

Resident Survey on COVID-19/Coronavirus

Conducted May 28 - June 2 by ETC Institute
to random sample of KCMO residents online

Sample Size = 300 Residents

Margin of Error +/- 5.9% at 95% Confidence Interval

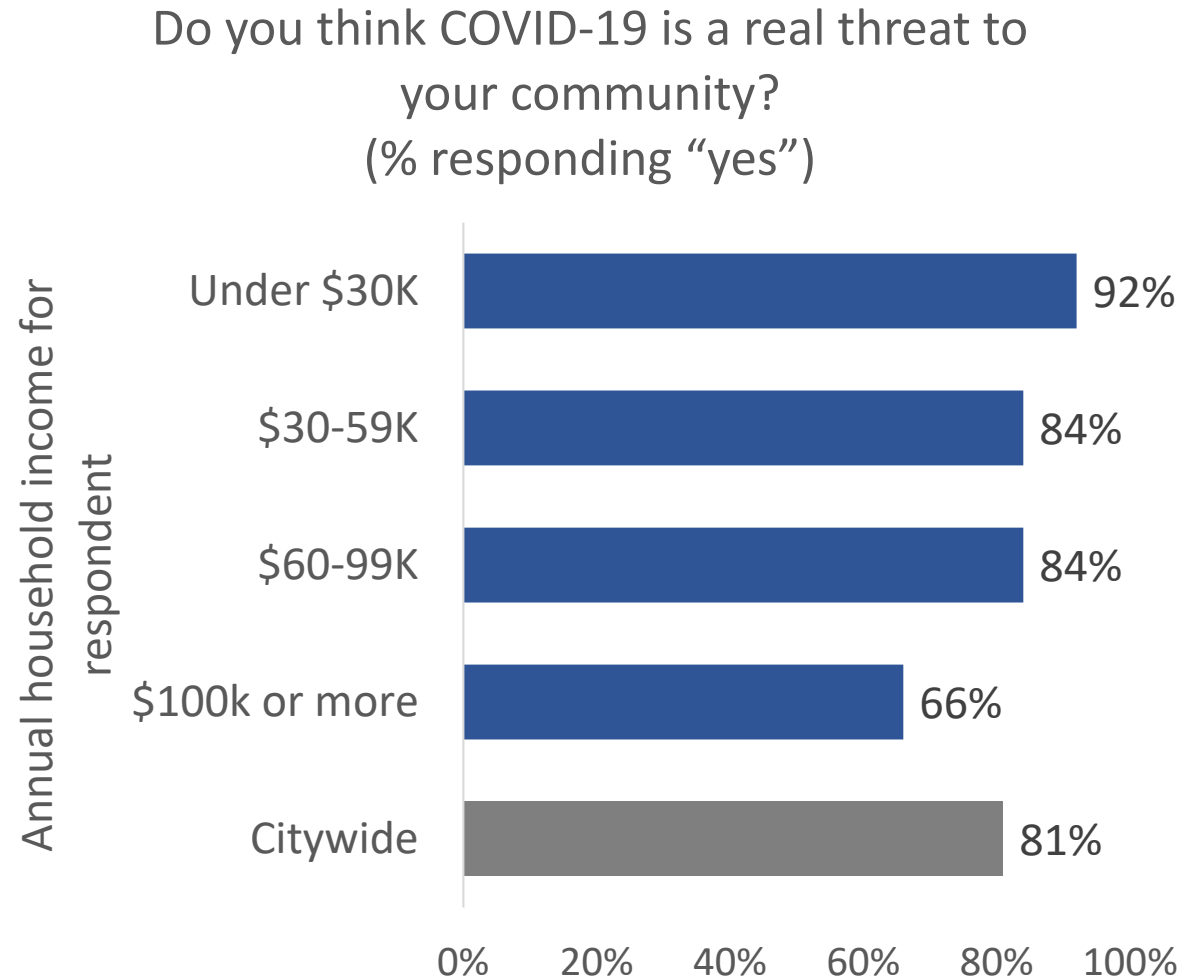
Previous survey conducted April 16-18

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Resident perceptions of COVID-19 in their community

- **81%** of residents believe that COVID-19 is a real threat to their community (statistically unchanged from mid-April).
- Lower-income residents are more likely to believe COVID-19 is threat than higher-income residents (see chart).
- **29%** percent of residents know someone personally who has tested positive for COVID-19 (statistically unchanged from mid-April)



