

Highlights

Our Charter Authority

Article II, Section 216 of the Charter of Kansas City, Missouri, establishes the position of the city auditor as independent of the city manager. The city auditor is appointed by and reports to the Mayor and City Council. The charter grants the city auditor complete access to the books and records of all city departments.

The city auditor uses this access, independence, and authority in performing the charter mandate to carry on a continuous investigation of the work of all city departments.

Our Mission

The mission of the City Auditor's Office is to conduct independent assessments of the work of city government and provide elected officials, management, and the public with objective information and recommendations to improve city operations and strengthen city government's accountability to the public.

We seek to accomplish our mission through performance audits conducted in accordance with *Government Auditing Standards* and our core values of accountability, transparency, integrity, and professionalism that guide our work as government auditors.

Click [here](#) to view the full report.

To view other audit reports, please visit our website <http://kcmo.gov/cityauditor> and click on Search Audit Reports.

ANNUAL REPORT

Audits and Activities of the City Auditor's Office in Fiscal Year 2020

Our Year in Brief

The City Auditor's Office promotes government accountability, transparency, and improved city operations through independent evaluations of city departments and programs.

We released eight performance audits in fiscal year 2020, one more than our goal, and one council memorandum. Our audits recommended ways the city could improve services to residents and employees, and ensure appropriate controls are in place to manage or protect \$11.2 million in public monies.

The audits examined the following issues:

- Whether Water Services appropriately tests and replaces water meters to ensure meter accuracy (*based on public audit suggestions*);
- what governance practices are used by the city's boards and commissions;
- the causes and accuracy of retroactive pay adjustments;
- Whether the city developed guidance on the purchase and operation of drones;
- the effectiveness of Visit KC's performance and financial data reporting to the city;
- whether the city educates employees to make informed retirement decisions;
- whether the Law Department's database can be used to assist the new Risk Management Program; and
- whether the Office of Emergency Management follows recommended practices.

Our Numbers

- Audit reports released: 8
- Potential *indirect* financial impact = \$11,247,672
- Percent of recommendations agreed to by management: 91%
- Percent of fiscal year 2018 recommendations implemented within two years: 69%
- Public presentations related to our work: 37
- Staff years of audit experience: 188
- Professional certifications and licenses held by audit staff: 12
- Percent of staff meeting required continuing professional education hours: 100%
- Leadership roles in professional associations: 7
- Office expenditures: \$1,336,967
- Staff: 11