



City of Kansas City, Missouri

2020 Consolidated Annual Performance and Evaluation Report

May 1, 2020 - April 30, 2021

For the:

**Community Development Block Grant
HOME Investment Partnership Program
Emergency Solutions Grant
Housing Opportunities for Persons with AIDS**

Prepared for the U.S. Department of Housing and
Urban Development by:

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TABLE OF CONTENTS

CR-05 – Goals and Outcomes 3

CR-10 – Racial and Ethnic Composition of Families Assisted 7

CR-15 – Resources and Investments 91.520(a) 8

CR-20 – Affordable Housing 91.520(b) 12

CR-25 – Homeless and Other Special Needs 91.220(d,e); 91.520(c) 14

CR-30 – Public Housing 91.220(h); 91.320(i)-(j) 17

CR-35 - Other Actions 20

CR-40 - Monitoring 91.220 and 91.230 24

Citizen Participation Plan 25

CR-45-CDBG 91.115(d) 25

CR-50 - HOME 91.520(d) 26

CR-55 - HOPWA 91.520(e) 29

CR - 60 ESG 91.520(g) 30

CR-65 - Persons Assisted 34

CR-70 - ESG 91.520(g) 37

CR-75 ESG - Expenditures 91.520(g) 37

Section 3 - Year End Report 40

Section 3 New Hires by Zip Code and Project 49

Affirmatively Futhering Fair Housing Progress Report 50

Attachment A - CDBG Financial Summary Reports

Attachment B - Emergency Shelter Grant Program Sage Report

Attachment C - Public Notices

Attachment D - Citizen Comments

CR-05 - Goals and Outcomes

Progress the jurisdiction has made in carrying out its strategic plan and its action plan. 91.520(a)

The 2017-2021 Consolidated Plan (5-Year Con Plan) was constructed on a strategic framework which emphasized building upon existing area planning and resident consensus, increasing homeownership, support for community development activities, increasing access to affordable housing, continuing a strong homelessness prevention and rapid re-housing program, and developing sustainable management capacity to initiate large scale development projects.

Kansas City continues to work with partner agencies to enhance the impact in the identified target, sub-target areas. Eliminating blight and blighting influences by redeveloping and revitalizing targeted neighborhoods is a high priority.

The Five-Year Plan was a collaborative effort between City departments, community organizations, public agencies, neighborhood associations, and citizens. This report summarizes the fourth year of the 2017-2021 Consolidated Plan—program year 2020, which ran from May 1, 2020 through April 30, 2021.

In 2020, the Housing and Community Development Department (HCDD) completed two large scale projects Linwood Gardens and Quinlan Place Apartments.

Comparison of the proposed versus actual outcomes for each outcome measure submitted with the consolidated plan and explain, if applicable, why progress was not made toward meeting goals and objectives. 91.520(g)

Categories, priority levels, funding sources and amounts, outcomes/objectives, goal outcome indicators, units of measure, targets, actual outcomes/outputs, and percentage completed for each of the grantee's program year goals.

Table 1 - Accomplishments – Program Year & Strategic Plan to Date

Goal	Category	Source / Amount	Indicator	Unit of Measure	Expected- 5 year Strategic Plan	Actual - 5-year Strategic Plan	Percent Complete	Expected Program Year	Actual Program Year	Percent Complete
Blight Elimination	Non-Housing Community Development	CDBG: \$1,342,535	Housing Code Enforcement/Foreclosed Property Care	Household Housing Unit	1000	1766	1766%	300	500	166%
CHDO Set-Aside	Affordable Housing	HOME: \$983,475	Homeowner Housing Rehabilitated	Household Housing Unit	15	1	0.67%	1	1	0%
Child Care	Non-Housing Community Development	CDBG: \$73,000	Public service activities other than Low/Moderate Income Housing Benefit	Persons Assisted	900	618	68.6%	75	136	181%
Community Development	Non-Housing Community Development	CDBG: \$67,000	Public service activities other than Low/Moderate Income Housing Benefit	Persons Assisted	3000	3232	107.8%	600	682	113.7%
Economic Development	Non-Housing Community Development	Section 3 Jobs Program	Jobs created/retained	Jobs	150	140	93.33%	30	40	133.33%
Economic Development	Non-Housing Community Development	CDBG: \$240,000	Businesses assisted	Businesses Assisted	250	263	105.2%	50	50	100%
HOPWA Special Needs Housing	Non-Homeless Special Needs	HOPWA: \$1,734,155	Tenant-based rental assistance / Rapid Rehousing	Households Assisted	1500	976	65%	293	371	80%
Housing Counseling-Homeless Prevention Services	Homeless	CDBG: \$716,000	Public service activities for Low/Moderate Income Housing Benefit	Households Assisted	36000	21228	58.96%	1000	9648	96.48%
Owner Housing-New	Affordable Housing	HOME: \$1,817,375	Homeowner Housing Added	Household Housing Unit	15	10	66.67%	24	0%	0%
Owner Housing-Rehabilitation	Affordable Housing	CDBG: \$3054,000/ HOME: \$100,000	Homeowner Housing Rehab	Household Housing Unit	1900	1094.00	57.6%	321	222	69.2%
Planning and Administration	Planning and Administration	CDBG: \$ 1,500,000 HOPWA: \$52,024.00 / HOME: \$232,000 / ESG: \$49,947.00	Other	Other						
Public Facilities Non-Housing	Non-Housing Community Development	CDBG: \$382,000	Public Facility or Infrastructure Activities other than Low/Moderate Income Housing Benefit	Person Assisted	2600	2137	82.2%	3462	400	11.6%
Public Facilities-Housing	Affordable Housing	CDBG: \$202,000	Public Facility or Infrastructure Activities for Low/Moderate Income Housing Benefit	Households Assisted	20	913	4150.00%	400	275	64.3%
Shelter Operations & Essential Services	Homeless	ESG: \$385,947	Essential Services and Operations	Households Assisted	9200	4805	52.3%	1200	1301	108%

TBRA and Rapid Rehousing	Homeless	ESG: \$280,019	Rental Assistance/TBRA / Rapid Rehousing	Households Assisted	2450	2256	92.10%	200	122	61%
Rental Housing-New	Affordable Housing	HOME: \$1,625,921	Rental units constructed	Household Housing Unit	400	134	33.50%	138	0%	0%
Rental Housing-Rehabilitation	Affordable Housing	HOME: \$670,000	Rental units rehabilitated	Household Housing Unit	300	328	109.33%	120	0%	0%
Section 108 Debt Service	Section 108 Debt Service	CDBG: \$594,976	Other	Other	1					
Senior Services	Non-Housing Community Development	CDBG: \$75,000	Public service activities other than Low/Moderate Income Housing Benefit	Persons Assisted	3000	2196	73.20%	500	781	156.20%
Youth Services	Non-Housing Community Development	CDBG: \$245,000	Public service activities other than Low/Moderate Income Housing Benefit	Persons Assisted	2850	4386	153.89%	2590	705	27.22%

Assess how the jurisdiction’s use of funds, particularly CDBG, addresses the priorities and specific objectives identified in the plan, giving special attention to the highest priority activities identified.

Kansas City continues to allocate funding to partner agencies to enhance the impact in the identified target and sub-target areas. Eliminating blight and blighting influences by redeveloping and revitalizing targeted neighborhoods is a high priority. CDBG funds were targeted in the Wendell Phillips, Ivanhoe, Marlborough, Blue Hills, Santa Fe, Key Coalition and Oak Park neighborhoods for minor home repair activates. CDBG funds were also used to contract with the Whole Person, Inc to provide homeowner accessibility improvement in support of the City’s Affirmative Furthering Fair Housing Plan. The City Home Repair Program and similar owner-occupied housing rehabilitation programs delivered through the local community development corporation entities and the City addresses the housing rehabilitation plan priority. The public services completed during the 2020 program year supported the community development objectives in the 2020 Action Plan.



Pictured above: Linwood Gardens Apartments a new 32 unit, mid-rise apartment building located at 3210 Michigan Ave Kansas City, Missouri

CR-10 - Racial and Ethnic composition of families assisted

Describe the families assisted (including the racial and ethnic status of families assisted).
91.520(a)

Table 2 – Table of assistance to racial and ethnic populations by source of funds

Describe the families assisted (including the racial and ethnic status of families assisted 91.520(a))

	CDBG	HOME	ESG	HOPWA
RACE:				
White	4827	1	568	166
Black or African American	5761	5	673	326
Asian	81		15	3
American Indian or American Native	56		7	8
Native Hawaiiin or Other Pacific Islander	37		3	1
Two or Races	592		157	4
Total	6154	6	1392	508
Ethnicity:				
Hispanic	2269		118	34
Not Hispanic			22	474

Narrative

A majority of the beneficiaries were Black or African American female head of households followed by white female head of households. Twenty-eight percent of the beneficiaries identified themselves as being of Hispanic ethnicity.

Identify the resources made available

Source of Funds	Source	Resources Made Available	Amount Expended During Program Year
CDBG	CDBG	\$8,481,873.02	\$7,085,604.74
HOME	HOME	\$2,627,921	\$361,002.65
HOPWA	HOPWA	\$1,734,155	\$1,214,500.52
ESG	ESG	\$665,966	\$486,145.94

Table 3 - Resources Made Available

Narrative

A total of \$9,147,253.85 of CDBG, HOME , ESG and HOPWA funding was expended during the 2020 program year for neighborhood, housing and community development activities.

Identify the geographic distribution and location of investments

Target Area	Planned Percentage of Allocation	Actual Percentage of Allocation	Narrative Description
ALL LMI SERVICE DELIVERY AREA	76	89%	
Bannister Corridor	1	1%	
Blenheim Marlborough	1	1%	
Blue Hills	1	3%	
Choice Neighborhoods	1	2%	
Hardesty Renaissance	1	1%	
KC CUR	9	1%	
Mt. Cleveland	9	1%	
St Michaels - 39th Street	1	1%	

Table 4 – Identify the geographic distribution and location of investments

Narrative

Most of the activities are available for all residents in low to moderate income areas which is identified as the ALL LMI Service Delivery Area in the 2017-2021 Consolidated Plan. Other target areas benefited from targeted owner occupied home repair.

Leveraging

Explain how federal funds leveraged additional resources (private, state and local funds), including a description of how matching requirements were satisfied, as well as how any publicly owned land or property located within the jurisdiction that were used to address the needs identified in the plan.

The HOME match liability for the 2020 program year was satisfied through excess prior year match that is accumulated from such activities as public infrastructure supporting affordable housing developments or tax abatement which is viewed a forgone local government income in support of affordable housing developments.