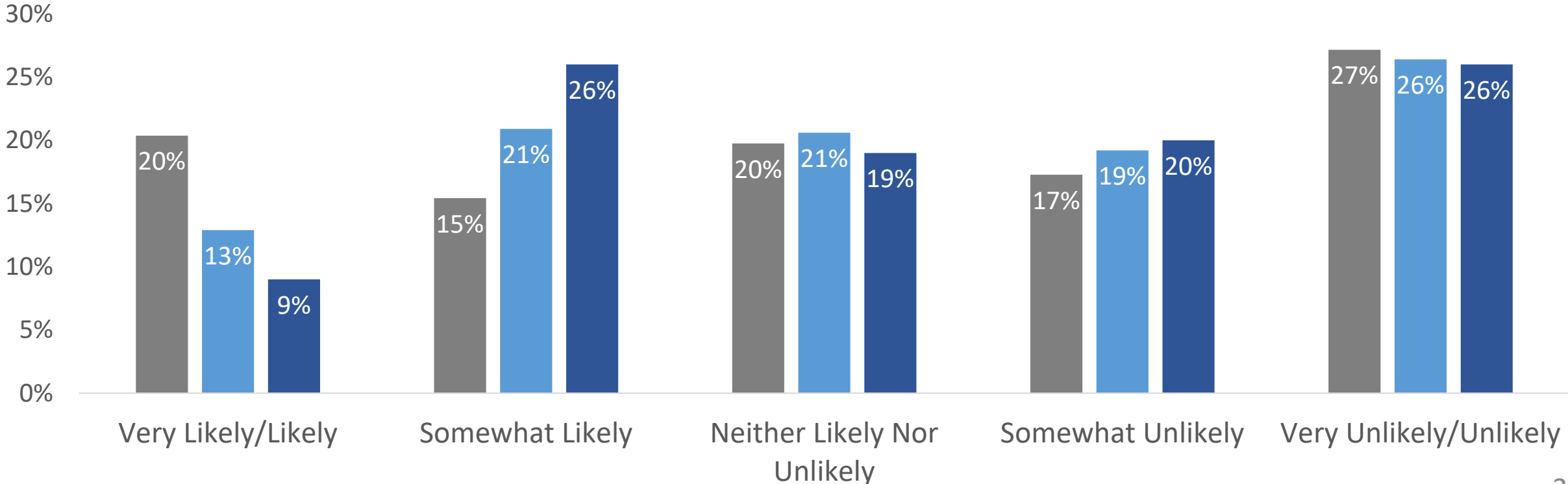
Resident perceptions of COVID-19 in their household



The percent of residents who think it is **likely or very likely** that they or someone in their household could be infected with COVID-19 has declined over time (see chart).

How likely do you think is it that you or others in your household could be infected with COVID-19 in the next few weeks?

■ 20-Mar ■ 16-Apr ■ 2-Jun



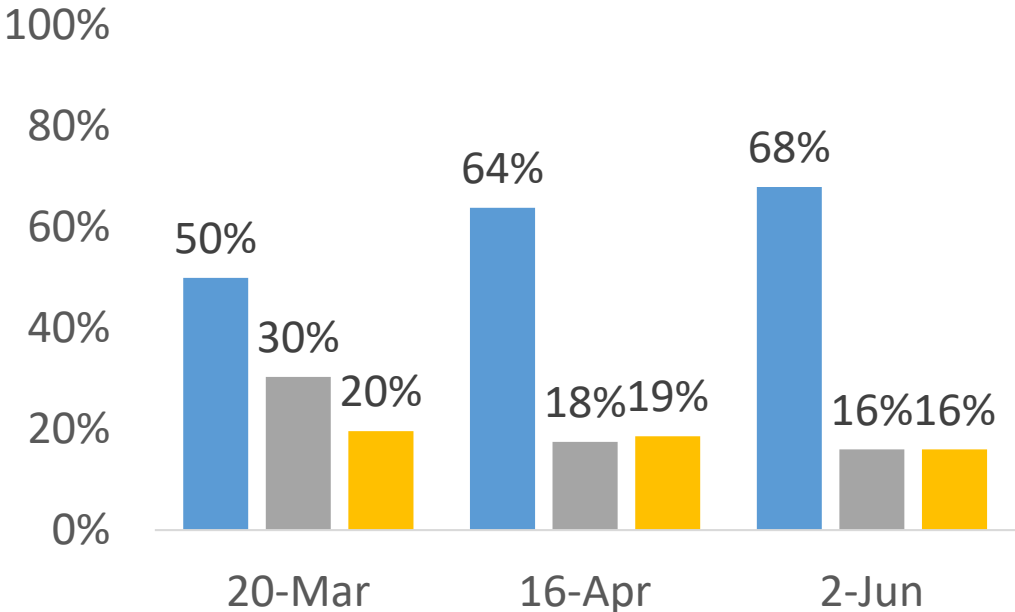
Resident ratings of city leadership and communications during COVID-19



Ratings of leadership and communications are steady since April (see charts).

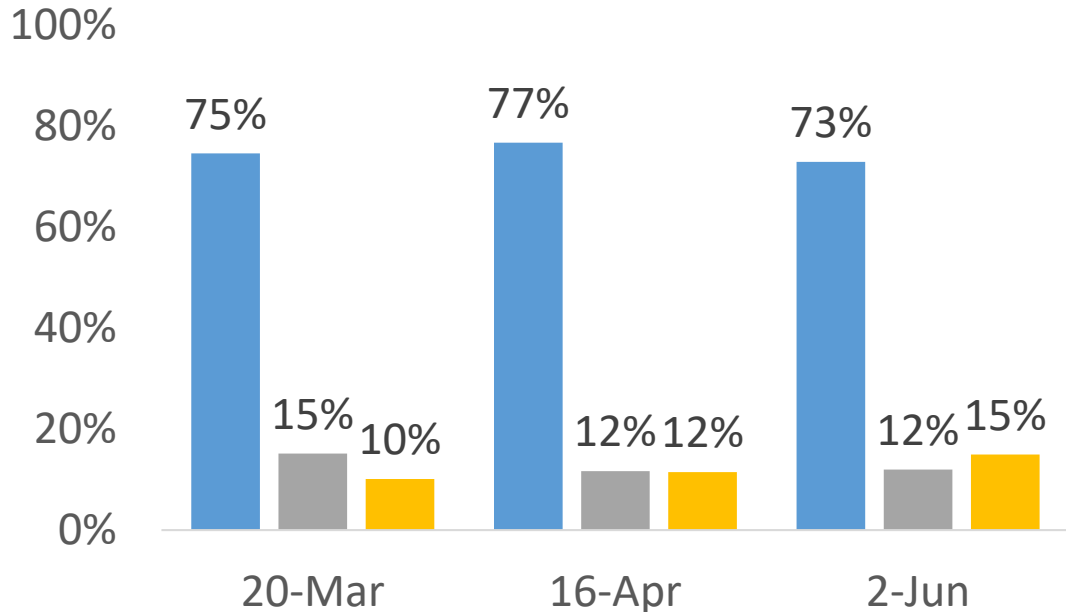
Do you have confidence in your city and county leaders to manage your community's needs during the COVID-19 Pandemic?

