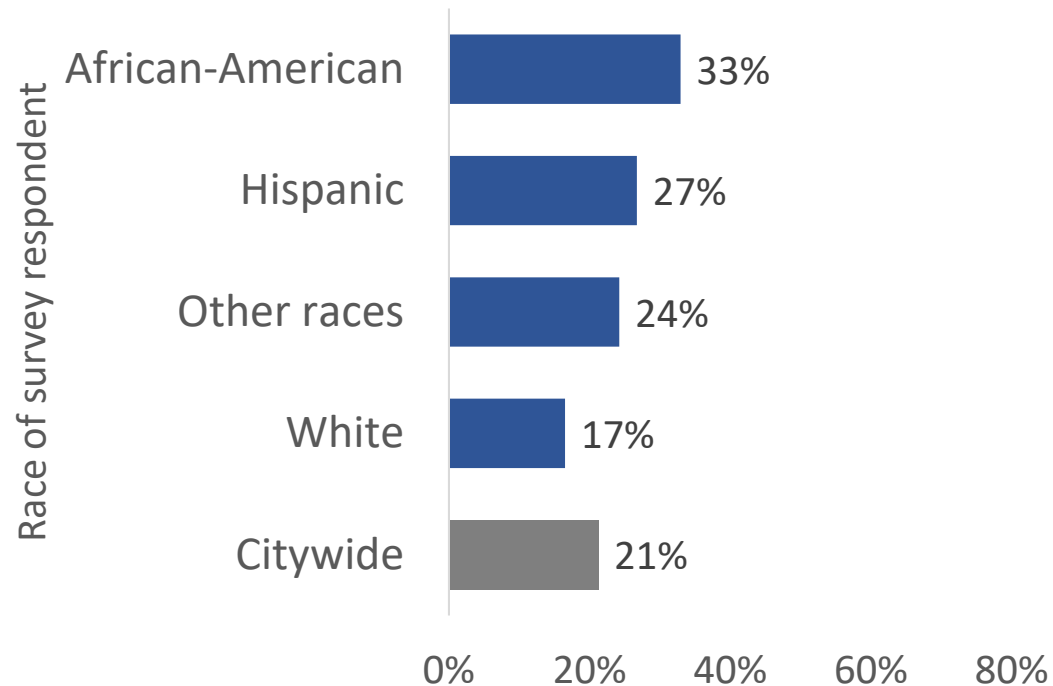


Financial impact of COVID-19 on residents (cont.)