Fiscal Year Summary – HOME Match	
1. Excess match from prior Federal fiscal year	3144940.50
2. Match contributed during current Federal fiscal year	0
3 .Total match available for current Federal fiscal year (Line 1 plus Line 2)	3144940.50
4. Match liability for current Federal fiscal year	0
5. Excess match carried over to next Federal fiscal year (Line 3 minus Line 4)	3144940.50

Table 5 – Fiscal Year Summary - HOME Match Report

Match Contribution for the Federal Fiscal Year								
Project No. or Other ID	Date of Contribution	Cash (non-Federal sources)	Foregone Taxes, Fees, Charges	Appraised Land/Real Property	Required Infrastructure	Site Preparation, Construction Materials, Donated labor	Bond Financing	Total Match
NA								

Table 6 – Match Contribution for the Federal Fiscal Year

Program Income – Enter the program amounts for the reporting period				
Balance on hand at begin-ning of reporting period	Amount received during reporting period	Total amount expended during reporting period	Amount expended for TBRA	Balance on hand at end of reporting period
\$	\$	\$	\$	\$
\$447,466.23	\$553,267.91	\$918,850.31		81,883.83

Table 7 – Program Income



Photo of a rehabilitated home that received new siding and paint in a targeted neighborhood.

HOME MBE/WBE report

	Total	Minority Business Enterprises				White Non-Hispanic
		Alaskan Native or American Indian	Asian or Pacific Islander	Black Non-Hispanic	Hispanic	
Contracts						
Number						
Dollar Amount						
Sub-Contracts						
Number						
Dollar Amount						
	Total	Women Business Enterprises	Male			
Contracts						
Number						
Dollar Amount						
Sub-Contracts						
Number						
Dollar Amount						

Table 8 - Minority Business and Women Business Enterprises

Minority Owners of Rental Property – Indicate the number of HOME assisted rental property owners and the total amount of HOME funds in these rental properties assisted						
	Total	Minority Property Owners				White Non-Hispanic
		Alaskan Native or American Indian	Asian or Pacific Islander	Black Non-Hispanic	Hispanic	
0	NA					
Dollar Amount						

Table 9 – Minority Owners of Rental Property

Relocation and Real Property Acquisition – Indicate the number of persons displaced, the cost of relocation payments, the number of parcels acquired, and the cost of acquisition						
Parcels Acquired		NA				
Businesses Displaced		NA				
Nonprofit Organizations Displaced		NA				
Households Temporarily Relocated, not Displaced		NA				
Households Displaced	Total	Minority Property Enterprises				White Non-Hispanic
		Alaskan Native or American Indian	Asian or Pacific Islander	Black Non-Hispanic	Hispanic	
Number	0					
Cost						

Table 10 – Relocation and Real Property Acquisition

CR-20 - Affordable Housing 91.520(b)

Evaluation of the jurisdiction's progress in providing affordable housing, including the number and types of families served, the number of extremely low-income, low-income, moderate-income, and middle-income persons served.

	One-Year Goal	Actual
Number of Homeless households to be provided affordable housing units	135	216
Number of Non-Homeless households to be provided affordable housing units	648	84
Number of Special-Needs households to be provided affordable housing units	287	371
Total	1070	671

Table 4– Number of Households

	One-Year Goal	Actual
Number of households supported through Rental Assistance	428	365
Number of households supported through The Production of New Units	138	84
Number of households supported through Rehab of Existing Units	504	222
Number of households supported through Acquisition of Existing Units	0	0
Total	1070	671

Table 11 – Number of Households Supported

Discuss the difference between goals and outcomes and problems encountered in meeting these goals.

The difference between the goals and outcomes shows the affect of COVID-19. Several smaller projects for single family rehab was delayed and not completed in time for reporting. These projects will be reported next year. There were 2 large projects projects completed this year.

Discuss how these outcomes will impact future annual action plans.

In the following annual action plans will include projects that are currently underway that was slowed down by COVID-19.

Include the number of extremely low-income, low-income, and moderate-income persons served by each activity where information on income by family size is required to determine the eligibility of the activity.

Number of Households Served	CDBG Actual	HOME Actual
Extremely Low-income	12321	3
Low-income	567	3
Moderate-income	250	0
Total	13138	6

Table 12 – Number of Households Served



The Pendleton Arts Block – Creative room for artists

Evaluate the jurisdiction’s progress in meeting its specific objectives for reducing and ending homelessness through:

Reaching out to homeless persons (especially unsheltered persons) and assessing their individual needs

1. Reaching out to homeless persons (especially unsheltered persons) and assessing their individual needs

In 2020-2021 CoC providers dramatically increased street level engagement and established the “C.O.R.E. Team.” (Coordinated Outreach Resources and Engagement). There are currently three to four C.O.R.E. teams conducting street outreach on a weekly basis. The whole group meets twice monthly to ensure consistent communication between and amongst agency partners and clients’ connection to the Coordinated Entry System and various other supportive services. C.O.R.E. membership includes outreach workers funded by SAMHSA’s PATH program, CDBG social services funds, ESG and ESG-CV, five navigators funded with CoC dollars, independent volunteer outreach workers, and a mobile medical non-profit whose mission is to serve persons experiencing homelessness and those with extremely low-income.

The CORE Team also created a shared virtual map which defines where all known encampments are situated and identifies the state of the camp and the needs of the residents living there. This information was used for the first time in 2021 to guide the Point-in-Time Count and the C.O.R.E. Team is currently working with the PIT Committee to prepare a more robust map for the 2022 count. The Greater Kansas City Coalition to End Homelessness (GKCCEH), the COC and HMIS Lead Agency, is also currently working with C.O.R.E. to secure a mobile technology platform designed for street outreach and from which can be integrated into the HMIS for more comprehensive data on those who remain unsheltered.

In Spring of 2021, GKCCEH co-sponsored a convening of stakeholders from the various neighborhood associations in Kansas City’s Historic Northeast, a community greatly impacted by highly visible street homelessness. The purpose of this meeting was to identify the challenges experienced by those who live in the community and to identify solutions to addressing those challenges. Some of the outcomes of that meeting include the creation of a community resource guide for neighborhoods which identifies services they can go to for help in lieu of calling the police, a dedicated phone number neighbors could call in the event a person experiencing homelessness was found in behavioral health crisis, and a “Mental Health:101 and Impactful Street Outreach” training designed for lay persons scheduled for the month of August. The goal of this training is to empower community stakeholders who are willing and able to help with information about the homeless population.

Additional resources available from the CARES Act have gone a long way toward this expanded outreach model. The Greater Kansas City Coalition to End Homelessness and its agency partners are currently working to identify the resources to sustain the outreach activities that are so vital to the work of ending homelessness.

2. Addressing the emergency shelter and transitional housing needs of homeless persons

In the midst of the COVID-19 pandemic, the community acted swiftly to create as many emergency housing options as possible—to ensure those who tested positive for COVID-19 had a place to recuperate, to allow for appropriate social distance in the existing emergency shelters, and to ensure safety during the cold weather months. One of the larger emergency shelters who

had been experiencing financial hardship prior to the pandemic embarked on a large scale and very successful fundraising campaign to sustain its programming while the other large public shelter reconfigured its facilities wherever possible to expand capacity.

In 2021, the need for additional emergency shelter capacity became a highly politicized topic in Kansas City due to large scale community organizing and activism around the issue of homelessness spearheaded by the Kansas City Homeless Union and various independent groups. Their efforts included effective use of the news media, highly visible social media, a protest at the mayor's residence, and a mass demonstration—establishing a homeless camp on the front lawn of City Hall to raise awareness of the issue. These efforts drew a great deal of attention and galvanized City Council and the City Manager to start working together toward solutions. As a result, the mayor appointed a Houseless Task Force with a group of relevant stakeholders who are currently working on the issue. Most notably, three mass sheltering efforts were undertaken to provide emergency and transitional housing to meet the needs of nearly 400 individuals. First, a 100-person capacity shelter was stood up at a local community center. When that project reached its capacity, the City Manager elected to commission the Downtown Convention Center which housed up to 400 people on some nights. Most recently, twelve area hotels were leased for a period of 90-days as transitional housing for 350-400 people at any given time. The hotel initiative is being operated by a local non-profit and represents the collaborative work of many agencies in the Continuum of Care. In those 90 days, providers working in tandem with GKCCEH were able to conduct needs assessments and Coordinated Entry assessments on all hotel guests who were interested in permanent housing and other services. Many hotel guests were able to find employment and/or get connected to housing resources. As the project powers down, The City is exploring longer-term and less cost prohibitive options to ensure wherever possible, people do not exit to the streets. These include a temporary tiny house community of 100 two bed units, conversion of hotels into studio apartments, repurposing a former nursing home to be converted into permanent housing, transitioning one wing of a currently operating nursing home into an intentional community for seniors experiencing homelessness, and financial support of a newly created homeless navigation center with 40 units of flexible, low-barrier emergency housing.

Locally Transitional Housing has demonstrated more positive housing outcomes than Emergency Shelter in the past two years and more than double the positive housing outcome of Emergency Shelter when coupled with Rapid Re-housing. Additionally, in focus groups with the chronically homeless unsheltered population, this type of housing is more desirable than shelter. Though not currently prioritized by the HUD COC program, there is a demonstrated need for additional Transitional Housing and the CoC is exploring ways to support transitional programs and additional funding opportunities to increase capacity.

3. Helping low-income individuals and families avoid becoming homeless, especially extremely low-income individuals and families and those who are: likely to become homeless after being discharged from publicly funded institutions and systems of care (such as health care facilities, mental health facilities, foster care and other youth facilities, and corrections programs and institutions); and, receiving assistance from public or private agencies that address housing, health, social services, employment, education, or youth needs

In April 2020, as part of its pandemic response, the CoC established a new work group to focus specifically on emergency assistance, homeless prevention, and eviction prevention. This group

is comprised of CoC agencies currently operating the gamut of safety net programs, including ESG and otherwise funded homeless prevention programs, utility and debt relief, food and clothing pantries and so on. The initial purpose of the group was to coordinate services and share resources and best practices in the midst of a dramatic spike in the number of individuals and families seeking this type of assistance due to COVID-19 and to ensure information about the programs available was broadly disseminated to families in need of help. To that end, the work group created a website early on in the pandemic www.kcrelief.org as a one stop shop for anyone in need of emergency assistance. In addition to the website, the work group also partnered with the City of KCMO and First Call Technologies to create and implement a universal electronic application for emergency assistance. That application has been critical in administering the US Treasury Emergency Rental Assistance Program, which is approximately 52% spent down to date.

GKCCEH acknowledges that discharge from other systems of care is one of the primary drivers of homelessness. For this reason, partnerships with the healthcare, behavioral healthcare, criminal justice and foster care systems are among the CoC's highest priorities. While there is a state level discharge plan, it has never been thoroughly or uniformly implemented. At the local level, the right players are at the table and in many instances, do work well to coordinate services. Immediate connections to housing once exited from an institution, however, are not always successful. For this reason, simultaneous with working to strengthen this aspect of the community's homeless response at the local level, GKCCEH is working with one of its state representatives on strengthening the discharge plan as a state policy. Fortunately, as Continuum there is a great deal of collaboration amongst agencies that provide various social services and the connection through those partnerships to get families housed is much more successful.