■ Yes ■ Don't know ■ No



Do you think local officials in your community are doing a good job of keeping you informed about the COVID-19 Pandemic?

■ Yes ■ Don't know ■ No



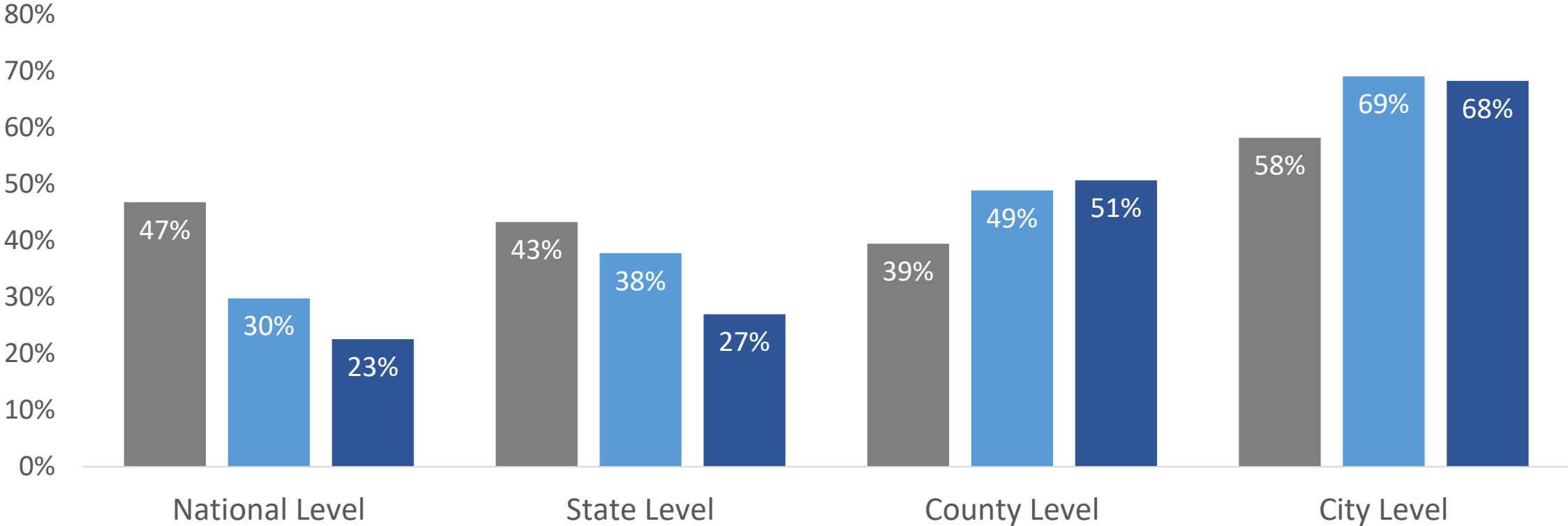
Resident ratings of all levels of government during COVID-19



Residents have continued to differentiate between levels of government in their satisfaction with pandemic response (see chart).

Overall, how would you rate the way leaders at the following levels of government have responded so far to the COVID-19 pandemic?
(% of residents rating “Excellent” or “Good”)