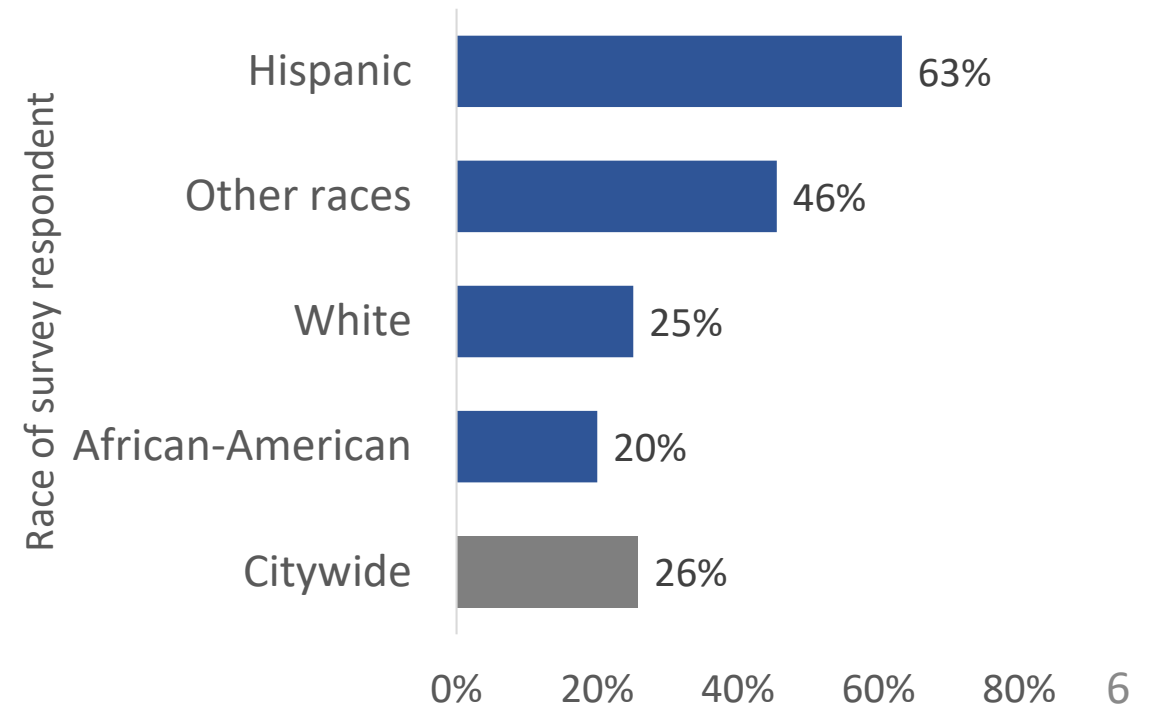
One out of five of residents have had trouble paying for necessities and one out of four have filed for unemployment or had someone in their household file for employment.

- Ability to pay for necessities varies significantly by income and moderately by race; unemployment filing varies significantly by race (but not income).

Have you had problems paying for basic necessities, such as rent/mortgage, food, utilities, etc. during the COVID-19 Pandemic? (% answering “yes”)



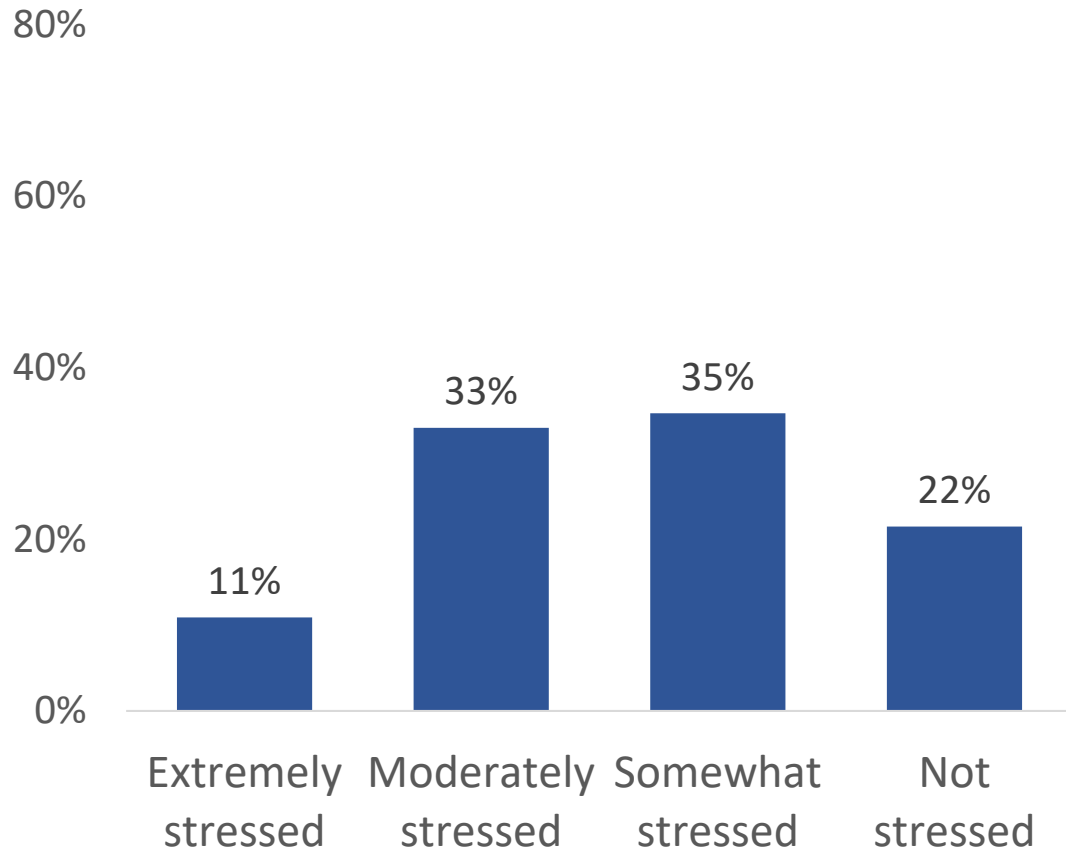
Have you or someone in your household filed for unemployment? (% answering “yes”)