4. Helping homeless persons (especially chronically homeless individuals and families, families with children, veterans and their families, and unaccompanied youth) make the transition to permanent housing and independent living, including shortening the period of time that individuals and families experience homelessness, facilitating access for homeless individuals and families to affordable housing units, and preventing individuals and families who were recently homeless from becoming homeless again. GKCCEH is working closely with the KCMO City Manager's office on its plan to create new affordable housing options for the community and also holds a seat on the KCMO Homeless Task Force which is in the process of drafting a strategic plan on homelessness as a companion to the City's Housing Plan.

The CoC Progress and Evaluation Committee utilizes HUD System Performance Measures to set performance standards for program monitoring and during the CoC NOFA competition. The HUD metric for Length of Time Homeless, successful exits to permanent housing, as well as the extent to which projects serve high needs populations, especially those experiencing chronic homelessness are key considerations for funding and the standards around which the Coordinated Entry Committee determines what refinements are required to improve system functioning.

Coordinated Entry staff are currently creating metrics to increase accountability of housing providers to engage clients more swiftly once a referral from the By-Name List is made and

tracking the length of time from project enrollment to move-in date. At the same time, CE staff work closely with outreach workers and navigators to ensure unsheltered households remain engaged and connected to the system and continue to have a point of contact while in the housing process. The goal established by the CE Committee is 90-days from initial contact to permanent housing.

The Housing Retention Group is a subcommittee of Coordinated Entry designed to ensure those who were once homeless and currently having difficulty stabilizing and maintaining in their current housing program engaged in problem-solving discussions to promote housing stability. These case conferencing discussions represent an interdisciplinary team of housing providers, law enforcement, behavioral health workers and other social services to ensure all avenues are explored with households facing future homelessness.

GKCCEH has dedicated 0.5 FTE to a Landlord Engagement role embedded in its Coordinated Entry team. The purpose of this staff position is to recruit, engage, and educate landlords about the client population served by the Continuum, the types of programs and services available, and to ensure landlords have a point of contact within the system should they have issues or concerns that are not resolved by the housing provider.

The CoC is also in the process of implementing a Move-on strategy for the community and is working with the KCMO Housing Authority on an MOU to allow GKCCEH to make referrals to the Housing Choice Voucher Program directly from Coordinated Entry. The CE Committee created an assessment tool to target households who are ready and able to move on to a housing subsidy to create additional capacity to serve those who remain unsheltered with CoC funds.

CR-30 - Public Housing 91.220(h); 91.320(j)

Actions taken to address the needs of public housing

The Housing Authority of Kansas City, Missouri (HAKC) provides housing and housing assistance to approximately 10,000 low, very low and extremely low-income families each year. The average household income of the families HAKC serves is \$13,600 per year, or less than 20% of the area median household income. There are currently over 10,500 households on the public housing and Housing Choice Voucher waiting lists.

HAKC operates 1,787 public housing units in six traditional public housing developments for families, three developments for seniors and disabled, seven privately-owned mixed-income sites, and 423 scattered sites including single-family homes.

HAKC also has budget authority through HUD for approximately 7,600 vouchers under the Housing Choice Voucher (HCV) program. 471 of these are assigned to seventeen privately-owned apartment developments as Project-Based Vouchers (PBV). These mixed-income sites serve families, seniors, grand-families, the disabled, and those with special needs including formerly homeless. HAKC also administers Veterans Administration Supportive Housing (VASH) vouchers, Mainstream vouchers, and Shelter-Plus-Care vouchers. HAKC pays out approximately \$55 million each year to private landlords through the Housing Choice Voucher program.

HAKC, in partnership with the City of Kansas City, Missouri, was awarded a \$30 million Choice Neighborhoods Implementation Grant in September 2015. The purpose of the grant is to replace the obsolete 134-unit Chouteau Courts development and revitalize the surrounding Paseo Gateway District. Brinshore Development was engaged as the Master Developer for the replacement housing. The first five replacement housing sites have been completed at Rose Hill Townhomes, Pendleton Flats, Pendleton Arts Block, Quinlan Row, and Quinlan Place. Phases 4 and 5 consisting of 31 replacement housing units in 79 total mixed-income family apartments and townhomes at Quinlan Row and Quinlan Place, were completed and fully occupied in late 2020.

HAKC completed demolition of the 22 buildings at the Chouteau Court public housing site in June 2020. The vacant site will be combined with the City's former Belvidere Park to create a 15 – acre site for future redevelopment. The site was selected by the Urban Land Institute (ULI) to be the subject of a Technical Advisory Panel (TAP). The TAP brought developer and planner expertise to bear on planning for the future use of the site. The TAP session in August of 2020 also included community input and produced a final report on achieving the best reuse of the site. The City of KCMO plans to issue a

Request for Proposals for redevelopment of the combined site in 2021.

HAKC and Brinshore were awarded Low Income Housing Tax Credits (LIHTC) by the Missouri Housing Development Commission (MHDC) for Phase 6 of the Chouteau Court replacement housing in December 2019. Phase 6, now known as Brookwood at Antioch, closed on its construction financing in December 2020. When completed in early 2022 it will have 26 replacement housing units in a new 66-unit mixed-income development of family apartments

and townhomes with a community center. This is the only phase of Chouteau Court replacement housing outside of the Paseo Gateway Choice Neighborhoods target district. This location in Kansas City's Northland will provide an alternative for families seeking access to jobs and quality public schools. This is also the first replacement site to include four- and five-bedroom units for large families. Supportive services at this location will be overseen by United Way and Metropolitan Luther Ministries.

The Missouri Housing Development Commission awarded LIHTC for Phase 7 of the Chouteau Court replacement housing in December 2020. Phase 7, known as Sam Rodgers Place, will be 27 Chouteau Court replacement housing units in a new 62-unit mixed-income development. These family apartments and townhomes will be served by a community center and located on the Sam Rodgers Health Center Campus. Supportive Services will be provided in partnership with United Way and Sam Rodgers Health Center.

All Choice Neighborhoods replacement phases are financed by conventional first mortgages and private equity leveraged with federal and State Low-Income Housing Tax Credits (LIHTC). The sites also receive HUD Choice Neighborhoods funding through HAKC, and HOME funding through the Missouri Housing Development Commission (MHDC) and the City of Kansas City, Missouri. The final two phases mark the first time that HAKC has used HUD Rental Assistance Demonstration (RAD) funding to replace units formerly assisted under the public housing program.

Supportive services for residents in both the public housing and HCV programs are provided by the HAKC's Resident Services Department. Case managers are generally funded through the Family Self-Sufficiency (FSS) and the Resident Opportunities and Self-Sufficiency (ROSS) grants awarded by HUD. The FSS program provides financial literacy, employment services, an escrow account that participants earn while working, and an opportunity to join the HAKC Homeownership Program. HAKC has two case managers that work with seniors and grand-families. Additional case management and special programs are arranged through partnerships with local service agencies. These may address youth education and recreation, nutrition, health screenings, utility assistance, employment, and computer literacy. HAKC works with over 40 different services providers in Kansas City. The Choice Neighborhoods supportive services team consists of six case managers to assist former Chouteau Court families with relocation to their new housing and steps toward self-sufficiency. The lead case manager and three others work for HAKC. The remaining case managers are contracted through the Full Employment Council (Employment Case Manager) and United Way of Greater Kansas City (Education Case Manager). Families receive needs assessments, service plans, counseling, resource and program referrals, utility assistance and employment, health and education guidance for youth and adults.

Actions taken to encourage public housing residents to become more involved in management and participate in homeownership

The Public Housing Residents Council (PHRC) is the primary vehicle for resident involvement and input. Each public housing development elects a representative to the Council. The PHRC meets monthly with HAKC staff at the Partnership Meeting. HAKC staff provide updates and

residents can voice their concerns regarding building maintenance or HAKC programs. Legal Aid of Western Missouri continues to provide legal consultation and advice to the PHRC.

Any resident may also attend the HAKC monthly Board of Commissioner meetings and voice concerns. There are two residents appointed to the HAKC Board of Commissioners with full membership and voting rights. One is from Public Housing and one from the Housing Choice Voucher program (Section 8).

All residents are also encouraged to participate in the numerous programs and classes coordinated by the HAKC Resident Services Department. These include the Family Self-Sufficiency Program, job-readiness and employment programs including Section 3. Residents interested in homeownership are encouraged to participate in the FDIC MoneySmart and homeownership classes. Referrals are made to agents and lenders willing to participate in the HCV (Section 8) Homeownership Program.

HAKC is the recipient of a 2014-2015 Choice Neighborhood Implementation Grant for the Paseo Gateway Planning District. Chouteau Courts is the target public housing development of the grant. Residents of the development have been invited to participate in all phases of the grant. Their input was critical in the development of the Paseo Gateway Transformation Plan. Meetings were held on site and continue. The Public Housing Residents Council (PHRC) is the primary vehicle for resident involvement and input. Each public housing development elects a representative to the Council. The PHRC meets monthly with HAKC staff at the Partnership Meeting. HAKC staff provide updates and residents can voice their concerns regarding building maintenance or HAKC programs. Legal Aid of Western Missouri continues to provide legal consultation and advice to the PHRC.

Any resident may also attend the HAKC monthly Board of Commissioner meetings and voice concerns. There are two residents appointed to the HAKC Board of Commissioners with full membership and voting rights. One is from Public Housing and one from Housing Choice Vouchers (Section 8).

All residents are also encouraged to participate in the numerous programs and classes coordinated by the HAKC Resident Services Department. These include the Family Self-Sufficiency Program, job-readiness and employment programs including Section 3. Residents interested in homeownership are encouraged to participate in the FDIC MoneySmart financial literacy and homeownership classes. Participating residents are referred to agents and lenders willing to participate in the HCV (Section 8) Homeownership Program.

HAKC is the recipient of a 2014-2015 HUD Choice Neighborhood Implementation Grant for the Paseo Gateway District. Chouteau Courts is the target public housing development of the grant. Residents of the development have been invited to participate in all phases of the grant. Their input was critical in the development of the Paseo Gateway Transformation Plan. Meetings with former Chouteau Courts residents continue to be held quarterly to provide them with updates on progress of the construction of replacement housing, and to make them aware of additional services funded by the Choice to be held quarterly to provide residents with updates on progress of the construction of Chouteau Courts replacement housing, and to make them aware of additional services funded by the Choice grant including education, employment, digital literacy, and health programs. Each Chouteau Courts family also receives case management from the HAKC Resident Services Department.

Actions taken to provide assistance to troubled PHAs

The local public housing authority is not considered a troubled agency.