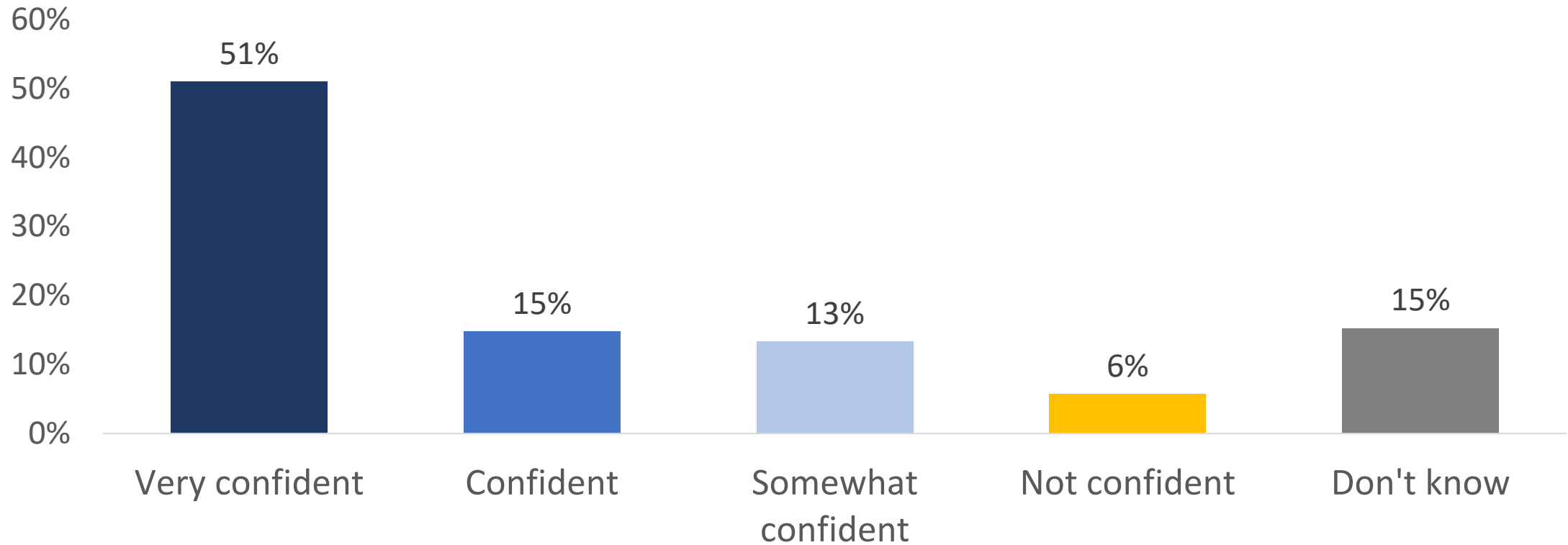
■ 20-Mar ■ 16-Apr ■ 2-Jun



NEW QUESTION: Resident perceptions of safety in their workplace

30% of respondents said that they were not working. The remaining 70% have fairly high confidence about their workplace's efforts to protect them from COVID-19 (see chart).

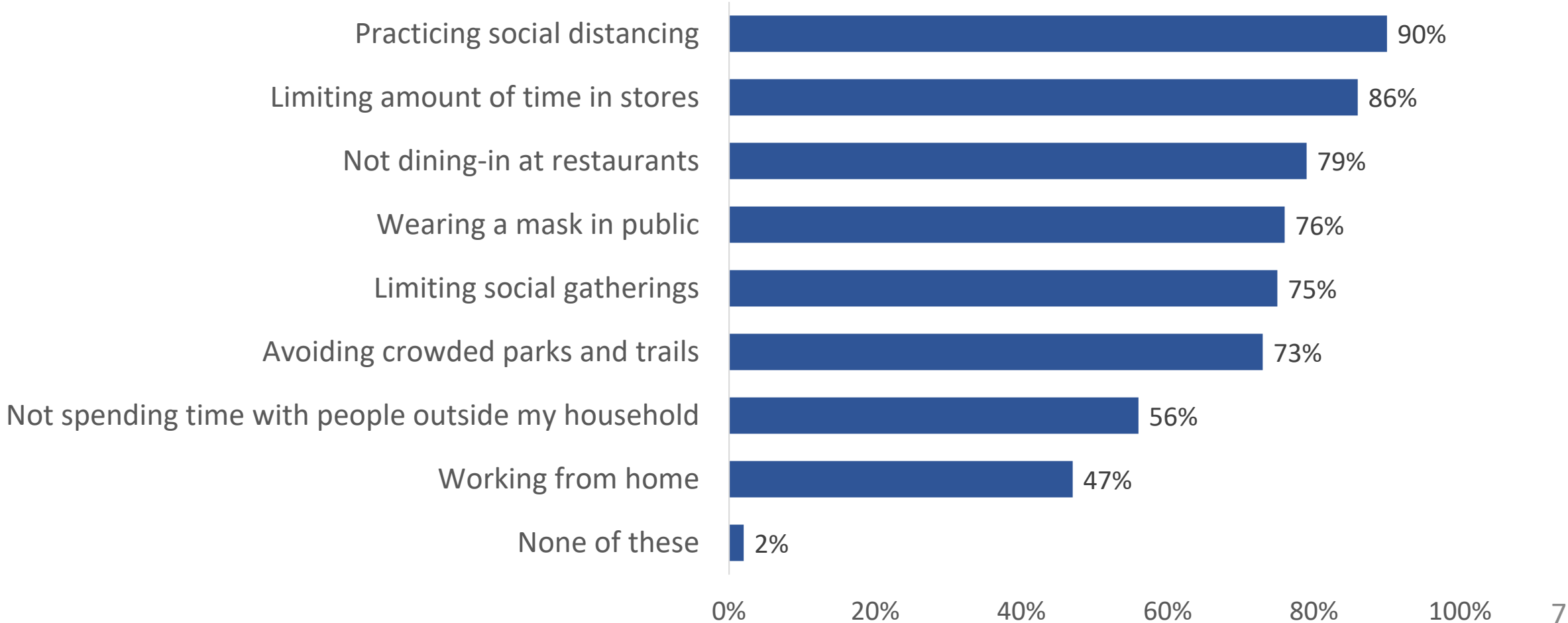
If you are working, how confident are you that your workplace is following public health guidelines to protect you from COVID-19?