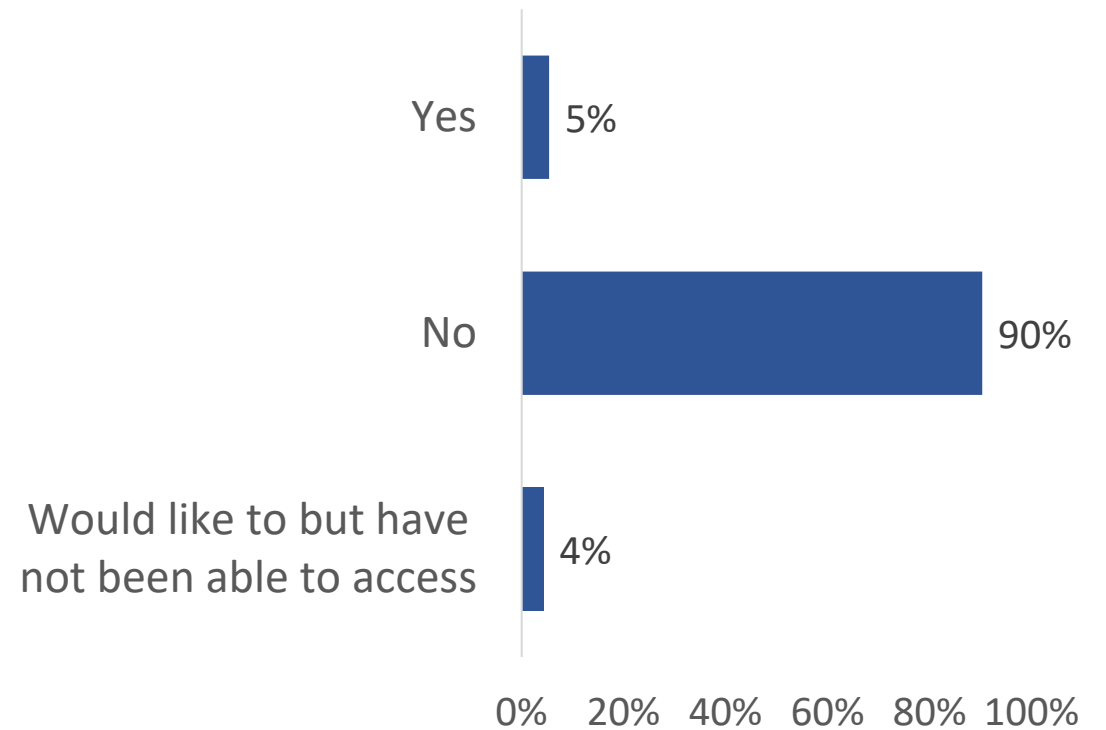
COVID-19 impact on residents' mental health

Mental health responses did not show major variation by race or income.

How would you rate your level of stress, anxiety, and/or depression during this time?



Have you or any member of your household accessed mental health services during the COVID-19 pandemic in order to help deal with anxiety, stress or depression?