CR-35 - Other Actions 91.220(j)-(k); 91.320(i)-(j)

Actions taken to remove or ameliorate the negative effects of public policies that serve as barriers to affordable housing such as land use controls, tax policies affecting land, zoning ordinances, building codes, fees and charges, growth limitations, and policies affecting the return on residential investment. 91.220 (j); 91.320 (i)

The 2020 Action Plan provided funding for affordable housing development and housing counseling services in partnership with public and private community stakeholders which assist in the removal of barriers to affordable housing. In addition, the Plan for Affirmatively Furthering Fair Housing implementation are addressing numerous strategies and goals to remove barriers

Actions taken to address obstacles to meeting underserved needs. 91.220(k); 91.320(j)

The allocation priorities were established in the 2020 annual plan that identified targeted areas of greatest need, public services, facilities, and emphasis on emergency housing needs for low income/elderly, affordable housing, and special needs. Unserved needs were addressed by exploring regional solutions identified in the AFH Plan for economic development, affordable housing and homeless prevention activities. Local foundations, businesses and lending institutions are expected to provide resources which will also assist in meeting unserved needs in the community. The City is addressing the reduction in resources through: (1) the passage of 1/8 cent sales tax for targeted housing and economic development over a ten year period; (2) Increased use of tax increment financing for housing improvements; (3) new partnerships with local and national lending institutions to create loan programs for housing development and rehabilitation; and (3) increased review of activities by local banks receiving deposits of City revenues.

Actions taken to reduce lead-based paint hazards. 91.220(k); 91.320(j)

Lead-Based Paint Assessment and Strategies

Addressing lead paint hazards in residences is an integral part of any housing program. It is of particular concern to the City of Kansas City, Missouri, where as much as 70% of the existing housing stock (153,795 of 220,969 units) predates the 1978 ban on lead-based paint.

Approximately 23% of the existing houses (50,025) were built before 1940. Those older homes are the most likely to still contain original paint with the highest concentration of lead, even though it may since have been painted over with safer, lead-free alternatives. The age of those houses also puts them at high risk for significant deterioration. Moreover, a considerable number of these older homes are located in the lower-income areas of the City, where lead-based paint identification and remediation may be beyond the owners' reach without education and financial assistance. In addition, a significant percentage of them are home to those most susceptible to lead poisoning: young children. These factors combined put these homes and

their occupants at the highest risk for lead paint exposure, poisoning and resulting negative health effects.

The City has developed a number of programs and activities to attempt to mitigate the risks of exposure to lead-based paint in residential housing. With the exception of its Childhood Lead Poisoning Prevention Program (CLPPP) courtesy home investigations and special investigations, which are complaint-and lead poisoning case-driven; and education and outreach activities, which are available to anyone with a need to know, all of the City's lead hazard control programs are limited to serving households whose total income is 80% or less of the area median income.

Childhood Lead Poisoning Prevention ProgramLead-based paint in homes is the primary cause of lead poisoning in children; and the effects can be severe: permanent brain, heart, and kidney damage; attention deficit disorder; learning disabilities; and in extreme cases, death. While lead poisoning can strike both children and adults, children and babies in utero are more vulnerable and suffer the most damage from it. Children under six years of age have been deemed the most at-risk population; and the City's efforts are particularly aimed at protecting them.

The primary program to reduce residential lead-based paint hazards is the Childhood Lead Poisoning Prevention Program, (CLPPP), which is operated by the City's Health Department. The CLPPP's goal is to eliminate lead poisoning in Kansas City. To attain this goal, the CLPPP provides free blood lead and hemoglobin testing (for children, pregnant women and adults). The CLPPP also provides: case management services (lead hazard inspection, recommendations about how to remediate, education, referrals, resources such as; HEPA vacuums, cleaning kits and painting supplies, enforcement and nurse home visits) for lead-poisoned children, community education, and free or low cost lead paint hazard identification and removal in rental and owner occupied, residential properties. The CLPPP serves to articulate and enforce the City's lead ordinance, promote the U.S. Centers for Disease Control's guidelines for lead poisoning in children, meet HUD goals and contract obligations to promote safe and healthy homes for families, and provide the services necessary to meet the national health objectives of the U.S. Department of Health and Human Services. If an owner refuses to remediate or otherwise comply with the City's lead ordinance, the CLPPP's risk assessment staff members have the authority to write tickets, enforceable in court.

The CLPPP receives funds through several federal and state agencies. In June 2017, HUD awarded the City a \$2.9 million dollar Lead Hazard Control grant, which runs from Dec. 1, 2017 through Nov. 30, 2020. This grant exceeded 100% unit deliverables and closed on time. In addition, in August 2020, HUD awarded the CLPPP a Lead Hazard Reduction Demonstration grant for \$4,003,778. This grant will run from January 4, 2021 to July 4, 2024 (42 months). These grants, fund the Lead Safe KC Program (LSKC) which is the primary resource for funding to reduce lead hazards and increase the number of lead-safe dwelling units for LMI families. With the new 2020 grant, LSKC's goal is to conduct lead paint hazard identification and removal activities in 175 housing units over a forty-two month period. Currently, the grant is on track to meet deliverables for the project. Monthly walk-throughs bid 6-10 homes each. The home repair projects include both lead hazard control (interim control and abatement combination) as well as a 'healthy home' inspection which identifies other hazards in the home that may affect the health of the residents. There is a small amount of funding available to repair 'healthy home' hazards in each home that receive lead hazard control.

Except as noted elsewhere in this document, applicants for assistance from LSKC must meet LMI guidelines; and rental property owners who apply must agree to give priority to LMI families

following lead remediation. Half of LSKC resource recipients are at 50% of the area median income; 25% of the contractors in the LSKC contractor pool are Section 3 contractors. More than 50% of LSKC contractors meet Section 3 guidelines but have not completed the paperwork for Section 3 status. Free blood lead testing and case management are offered for lead-poisoned children, 95% of whom are on Medicaid. Because lead poisoning and lead paint hazards are a significant problem for people in poverty, the City's CLPPP targets its outreach and education to LMI residents. Over 80% of outreach events target low-income persons.

Table 1: Final Report 2017 HUD Grant Progress Toward Goals LIRA/Units (36 month totals)

LSKC Goal	# Projected	# Achieved	% Grant Goal
Units Complete	156	164	105%
LIRA Complete	164	190	116%

Table 2: Families Assisted

Number of Families Assisted	Number of Children Under 6yo	Total Number of People Assisted
164	328	624

**Based on previous grant average of 4 persons per unit.*

Table 3: Progress Toward Goals Outreach/Training

LSKC Goal	# Projected	# Achieved	% Grant Goal	# People Reached
Outreach Events	75	84	112%	866,1010

While the target area of the Lead Safe KC Program includes all 29 Kansas City zip codes, the highest risk area is noted in the following table. The Kansas City Consolidated Plan estimates that over 53,000 dwelling units containing lead-based paint are occupied by LMI persons.

Actions taken to reduce the number of poverty-level families. 91.220(k); 91.320(j)

The Housing and Community Development Department coordinates with the Human Relations Department Section 3 Office on all affordable housing, public facility and other federally funded construction projects to ensure that projects assist low income business owners and provide opportunities for low income persons seeking employment.

Actions taken to develop institutional structure. 91.220(k); 91.320(j)

There are no significant gaps in institutional delivery structure, although the lack of adequate funding for these entities continues to limit the services offered to low income citizens. The number of poverty-level families will be reduced through the use of targeted economic development incentives, microenterprise technical assistance and on-going implementation of

MBE/WBE and Section 3 programs The implementation of the Plan for Affirmatively Furthering Fair Housing (AFH Plan) will enhance coordination between state, units of local government, public and assisted housing providers, governmental health, mental health and service agencies in the region.

Actions taken to enhance coordination between public and private housing and social service agencies. 91.220(k); 91.320(j)

Implementation of the Plan for Affirmatively Furthering Fair Housing resulted in enhanced coordination between public and private housing, economic development and social service agencies. AFP implementation meetings are ongoing and progress toward achieving AFH are summarized in Attachment C Affirmatively Furthering Fair Housing Report.

Identify actions taken to overcome the effects of any impediments identified in the jurisdictions analysis of impediments to fair housing choice. 91.520(a)

See Attachment C- Affirmatively Furthering Fair Housing Report*

CR-40 - Monitoring 91.220 and 91.230

Describe the standards and procedures used to monitor activities carried out in furtherance of the plan and used to ensure long-term compliance with requirements of the programs involved, including minority business outreach and the comprehensive planning requirements

The objectives of monitoring are to: ensure uniformity & efficiency in the administration of Entitlement funds; ensure compliance with Federal, State & local statutory & regulatory requirements for the CDBG, HOME, ESG & HOPWA programs; reduce/eliminate compliance issues & enhance administrative/management capacities of program managers, other departments & sub-recipients through training & technical assistance. The Program Monitoring Section implements mandatory administrative guidance for the CDBG, HOME & ESG-funded programs & has primary responsibility for monitoring CDBG & HOME-funded activities. The Health Department's HIV Services Program monitors the HOPWA funded activities.

Agency & Sub-recipient Monitoring Procedures: Before funding, an agency & activity are assessed for capacity, alignment with the City's Consolidated Plan priorities & adherence to Federal regulations. Monitoring is an ongoing process, beginning with contract execution & continuing until a project is complete & achieves a national objective or meets its affordability period. Staff provides technical assistance, perform desk audits & monitor on-site to ensure activities are being completed, goals are being met & performance requirements are being fulfilled. Monitoring addresses contract performance/progress; procurement; national objectives/eligibility; record retention; overall management systems; Davis Bacon & related acts; financial management; Section 3 & MBE/WBE; program income accountability; allowable costs & cost principles; HQS & other cross-cutting Federal regulations.

Staff conducts technical assistance visits during the execution of the contract, written agreement or commitment of funds. An on-site monitoring review will be conducted for all sub-recipients. Beginning the second quarter of the fiscal year, staff will conduct this review utilizing the appropriate checklist as outlined in the Sub-recipient Monitoring section of the Department's policies & procedures manual, which insures an in-depth look at financial, operational, & personnel policies & procedures & includes a review of the audit, procurement policies &

records, equipment & property inventory, record retention, status of the scope of work, composition & activity of a sub-recipient's board, conflict of interest for board members/staff, & reviewing client files for eligibility and/or affordability & rent. The outcome will be communicated in writing to the sub-recipient/agency & will include any noncompliance issues & recommendations for achieving compliance, if warranted.

Because compliance issues result directly from a lack of internal capacity or awareness of HUD regulations, sub-recipients will be required to attend applicable HUD or City provided training during the program year.

The ESG on-site monitoring reviews include, but are not limited to the following: eligibility; entries in HMIS; intake & assessment; general recordkeeping; established goal plan by the grant; regular client contact & notes related to the goal plan & health/safety inspections. More than one monitoring visit may take place based upon a risk assessment. Risk assessment factors include, but are not limited to the following: significant change in program guidance; change in significant staff working on grant; failure to submit request for payment timely or repeated errors observed; reports submitted late or inaccurately & no services recorded in HMIS.

Citizen Participation Plan 91.105(d); 91.115(d)

Describe the efforts to provide citizens with reasonable notice and an opportunity to comment on performance reports.

Public notices for the performance report were published in the KC Star on July 31, 2021. The 2020 CAPER was published on the Housing and Community Development web page and a virtual public meeting was held on August 6, 2021 at 1:00 pm for comments on the 2020 Capers. Public comments will be received until September 6. A summary of comments received, if any, can be found in Attachment E. If comments are received passed the CAPER submission date to HUD it will be amended and resubmitted with the additional comments.