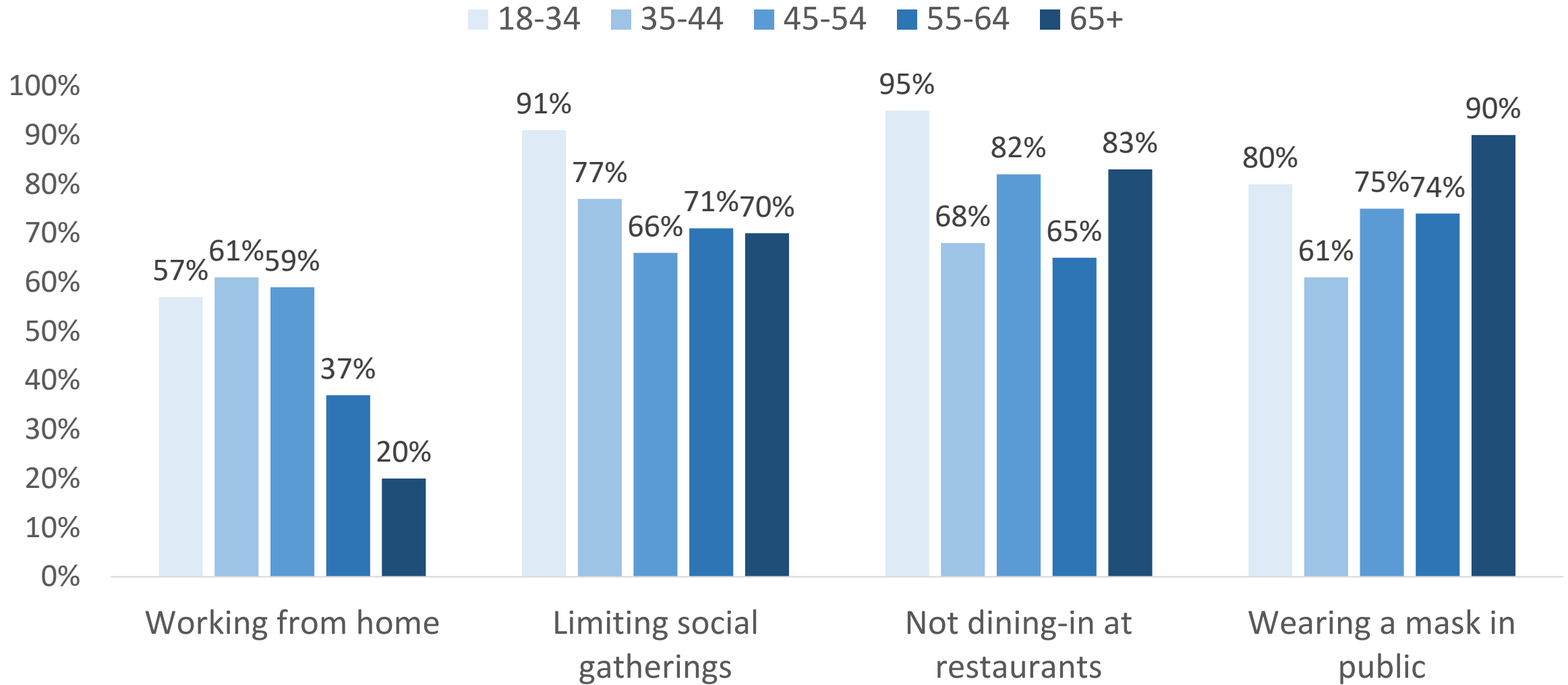
Resident actions in response to COVID-19

Residents report they are continuing to take actions to protect against COVID-19 (see chart).

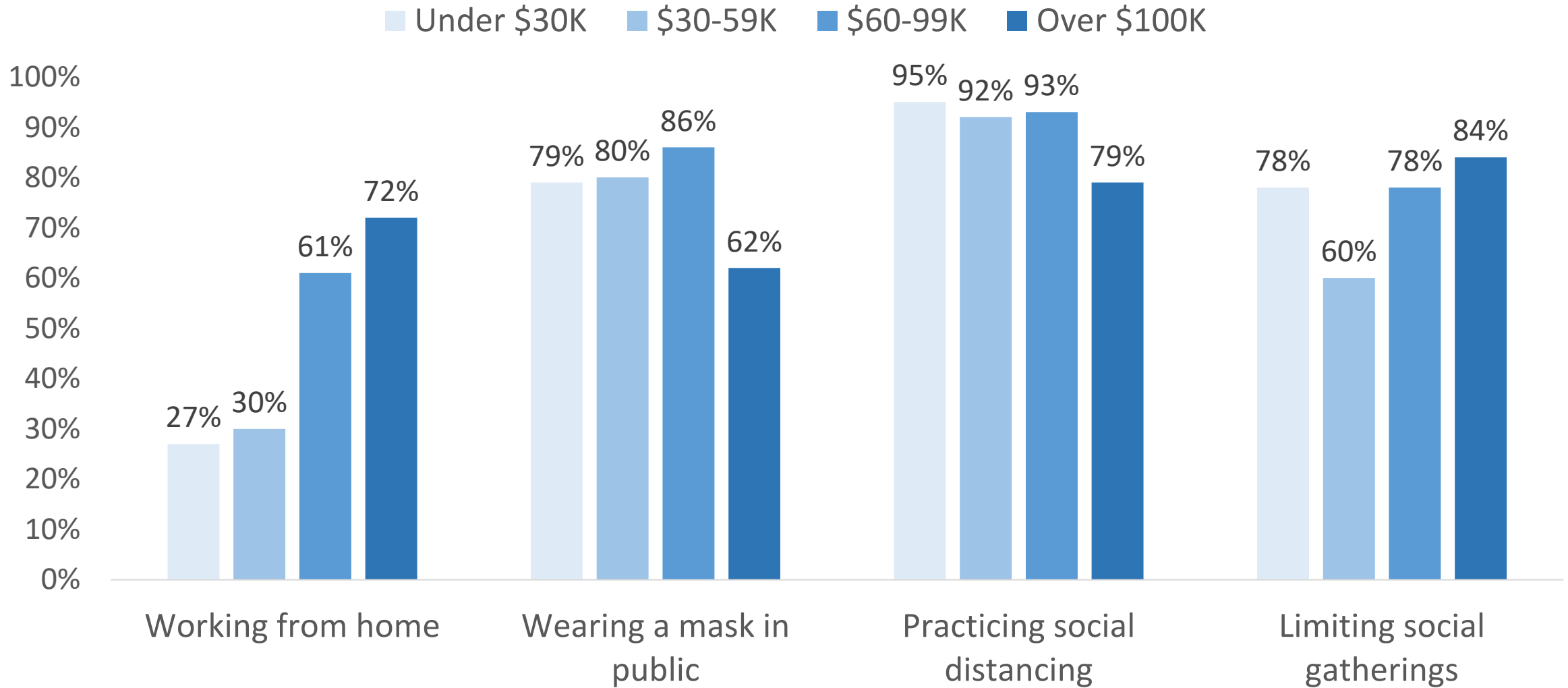
Since the stay-at-home order was lifted on May 15, which of the following actions are you taking to prevent the spread of COVID-19? (% responding “yes”)