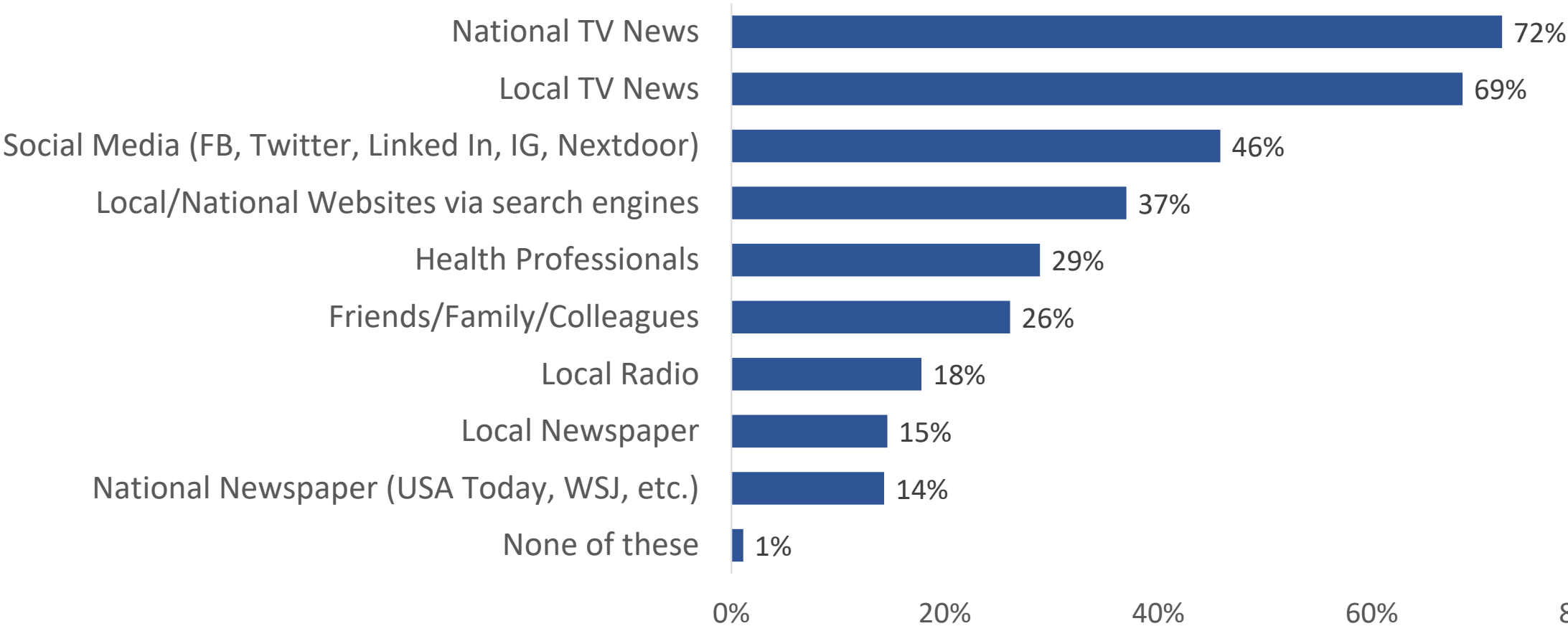


Communication with residents during COVID-19



77% of residents think local officials in their community are doing a good job of keeping them informed about the COVID-19 Pandemic (12% no; 12% don't know; unchanged since March)

What are your primary sources of information about COVID-19?



Resident ratings of government during COVID-19

- 64% of residents said “yes”, they have confidence in their city and county leaders to manage their community's needs during the COVID-19 Pandemic
- This is up from 50% in March
- 18% said no; 19% said don't know

Overall, how would you rate the way leaders at the following levels of government have responded so far to the COVID-19 pandemic?
(% of residents rating “Excellent” or “Good”)