CR-45 - CDBG 91.520(c)

Specify the nature of, and reasons for, any changes in the jurisdiction's program objectives and indications of how the jurisdiction would change its programs as a result of its experiences.

There are currently no plans for changing the housing and community development objectives identified in the 2017-2021 Consolidated Plan.

Does this Jurisdiction have any open Brownfields Economic Development Initiative (BEDI) grants?

No

[BEDI grantees] Describe accomplishments and program outcomes during the last year.

NA

CR-50 - HOME 91.520(d)

Include the results of on-site inspections of affordable rental housing assisted under the program to determine compliance with housing codes and other applicable regulations:

Monitoring Sites/Agencies	Date of Inspection	Inspection Findings
Alexandria Apartments	1/20/21	None
Cardinal Ridge Apartments	2/17/21	None
Parkway Apartments	3/17/21	None
Twin Elms Apartments	3/17/21	None
Cameron Place Apartments	1/27/21	None
Jefferson Place Apartments	3/5/21	None
Faxon School Apartments	4/20/21	None
Rose Hill Townhomes	5/4/21	None
Ridgeview Heights Apartments	1/14/21	None
Seven Oaks Apartments	4/29/21	None
Morning Star Senior Apartments	5/6/21	None
Blenheim School Senior Apartments	4/21/21	None
Pendleton Arts Block	4/29/21	None
Linwood Gardens	4/21/21	None
Quinlan Place (Century Apartments)	4/28/21	None

Provide an assessment of the jurisdiction's affirmative marketing actions for HOME units. 92.351(b)

The City requires all HOME funded projects to use the fair housing logo on all marketing publications and to market the availability of the HOME units to those persons who might not otherwise be aware of the affordable housing opportunities made available through the HOME Program.

Refer to IDIS reports to describe the amount and use of program income for projects, including the number of projects and owner and tenant characteristics.

\$300,000 of HOME program income was received during the program year and funding was utilized for single family and rental housing projects.

Describe other actions taken to foster and maintain affordable housing. 91.220(k) (STATES ONLY: Including the coordination of LIHTC with the development of affordable housing). 91.320(j)

NA



SAVE Inc. a provider of specialized housing for those living with HIV/AIDS in the Kansas City metropolitan region.

CR-55 - HOPWA 91.520(e)

Identify the number of individuals assisted and the types of assistance provided

Table for report on the one-year goals for the number of households provided housing through the use of HOPWA activities for: short-term rent, mortgage, and utility assistance payments to prevent homelessness of the individual or family; tenant-based rental assistance; and units provided in housing facilities developed, leased, or operated with HOPWA funds.

Number of Households Served Through:	One-year Goal	Actual
Short-term rent, mortgage, and utility assistance to prevent homelessness of the individual or family	62	156
Tenant-based rental assistance	119	118
Units provided in transitional housing facilities developed, leased, or operated with HOPWA funds	62	56
Units provided in permanent housing facilities developed, leased, or operated with HOPWA funds	43	41
Total	286	371

Table 13 – HOPWA Number of Households Served

Narrative

Short-term rent, mortgage, and utility (STRMU) assistance was provided to 156 households. Of the 156 households served with STRMU funds, all 156 (100 percent) utilized those funds to remain stably housed. There continued to be a high level of need for HOPWA STRMU this year as there was limited assistance available through other community resources.

Of the 118 households served through the HOPWA Tenant-based rental assistance (TBRA) program, 103 (87 percent) remained in the program. Ten clients moved on to other forms of stable housing after exiting the program (eight into private housing and two to other subsidized housing.) For the remaining five households, one client passed away, three moved into temporary living situations, and one client did not report their housing situation they were exiting to.

Transitional housing was provided to 56 households. Of the 56 households served with transitional housing funds, 40 (71 percent) either remained stably housed in the program or moved to permanent housing by the end of the program year. Of the remaining sixteen other households served, fourteen exited to temporary living situations and two exited to unknown destinations.

Permanent housing was provided to 41 households. Of the 41 households served with permanent housing funds, 39 (95 percent) either remained stably housed in the program or moved to permanent housing by the end of the program year. The remaining two households passed away.

**CITY OF KANSAS CITY, MISSOURI
PROGRAM YEAR 2020**

ESG Supplement to the CAPER in *e-snaps*

For Paperwork Reduction Act

1. Recipient Information—All Recipients Complete

Basic Grant Information

Recipient Name	KANSAS CITY
Organizational DUNS Number	073134231
EIN/TIN Number	446000201
Identify the Field Office	KANSAS CITY
Identify CoC(s) in which the recipient or subrecipient(s) will provide ESG assistance	Kansas City/Independence/Lee's Summit/Jackson

ESG Contact Name

Prefix	Ms.
First Name	Florence
Middle Name	
Last Name	Kinard-Wilson
Suffix	
Title	Contract Manager

ESG Contact Address

Street Address 1	Housing and Community Development Department
Street Address 2	4400 Martin Luther King Boulevard
City	Kansas City
State	Missouri
ZIP Code	64130
Phone Number	(816) 513-4515
Extension	
Fax Number	(816) 513-2808
Email Address	florence.kinard@kcmo.org

ESG Secondary Contact

Prefix	Ms.
First Name	Heather
Last Name	Cater
Suffix	
Title	Manager, Compliance & Monitoring Section
Phone Number	(816) 513-3041
Extension	
Email Address	heather.cater@kcmo.org

2. Reporting Period—All Recipients Complete

Program Year Start Date	05/01/2020
Program Year End Date	04/30/2021

3a. Subrecipient Form – Complete one form for each subrecipient

Subrecipient or Contractor Name: reStart, Inc.
City: Kansas City
State: MO
Zip Code: 64106
DUNS Number: 785487844
Is subrecipient a victim services provider: N
Subrecipient Organization Type: Other Non-Profit Organization
ESG Subgrant or Contract Award Amount: \$68,402

Subrecipient or Contractor Name: Benilde Hall
City: Kansas City
State: MO
Zip Code: 64127
DUNS Number: 827135518
Is subrecipient a victim services provider: N
Subrecipient Organization Type: Other Non-Profit Organization
ESG Subgrant or Contract Award Amount: \$67,000

Subrecipient or Contractor Name: Community LINC
City: Kansas City
State: MO
Zip Code: 64110
DUNS Number: 966770315
Is subrecipient a victim services provider: N
Subrecipient Organization Type: Other Non-Profit Organization
ESG Subgrant or Contract Award Amount: \$59,232

Subrecipient or Contractor Name: Journey to New Life
City: Kansas City
State: MO
Zip Code: 64109
DUNS Number: 052544976
Is subrecipient a victim services provider: N
Subrecipient Organization Type: Other Non-Profit Organization
ESG Subgrant or Contract Award Amount: \$143,019

Subrecipient or Contractor Name: Rose Brooks
City: Kansas City
State: MO
Zip Code: 64132
DUNS Number: 134954437
Is subrecipient a victim services provider: Y
Subrecipient Organization Type: Other Non-Profit Organization
ESG Subgrant or Contract Award Amount: \$158,000

Subrecipient or Contractor Name: Sheffield Place
City: Kansas City
State: MO
Zip Code: 64126
DUNS Number: 169613010
Is subrecipient a victim services provider: N
Subrecipient Organization Type: Other Non-Profit Organization
ESG Subgrant or Contract Award Amount: \$7,000

Subrecipient or Contractor Name: SAVE Inc.
City: Kansas City
State: MO
Zip Code: 64109
DUNS Number: 835044306
Is subrecipient a victim services provider: N
Subrecipient Organization Type: Other Non-Profit Organization
ESG Subgrant or Contract Award Amount: \$97,000

Subrecipient or Contractor Name: Synergy Services
City: Kansas City
State: MO
Zip Code: 64152
DUNS Number: 155503394
Is subrecipient a victim services provider: Y
Subrecipient Organization Type: Other Non-Profit Organization
ESG Subgrant or Contract Award Amount: \$50,000

Subrecipient or Contractor Name: Metro Lutheran Ministry
City: Kansas City
State: MO
Zip Code: 64109
DUNS Number: 084890904
Is subrecipient a victim services provider: N
Subrecipient Organization Type: Other Non-Profit Organization
ESG Subgrant or Contract Award Amount: \$94,000

HMIS Information will be sent as an attachment to CROO

CR-65 - Persons Assisted

4. Persons Served- *See Attachment F Emergency Shelter Grant Program SAGE Report

4a. Complete for Homelessness Prevention Activities

Number of Persons in Households	Total
Adults	
Children	
Don't Know/Refused/Other	
Missing Information	
Total	*

Table 8 - Household Information for Homeless Prevention Activities

***See Attachment E- Emergency Shelter Grant Program SAGE Report**

4b. Complete for Rapid Re-Housing Activities

Number of Persons in Households	Total
Adults	
Children	
Don't Know/Refused/Other	
Missing Information	
Total	*

Table 9- Household Information for Rapid Re-Housing Activities

***See Attachment E- Emergency Shelter Grant Program SAGE Report**

4c. Complete for Shelter

Number of Persons in Households	Total
Adults	
Children	
Don't Know/Refused/Other	
Missing Information	
Total	*

Table 10 - Shelter Information

***See Attachment E- Emergency Shelter Grant Program SAGE Report**

4d. Street Outreach

Number of Persons in Households	Total
Adults	
Children	
Don't Know/Refused/Other	
Missing Information	
Total	*

Table 11 - Household Information for Street Outreach
 *See Attachment E- Emergency Shelter Grant Program SAGE Report

4e. Totals for all Persons Served with ESG

Number of Persons in Households	Total
Adults	
Children	
Don't Know/Refused/Other	
Missing Information	
Total	*

Table 12 - Household Information for Persons Served with ESG
 *See Attachment E- Emergency Shelter Grant Program SAGE Report

5. Gender—Complete for All Activities

	Total
Male	
Female	
Transgender	
Don't Know/Refused/Other	
Missing Information	
Total	*

Table 13 - Gender Information
 *See Attachment E- Emergency Shelter Grant Program SAGE Report

6. Age—Complete for All Activities

	Total
Under 18	
18-24	
25 and over	
Don't Know/Refused/Other	
Missing Information	
Total	*

Table 14 - Age Information

***See Attachment E- Emergency Shelter Grant Program SAGE Report**

7. Special Populations Served—Complete for All Activities

Number of Persons in Households

Subpopulation	Total	Total Persons Served - Prevention	Total Persons Served - RRH	Total Persons Served in Emergency Shelters
Veterans	*			
Victims of Domestic Violence	*			
Elderly	*			
HIV/AIDS	*			
Chronically Homeless	*			
Persons with Disabilities:				
Severely Mentally Ill	*			
Chronic Substance Abuse	*			
Other Disability	*			
Total (unduplicated if possible)	*			

Table 15 - Special Population Served

***See Attachment E- Emergency Shelter Grant Program SAGE Report**

CR-70 - ESG 91.520(g) - Assistance Provided and Outcomes

10. Shelter Utilization

Number of New Units - Rehabbed	0
Number of New Units - Conversion	0
Total Number of bed - nighths available	104656
Total Number of bed - nights provided	93313
Capacity Utilization	89%

Table 16 - Shelter Capacity

11. Project Outcomes Data measured under the performance standards developed in consultation with the CoC(s)

This CAPER report and the Sage HMIS reporting found in Attachment F describe performance and outcomes that were developed in partnership with the COC.