Actions with major differences by age



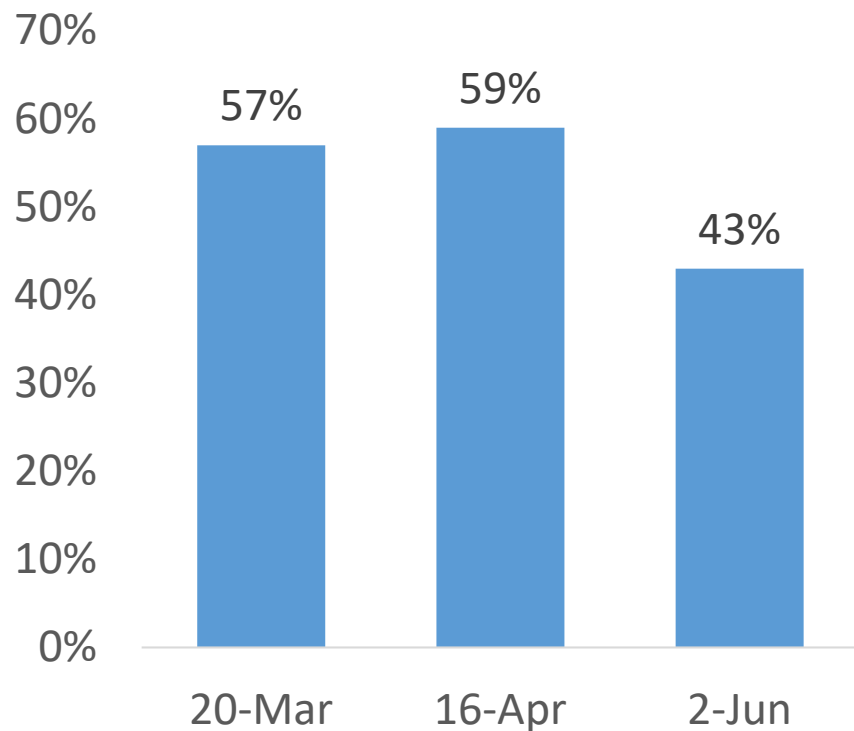
Actions with major differences by income



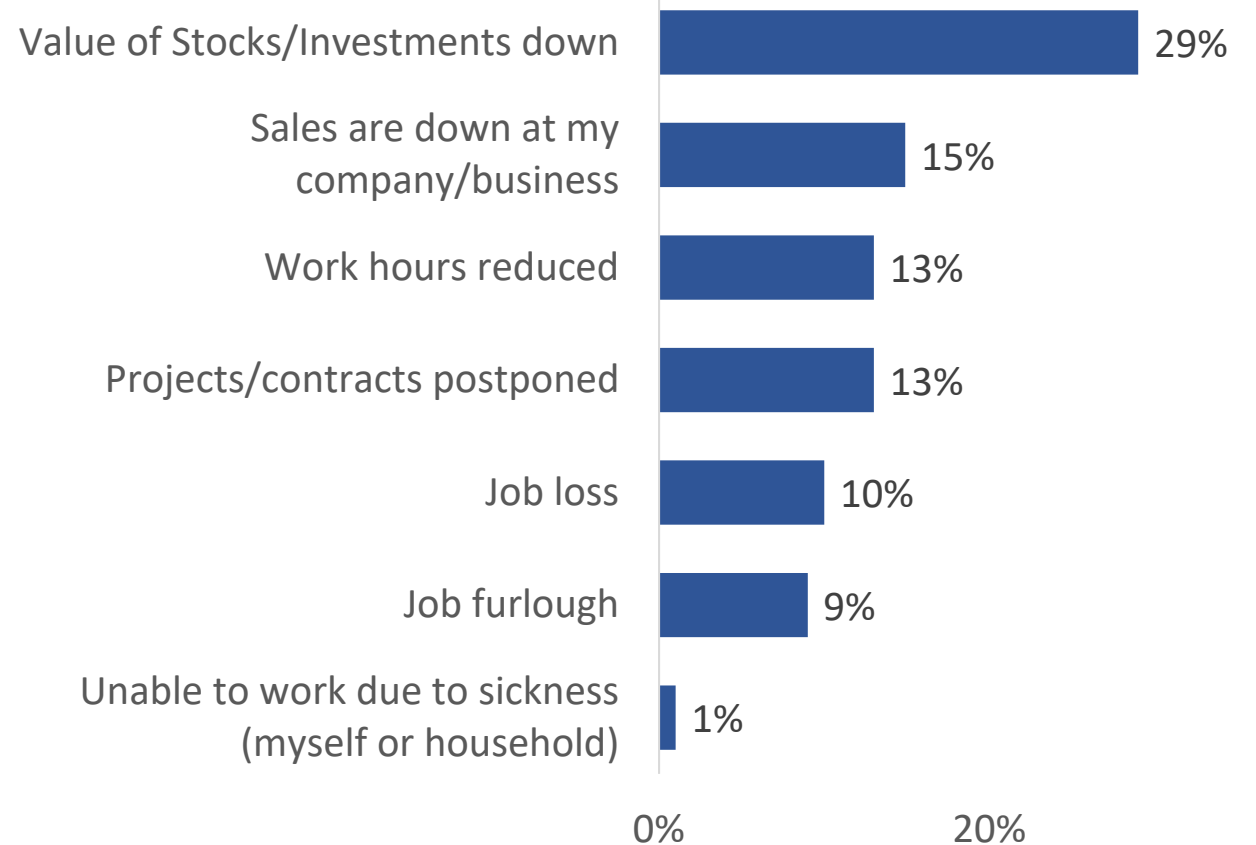
Financial impact of COVID-19 on residents