CR-75 ESG - Expenditures 91.520(g)

11. Expenditures

11a. ESG Expenditures for Homelessness Prevention			
	Dollar Amount of Expenditures in Program Year		
	FY 2018	FY 2019	FY 2020
Expenditures for Rental Assistance	13147	53254	72925
Expenditures for Housing Relocation and Stabilization Services - Financial Assistance	4612	6571	3429
Expenditures for Housing Relocation & Stabilization Services - Services	0	14179	0
Expenditures for Homelessness Prevention under Emergency Shelter Grants Program	0	0	0
Subtotal Homelessness Prevention	17760	74004	76354

11b. ESG Expenditures for Rapid Re-Housing			
	Dollar Amount of Expenditures in Program Year		
	FY 2018	FY 2019	FY 2020

Expenditures for Rental Assistance	130535	202310	163387
Expenditures for Housing Relocation and Stabilization Services - Financial Assistance	37492	8585	9632
Expenditures for Housing Relocation & Stabilization Services - Services	88985	56981	41743
Expenditures for Homeless Assistance under Emergency Shelter Grants Program	0	0	0
Subtotal Rapid Re-Housing	257012	267876	214762

11c. ESG Expenditures for Emergency Shelter			
	Dollar Amount of Expenditures in Program Year		
	FY 2018	FY 2019	FY 2020
Essential Services	43431	73334	112567
Operations	168827	20076	179902
Renovation	0	0	0
Major Rehab	0	0	0
Conversion	0	0	0
Subtotal	212258	93410	292469

11d. Other Grant Expenditures			
	Dollar Amount of Expenditures in Program Year		
	FY 2018	FY 2019	FY 2020
Street Outreach	36044	44027	50949
HMIS	0	0	0
Administration	36044	44027	50949

11e. Total ESG Grant Funds

Total ESG Funds Expended	FY 2018	FY 2019	FY 2020
	559117	44027	50949

11f. Match Source			
	FY 2018	FY 2019	FY 2020
Other Non-ESG HUD Funds	0	0	0
Other Federal Funds	54671	71659	67200
State Government	67733	4898	0
Local Government	50000	50000	100000
Private Funds	313319	0	0
Other	41397	791683	689275
Fees	0	0	0
Program Income	0	0	0
Total Match Amount	527120	918240	856475

11g. Total			
Total Amount of Funds Expended on ESG Activities	FY 2018	FY 2019	FY 2020
	1086237	1441584	1541958

SECTION 3 OFFICE

As a grantee for federal monies, Community Development Block Grant (“CDBG”), HOME Investment Partnerships Program (“HOME”), and Neighborhood Stabilization Program (NSP) funds, and other various grants, the City of Kansas City, Missouri (City) is required, by the Department of Housing and Urban Development (HUD), to develop and implement a Section 3 program. The program provides hiring, economic, and training opportunities for low- income persons, very-low-income persons, and business concerns. In implementing these policies, the City has assigned the Human Relations Department with overall responsibility for the execution and monitoring of the City’s Section 3 policies. Established within the Human Relations Department is the Section 3 Office.

WHAT’S NEW?

Keeping with the COVID-19 protocols of the previous program year, the Section 3 Office managed client services under the a no contact delivery system during the 2020/2021 program year. Staff assisted clients through mixed used digital options including email, video/tele-conferencing, Microsoft Teams/Zoom meetings etc.

Due to all in-person contact being suspended for the year, the Section 3 Office engaged in some webinar training with various partner agencies, as well.

New this year, the Section 3 Office partnered with the Federal Deposit Insurance Corporation’s (FDIC) Alliance for Economic Inclusion (AEI) of Kansas City on a “Small Business Resources” webinar to support and enhance low-income entrepreneurs and small disadvantaged businesses development and growth. Later in the year, the Section 3 Office participated in a Spanish version of the webinar. This event was in conjunction with FIDIC’s Alliance for Economic Inclusion, and the Hispanic Economic Development Corporation (HEDC) aimed at supporting the sustainable growth and expansion of Hispanic and immigrant business and entrepreneurs to increase their access to funding and business resources.

For the fourth consecutive year, the Section 3 Office served as a community sponsor of JE Dunn’s Construction Workforce Industry Day. The Construction Workforce event promotes employment in the construction industry. The goal of the event is to highlight construction-related jobs, careers, and other opportunities for individuals of color, youth, veterans, and women. Attendees have direct access to construction superintendents, trade union associations, and representatives from other industry-related organizations. This year the event was held on-line. The Section 3 Office spoke to hundreds of individuals

and groups about the benefits of Section 3 for individuals and businesses, as well as, sharing the certification processes, and providing leads on Section 3 employment and contracting prospects.

PROGRAM UPDATE

In the City's 2020/2021 Action Plan for HUD, the Section Office had a goal of assisting thirty-three (33) low and very- low-income business concerns for the program year, forty (40) companies were serviced. The Section 3 Office exceeded the goal by 21%. During the year, a mix of CDBG and HOME funds were used as gap financing for private and public development projects. Various HUD funds were injected into Section 3 projects for a combined total of \$8,507,751 in project costs. Out of the collective project costs, \$978,852 in contracts were secured by certified Section 3 business concerns. As a result, the Section 3 program achieved 12% Section 3 participation for the year, which exceeds the minimum goal of the required 10%. The following list of projects were approved using CDBG and/or HOME funds:

2020/2021 Section 3 Projects:

27th & Olive Surface Parking Lot

27th Street Townhomes

Garfield East Senior Cottages

Marlborough Single Family New Construction Project

Mattie Rhodes Memorial Center- Phase II

Northland Neighborhood, Inc.- MHR 2020/2021

- 3614 N. Flora Ave., KCMO
- 3910 N. Main Street, KCMO
- 4232 N. Bellfontaine Ave., KCMO
- 5426 N. Denver Ave., KCMO
- 720 NE 39th Terr., KCMO

Nottingham Apartments- Phase I

Posada Del Sol Rehab- Phase I

Rose Brooks Center's HVAC Replacement

Rose Brooks Center's Restroom Renovation

Signal Hill Apartments- Phase I

Slum & Blight Removal: 2500 Block of Michigan Ave.

Westside Housing Organization- MHR (Midtown) 2020/2021

- 1109 W 28th Street, KCMO
- 3700 Tracy, KCMO
- 3600 Bell, KCMO
- 2336 Belleview, KCMO
- 2706 Jarboe, KCMO
- 2306 Mercier
- 2304 Mercier
- 4233 Wyoming, KCMO

Westside Housing Organization- MHR (Northeast) 2020/2021

- 3234 E 7th Street, KCMO
- 402 Wheeling, KCMO
- 1104 Monroe, KCMO
- 1320 Monroe, KCMO
- 809 Bales, KCMO
- 200 N. Elmwood, KCMO
- 3511 Windsor, KCMO

Westside Housing Organization- MHR Choice Neighborhood Implementation Grant

Partnerships & Training

The City of Kansas City, Missouri’s Section 3 Office fosters community and private/public partnerships each program year. The partnerships provide education, training, mentoring, and economic opportunities to low- income clients and business concerns that provide economic opportunities to low-income individuals. During the past program year, the Section 3 program collaborated on the following activities:

Provided on-line Section 3 training for the staff of Northland Neighborhoods, Inc., McCownGordon, McCormackBaron, Westside Housing Organization, Gunter Construction, Northeast Kansas City Chamber of Commerce, and various City of Kansas City, MO departments

Sponsored and participated in JE Dunn’s Construction Workforce Industry Day

Partnered with JE Dunn’s Minority Liaison to certify residents for employment on JE Dunn jobs

Partnered with the Unified Government of KCK on Section 3 certifications for KCK residents and business concerns for working on KCK City projects.

Partnered with Housing Authority of KCMO to assist residents with Section 3 certifications for hiring opportunities

Partnered with, Housing Authority of KCMO, Brinshore, and KCMO’s City Planning Department on HUD’s Choice Neighborhoods Implementation Grant

Federal Deposit Insurance Corporation

- o *Founded in 1933*
- o *Independent federal agency*
- o *Major responsibilities:*
 - *Insuring deposits*
 - *Bank supervision*
 - *Consumer protection*
 - *Failed bank resolution*

FDIC
FEDERAL DEPOSIT INSURANCE CORPORATION

Who We Are and What We Do

- Est. 1993
- Managed over \$30 Million in Federal Funding since 1996
- 680+ Businesses, 3625 Full time jobs created and sustained
- 4,369 clients served- 4,257 clients are low-to-moderate income (97%)
- Over \$1.5 million in low-interest loans made since 2009

HEDC
BUSINESS. FAMILY. COMMUNITY.

Section 3 Office- City of KCMO

CITY OF KANSAS CITY, MISSOURI
EDWINA FOUNTAIN-JONES
SECTION 3 ADMINISTRATOR

KEY PARTNERS

- MATTIE RHODES
- LISC
- LIVE UNITED United Way
- The Housing Authority of Kansas City, Missouri
- THE DEPARTMENT OF HOUSING AND URBAN DEVELOPMENT
- MISSOURI HOUSING DEVELOPMENT CORPORATION
- PASEO GATEWAY

PASEO GATEWAY CHOICE NEIGHBORHOODS
FEBRUARY 25, 2021
FDIC SMALL BUSINESS WEBINAR

Linwood Gardens

This new development was completed in May 2021. It's an affordable housing project geared specifically toward families who have survived domestic violence. This venture was a partnership between Linwood Property, Inc., and Prairie Fire Development Group to build a supportive housing project, with social services from ReStart Inc., Front Porch Alliance, and ReDiscover behavioral health clinics. The project is a 32-unit property consisting of one-bedroom, two-bedroom units, three-bedroom units, and four-bedroom units.



CAPER

Mattie Rhodes Memorial Center- Phase II

The project will be a newly created space to establish the Mattie Rhodes Cultural Center which will provide a place for children and adults to explore fearlessly; learn visually and kinesthetically; enrich life through what they create; all in a place to feel safe, celebrate and belong. The facility will include educational programming space, event/gathering space and gallery/exhibit space including a permanent home for the 1,500-piece Hand-in-Hand Folk Art Collection.



27th Street Townhomes- Phase I

The 27th Street Townhomes will offer an affordable option in Kansas City in meeting the demands of home ownership. New construction of two (2) four-plex townhome structures with 3 bedrooms & 2.5-bathrooms will be located at the corner of 27th & Brooklyn Avenue in Kansas City, MO. The homes include 100% tax abatement for 10 years.



27th & Olive Surface Parking Lot

The venture consisted of clearing, demolition, earthwork, new storm sewer, concrete flatwork, asphalt pavement, fencing, lighting, and landscaping for a deteriorated parking lot. The project contributed to the removal of blight in an urban core neighborhood.



Program Year-End Performance Indicators:

<i>Tasks:</i>	<i>Totals:</i>
Section 3 Resident	
No. Resident Applications Processed	71
No. of Days to Process New Resident Applicants	1-day avg.
No. of Residents Certified	60
No. Of Residents Placed on Jobs	18
Section 3 Business Concerns	
No. Business Applications Processed	69
No. of Days to Process New Business Applicants	2-day avg.
No. of Business Concerns Certified	24
No. of Program Contacts	389
Section 3 Utilization Plans	
No. of Section 3 Plans Received	30
No. of Days to Review Section 3 Plan	2-day avg.
Other	
No. Bid & Outreach Activities	397
No. of Workshops/Seminars/Meetings etc.	6
No. of Attendee at Workshop/Seminars	126

Section 3 New Hires by Zip Code and Project

2020-2021 Program Year

Project Name	Zip Code	Section 3 New Hires
27 th & Olive Surface Parking Lot	64127	0
27 th Street Townhomes	64127	5
Garfield East Senior Cottages	64109	0
Linwood Gardens	64109	3
Marlborough Single Family New Construction Project		2
Mattie Rhodes Memorial Center- Phase II	64123	4
Northland Neighborhood, Inc.- MHR	64117	0
Nottingham Apartments- Phase I	64108	0
Posada Del Sol Rehab- Phase I	64108	0
Rose Brooks Center's HVAC Replacement	64132	0
Rose Brooks Center's Restroom Renovation	64132	2
Signal Hill Apartments- Phase I	64108	0
Slum & Blight Removal: 2500 Block of Michigan Ave.	64127	1
Westside Housing Organization- MHR (Midtown)	64108	1
Westside Housing Organization- MHR (Northeast)	64108	0
Total		18

AFH 1: Public Service Announcements via Media

This goal was directed by the City's HRD department; but it temporarily has transitioned to the City's Communication Office out of the City Manager Office. Public Service Announcements have been provided concerning the COVID-19 pandemic primarily through the City's television channel and some mailings.

AFH 2: Increase HAKC Board representation

NHSD researched the composition of the Board and concluded that change in the Board representation would require a Missouri statutory change in General Assembly. NHSD believes that the same conclusion can be arrived at by scheduled meetings with Board and staff communicating goals and objectives of both HAKC and the city. The city has met with HAKC staff in various related meeting settings to progress this goal.

AFH 3: Improve Coordination with State of Missouri

The Mayor's Office continues to coordinate annually with their advocacy group and NHSD to prioritize their goals and objectives as it relates to housing policy and housing production.

AFH 4: Ongoing dialogue with housing stakeholders

HRD staff has conducted Quarterly Fair Housing Training as continuing education for Realtors.

AFH 5: Low-income households as a protected class

The city has implemented a Tenant Rental Assistance Unit with the mission to address Fair Housing issues that impact low-income households. This unit has high priority support from the City Council and Mayor.

AFH 6: Address increase in female HoH evictions

HRD and NHSD have been working with the KC Eviction Project. The KC Eviction Project has compiled a report spanning 20 years of evictions in Kansas City, Missouri. Based on the data, the city has ongoing discussion in its development within a housing policy.

AFH 7: Develop a new City Housing Policy

City Council developed ordinance no. 170825 in November 2017 related to the development of a new city housing policy. Council resolved in 2019 to rename the city housing policy, the city housing plan.

AFH 8: Leverage financing for mixed-income rental

As part of the discussion associated with housing policy, city staff continues to explore ways to increase the production of mixed income developments through the use of city, state, and federal funding as well as city incentives.

AFH 9: Affordable housing in opportunity areas

NHSD continues to discuss with MARC, HAKC and Lee Summit the concept of a regional housing mobility group which includes a number of city departments as advocates for policy and legislative solutions to assist with mobility.

AFH 10: Housing stability programs

This is a focus of the housing policy discussions which is now the city housing plan.

AFH 11: Comprehensive approach to home rehab

NHSD staff is working on rehabilitation programs in partnership with Habitat for Humanity.

AFH 12: Federal funding focus on Priority Areas

This goal continues to be implemented by NHSD staff.

AFH 13: City leadership for innovative financing

This is a focus of housing policy discussions and the city housing plan.

AFH 14: Leverage City/State (LIHTC), Federal Funds

As part of the discussion associated with housing policy, city staff continue to explore ways to increase the production of mixed income developments through the use of city, state, and federal funding as well as city incentives.

AFH 15: Homeownership assistance in Priority Areas

This is a focus of the housing policy discussions and the city housing plan.

AFH 16: Improve rental housing in older areas

NHSD continues to select targeted neighborhoods to assist with improving housing conditions through a minor home repair program and is providing funding in a number of these areas to rehab existing land bank homes or provide funding for in-fill homes.

AFH 17: Continue “aging in place” programs

Under this goal, NHSD continues to provide minor home repair to homes for seniors.

AFH 18: Incentivizing affordable rental housing

NHSD continues to annually provide funding with HOME and CDBG funding to increase rental production for low to moderate income families.

AFH 19: Healthy Homes Inspections program

The Healthy Homes Rental Housing Inspection Program was passed by the voters and has been implemented as a program through the Health Department.

AFH 20: Partnership with Housing Authority of KC

This is a focus of the housing policy discussions and the city housing plan.

AFH 21: Housing pipeline for Housing Authority KC

This is a focus of the housing policy discussions and the city housing plan.

AFH 22: Implementation of Choice Neighborhood Plan

Rose Hill Townhomes and Pendleton Flats are complete. Quinlan Row, Quinlan Place, and Pendleton Arts Block are complete. These developments provide mixed-income units for a variety of households. In addition, services are provided to public housing tenants.

AFH 23: Neighborhood supported rental rehab

NHSD continues to select targeted neighborhoods to assist with improving housing conditions through a minor home repair program and is providing funding in a number of these areas to rehab existing land bank homes or provide funding for in-fill homes.

AFH 24: Development process with FHA guidelines

Based on Kansas City, Missouri codes for multi-family developments a percentage of the units must be handicap accessible, and a percentage must be adaptable. The Planning Department continues to review for compliance during their planning review process.

AFH 25: Increase number of accessible units

Under this goal, NHSD has provided minor home repair to homes and has completed units in partnership with the Whole Persons organization to assist with adaptations for persons with disability and/or seniors.

AFH 26: Create Barrier Removal Program fund

Under this goal, NHSD has provided minor home repair to homes and has completed units in partnership with the Whole Persons organization to assist with adaptations for persons with disability and/or seniors.

AFH 27: Establishment of Housing Trust Fund

The Housing Trust Fund ordinance was passed by city council and the city continues to explore various revenue sources to fund the Housing Trust Fund.

AFH 28: Protected Category prior convictions

An ordinance was introduced and passed by the City Council that would band discrimination for those residents with a criminal record.

AFH 29: Support City Education Initiatives

The City continues to support reading and educational initiatives. Kansas City, Missouri CDBG dollars continue to be used for digital inclusion, Head Start, and childcare programs.

AFH 30: Continued collaboration around Section 3

NHSD and HRD continue to collaborate around Section 3 to find ways to increase participation of low income business concerns for increase opportunities.

AFH 31: Maximize MBE/WBE participation

NHSD and HRD continue to collaborate around MBE/WBE to find ways to increase participation of low income business concerns for increase opportunities.

AFH 32: Leverage outside funding for economic development

Housing policy and the city housing plan encourages collaboration with EDC, NHSD, Health Department, and the Energy staff in City Manager’s Office to promote leveraging of economic development dollars.

AFH 33: Evaluate access to community resources

NHSD will add this to our planning guide. We will include links to access community resources in our annual guide to planning funds.

AFH 34: Prospect Redevelopment

The Prospect Corridor grocery store was completed June 2018 to provide jobs and increased develop is occurring on both the east and west sides of Prospect around the grocery store.

AFH 35: Strategies for senior/affordable housing

The City continues to work with KCATA to promote all transit centers and key housing along the transportation nodes including Main, Prospect, and Troost corridors. Considerable progress has been realized on these corridors.

AFH 36: Adopt complimentary mobility options

This mobility option deals with Planning, NHSD, KCATA, MARC, Bikewalk, UMKC, and neighborhood leaders who are working to develop a strategy for all mobility options a Prospect and Troost corridors.

AFH 37: Continue diverse housing programs

The City continues to with KCATA to promote all transit centers and key housing along the transportation nodes including Main, Prospect, and Troost corridors.

AFH 38: Encourage transit near affordable housing

The City continues to work with KCATA to promote all transit centers and key housing along the transportation nodes including Main, Prospect, and Troost corridors.

AFH 39: Study current zoning restrictions

This goal continues to be discussed as part of the Housing policy and the city housing plan.

Regional Fair Housing Goals – AFFH Plan: Status as of 10/5/21

Status has not changed from 3/4/19 as the COVID-19 has diverted our time and resources to address specific issues within our respective communities.

Goal 1: Expand the Use of CDFIs and New Market Tax Credits in neighborhoods with concentrations of persons in protected classes and low income residents.

Status: No action taken. Contact will be made with organizations that currently offer resources. Discussion was held on federal Opportunity Zones; map on selected zones in the Kansas City region was prepared and provided to local government officials. Organizations, including the Local Initiatives Support Corporation (LISC) is working with others to identify opportunities for reinvestment in the Opportunity Zone areas.

Update: No action taken since last report on 3/4/19.

Goal 2: Establish www.kcmetrohousing.org as a central location for the public to access fair housing information.

Status: The Mid-America Regional Council (MARC) established the website through its work with the Homelessness Task Force of Greater Kansas City in 2013. The website offers information on affordable rental housing options for area residents, and helps case managers from local agencies find units that are suitable for their clients. The system is supported by the state of Kansas, but there is no financial support for the Missouri portion of the metro area's system. MARC was able to use philanthropic funds for two years; however, ongoing funding has not been identified. The website includes modest information about fair housing rights and how to file a complaint. MARC received information from the company that hosts the website regarding the need to receive revenue from the Kansas City (MO side) area to continue supporting the website. MARC has had discussions with the GKC Coalition to End Homelessness regarding ongoing support for the website. No resources have been identified. Discussions have also been held with local agencies that serve clients seeking housing about pooling resources to cover the costs to maintain the data in this system and promote it to both landlords and the public.

Update: After continued discussions, MARC was not able to identify funding and the website was turned off. Resources for the Kansas side of the metro are still available through www.socialserve.com but not for the Missouri side of the state line. If funding becomes available, the company sponsoring the service will reinstitute the KC metro website and Missouri resources.

Goal 3: Establish a fair housing education program for landlords, realtors and lenders

Status: The city of Kansas City, Missouri, has an active fair housing education and outreach program. Through that program, the city has worked with the Kansas City Regional Association of Realtors on an education program for their membership. City staff makes regular presentations to community groups. The city of Independence has established a Rental Readiness program to help landlords and tenants with fair housing rules. The Independence Disability Advisory group continues to meet. Each of the five communities reported that they will take at least one action for April as Fair Housing Month, such as updating information on their community's website or issuing a press release.