Two out of five residents say that they have experienced a financial impact due to COVID-19, a decline since April (see chart). 68% of Hispanic/Latino residents say that they've experienced a financial impact.

Has your financial situation gotten worse as a result of the COVID-19 outbreak?



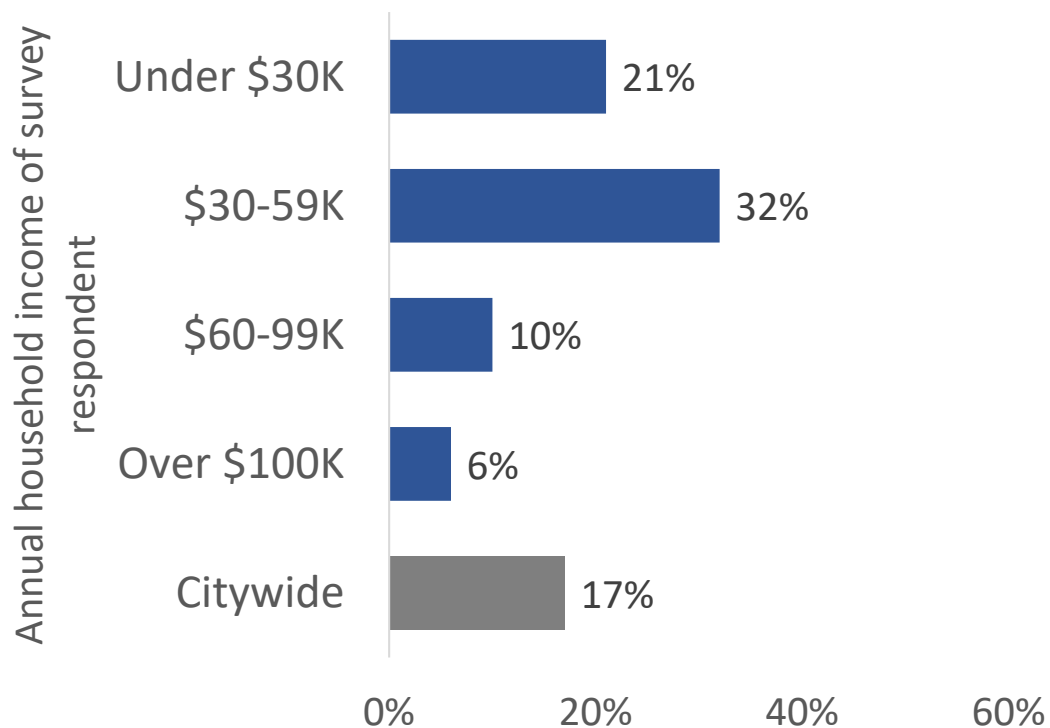
Has your financial situation gotten worse as a result of COVID-19 in any of the following ways? (% of residents answering "yes")



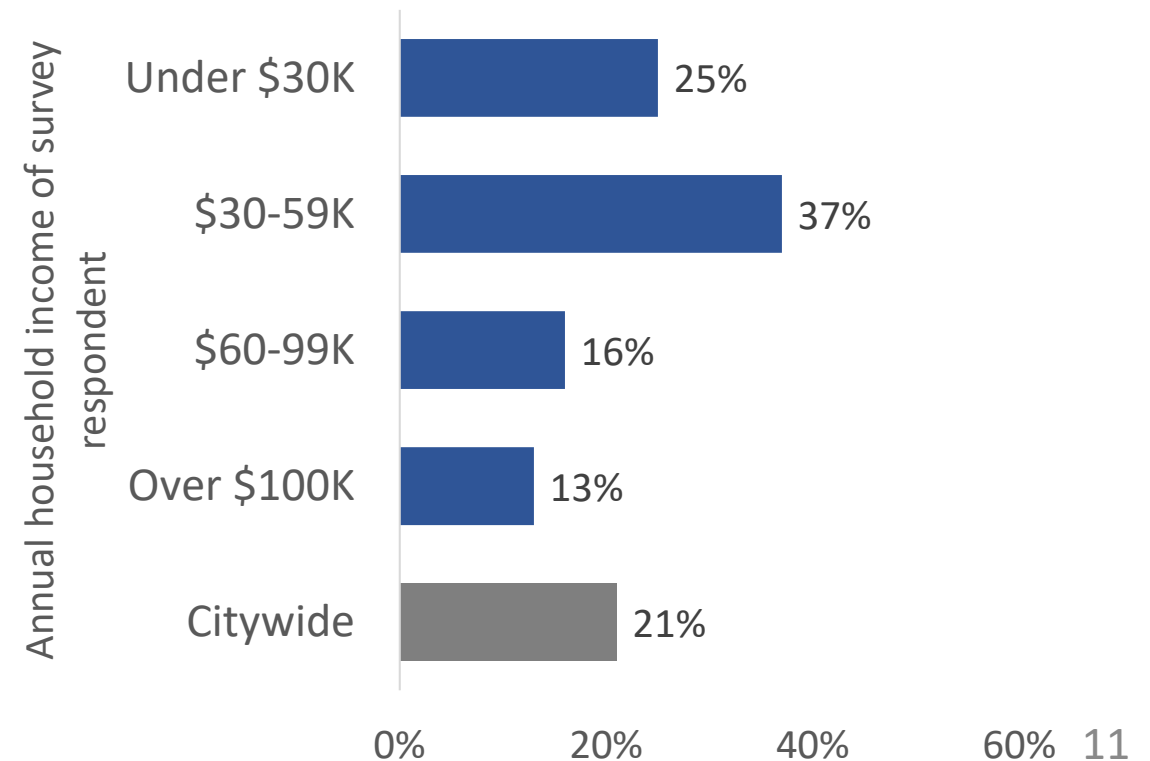
Financial impact of COVID-19 on residents (cont.)

17% of residents have had trouble paying for necessities and 21% have filed for unemployment or had someone in their household file for employment. These numbers are slightly lower but not statistically different from April. Disparities are seen based on income (see charts).

Have you had problems paying for basic necessities, such as rent/mortgage, food, utilities, etc. during the COVID-19 Pandemic? (% answering “yes”)



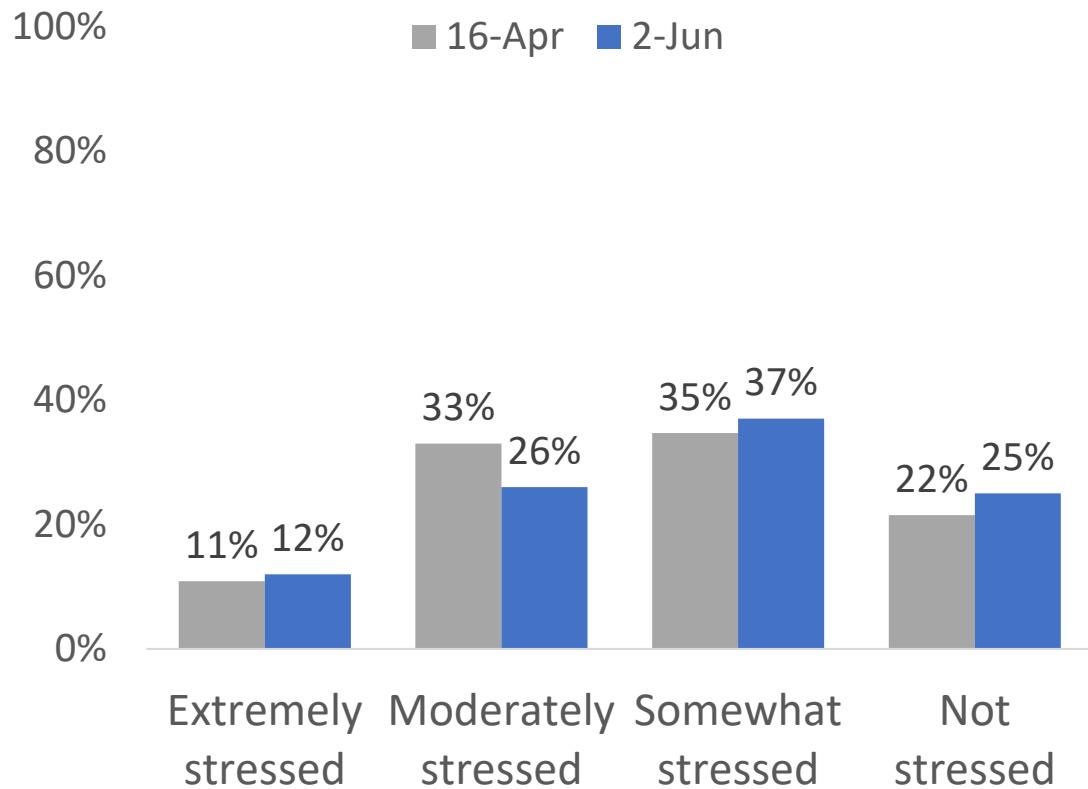
Have you or someone in your household filed for unemployment? (% answering “yes”)



COVID-19 impact on residents' mental health

The percent of residents rating themselves as “moderately” stressed declined slightly, while the percent or residents who said they have accessed mental health services increased (see charts).

How would you rate your level of stress, anxiety, and/or depression during this time?



Have you or any member of your household accessed mental health services during the COVID-19 pandemic in order to help deal with anxiety, stress or depression?