Update: Cities have continued to promote fair housing (April as fair housing month)

Goal 4: Advocate to Missouri Housing Development Commission and Kansas Housing Resource Commission to include universal design standards beyond HUD and ADA minimums in their projects.

Status: MARC continued to work with national consultants provided by HUD for the Affirmatively Furthering Fair Housing project to define Regional Mobility opportunities. Through their support, analysis was conducted of the state housing finance agencies' Qualified Allocation Plans and comments were drafted. The comments were shared with local stakeholders in May 2017, and a meeting was held with representatives from the two state housing agencies. MARC's Communities for All Ages continues to promote the use of Universal Design in renovation and construction of housing. MARC is working with a national trainer to schedule a free fair housing training on accessibility on May 20, 2019.

Update: Hosted the HUD-sponsored training on housing accessibility on May 20 to approximately 75 participants. Continued to share resource information on Universal Design with interested parties.

Goal 5: Work with local housing authorities to explore a regional approach to housing voucher utilization

Status: MARC continued to work with national consultants provided by HUD for the Affirmatively Furthering Fair Housing project to define Regional Mobility opportunities. Through their support, opportunities were identified to work with the Housing Authority of Kansas City, Missouri, the Lee's Summit, MO Housing Authority and the Independence, MO Housing Authority on three possible projects, including (1) a regional housing locator service to help those with vouchers identify housing in areas of opportunity; (2) a regional project-based voucher program supported by pooled vouchers from the three PHAs and in collaboration with the Missouri Housing Development Commission to layer vouchers with LIHTC incentives; and (3) a regional housing voucher program making it easier for those receiving vouchers from one PHA to move to housing opportunities in another area. Two meetings were held in May 2017 to explore these ideas with housing authority, local government and foundation representatives. MARC participated in discussions hosted by the Brookings Institution on regional mobility programs that included representatives from Kansas City and Lee's Summit. A draft action plan was prepared and shared. New discussions have been initiated in 2019 with the housing authorities and cities of Kansas City, Missouri, Independence, Missouri, and Lee's Summit, Missouri.

Update: No further action since April.

Goal 6: Develop model zoning code for smaller homes on smaller lots and small (4-12) multi-family units

Status: The Mid-America Regional Council (MARC) adopted a new transit plan for the region, Smart Moves 3.0. The plan's focus is to improve transit services to help residents increase their access to jobs and other opportunities. Recommendation HO-2 of the Smart Moves plan is consistent with this goal. The plan states local governments and MARC will use an existing Sustainable Codes Framework and other code examples in 2019 to create code language to allow smaller single and multi-family development near transit routes and mobility hubs. Once developed, the model codes will be presented to planning commissions and elected officials in the five cities and other communities in the metro area. The plan identifies other partners, including LISC, local housing authorities and local community development corporations.

Goal 7: Develop regional housing locator service to help voucher holders find the most appropriate housing.

Status: MARC continued to work with national consultants provided by HUD for the Affirmatively Furthering Fair Housing project to define Regional Mobility opportunities. Through their support, opportunities were identified to work with the Housing Authority of Kansas City, Missouri, the Lee's Summit, MO Housing Authority and the Independence, MO Housing Authority on three possible projects, including a regional housing locator service to help those with vouchers identify housing in areas of opportunity. Two meetings were held in May 2017 to explore this and other ideas with housing authority, local government and foundation representatives. New conversations have been initiated in February 2019.

Update: No further action; Johnson County, Kansas, recently hired a housing advocate to work with landlords to expand the availability of affordable units and willingness to accept voucher households.

Goal 8: Develop model zoning codes to encourage accessible affordable housing units near transit or other key service or activity centers.

Status: The Mid-America Regional Council (MARC) adopted a new transit plan for the region, Smart Moves 3.0. The plan's focus is to improve transit services to help residents increase their access to jobs and other opportunities. Recommendation HO-3 of the Smart Moves plan is consistent with this goal. The plan states that local governments and MARC will use an existing Sustainable Codes Framework and other code examples in 2019 to create code language for new housing development near transit and mobility hubs to be accessible to persons with mobility disabilities. Once developed, the model codes will be presented to planning commissions and elected officials in the five cities and other communities in the metro area. The plan identifies other partners, including the Whole Person, LISC, local housing authorities and local community development corporations.

Update: MARC worked with its First Suburbs Coalition to secure national technical assistance through the National League of Cities to address workforce and affordable housing. A housing summit was held on July 19, with almost 200 local officials from 32 communities in attendance. Representatives from Independence, Kansas City, and Unified Government participated.

Goal 9: Develop model incentive policy to require any multi-unit housing construction or substantial renovation receiving a public subsidy to include some affordable, accessible units that meet universal design standards.

Status: The Mid-America Regional Council (MARC) adopted a new transit plan for the region, Smart Moves 3.0. The plan's focus is to improve transit services to help residents increase their access to jobs and other opportunities. Recommendation HO-3 of the Smart Moves plan is consistent with this goal. The plan states that local governments and MARC will use an existing Sustainable Codes Framework and other code examples in 2019 to create code language for new housing development near transit and mobility hubs to be accessible to persons with mobility disabilities. Once developed, the model codes will be presented to planning commissions and elected officials in the five cities and other communities in the metro area. The plan identifies other partners, including the Whole Person, LISC, local housing authorities and local community development corporations. The city of Kansas City, MO is working on a new housing policy, which is expected to be adopted in early 2019, and could serve as a model for other communities.

Update: Kansas City, MO adopted a housing policy plan; Blue Springs updated its housing plan.

Goal 10: Promote use of KC Degrees and KC Scholars to help adults in protected populations return to and complete college.

Status: KC Degrees launched in September 2016 to support adult learners in the Kansas City region seeking to complete a high quality certificate program or degree. Since the launch, KC Degrees has received more than 12,000 inquires through the website (www.kcdegrees.org). As of October 2017, 478 adult learners have completed an inquiry form on the website. Four hundred and one (401) adults have participated in an intake meeting with a College Success Navigator either in person or over the telephone. KC Degrees currently has 129 adult learners enrolled at 13 of 17 postsecondary network partner institutions. The spring 2017 to fall 2017 persistence rate is 95 percent for enrolled adult learners and to date, the initiative has produced four graduates (two at the associate's degree level and two at the bachelors). By December 2017, another two adults will have completed their associate degrees. All of the advising services are community-based. KC Degrees has established Memorandums of Agreement with community partners to develop advising locations throughout the region. At these locations, College Success Navigators hold office hours, provide one-one-one advising services for adults, or host events related to the college going process. The community advising sites include: Full Employment Council (MO), Workforce Partnership (KS), Mid-Continent Public Library (five branches), Kansas City Public Library (four branches), Kansas City Kansas Public Library (two branches), Olathe Public Library (two branches), and Johnson County Public Library (two branches). KC Scholars has awarded a first round of scholarships to 285 high school juniors and to 91 adults. A second round of scholarships will be awarded in 2018. The KC Degrees continues to increase the number of adults being served. KC Scholars accepted applications for 2018 and 2019 scholarships and awards are expected to be announced in April/May of each year. The program is working with Metropolitan Lutheran Ministries to help low income adults address prior college debt that is a barrier to enrollment.

Update: KC Degrees continues to support adults and 196 adults were awarded KC Scholars scholarships in May 2019.

Goal 11: Continue to develop and refine the education and job training component of KC Rising and provide guidance to local institutions in targeting these efforts.

Status: The KC Rising initiative is a business-led effort coordinated through the Civic Council of Greater Kansas City, the Kansas City Area Development Council and the Mid-America Regional Council to increase the region's economic competitiveness. The KC Rising Human Capital Steering Committee composed of business leaders has identified specific initiatives and is overseeing their implementation, including KC Degrees (discussed under goal 10) and KC Scholars to offer scholarships to disadvantaged youth and adults to complete college. Gateways KC to help the community become more welcoming for immigrants and help foreign students be able to stay in the region and take advantage of open jobs and contribute to the economy. Gradforce KC supports postsecondary education to prepare graduates for jobs in high-demand fields by bringing businesses and educational institutions together. An annual education asset inventory and a core competency report have provided school districts and higher education institutions with information to help students select areas of student and work toward acquiring skills needed for employment opportunities. The Talent-to-Industry Exchange is a replicable process that brings industry and education groups together to solve workforce challenges. TIE processes were completed for the Life Sciences, Architecture and Engineering, and Construction and Skilled Trades sectors.

Update: A new TIE will focus on information technology. A new program sponsored by the Kauffman Foundation, Skills KC, is looking at establishing an institution to support technical education credentials and assist disadvantaged residents attain skills for jobs in demand.

Goal 12: Form partnerships between local governments, private employers, and neighborhood organizations to develop transportation options that connect low income and protected populations living in concentrated areas of poverty with job opportunities.

Status: The Mid-America Regional Council (MARC) adopted a new transit plan for the region, Smart Moves 3.0. The plan's focus is to improve transit services to help residents increase their access to jobs and other opportunities. Recommendation PL-5 of the Smart Moves plan is consistent with this goal. The plan states that MARC will convene transit providers, cities, advocacy organizations and employers to discuss employer worker needs, how potential employees can be connected to employers in opportunity areas, and advancement of innovative transportation options. All of KCATA's Planning Sustainable Places grant projects have been partnerships with the local governments to develop mobility hubs or improved transit. The projects were in: Leavenworth, SW Johnson County, and Swope Area/Prospect corridor. Additionally KCATA has been involved in the projects that were located along Independence Avenue and Rosedale.

Goal 13: Update the regional transit plan and reconfigure routes to better connect affordable housing, and their protected populations, with employment centers.

Status: Recommendation PL-6 from the Smart Moves 3.0 Transit Plan states "Form partnerships among local governments, MARC, KCATA, area nonprofits and others to connect residents to local and regional destinations. MARC will offer Planning Sustainable Places grants in early 2018 to help local governments and KCATA study possible transit service changes and new transit and mobility service options that would improve connections.

As planned, the regional transit plan was updated and implemented in 2017. The RideKC Smart Move 3.0 Regional Transit Plan was as a collaboration among MARC and the region's RideKC transit providers — the Kansas City Area Transportation Authority (KCATA), Unified Government Transit (UGT), Johnson County, the city of Independence and the Kansas City Streetcar Authority. The Smart Moves 3.0 Plan is a long-term vision for transit and includes a blueprint for how to achieve this vision through an integrated package of investments designed to make transit a real choice for our region's residents and visitors. Additionally, this new plan will include a specific short-range implementation plan that will help our region double the number of jobs accessible by transit in the region.

In addition, the region in conjunction with the Mid America Regional Council (MARC) furthered the transportation efforts by the 2017 Planning Sustainable Places (PSP) program. The PSP program continues the work of the Creating Sustainable Places initiative (supported by a HUD Regional Sustainable Communities Planning Grant) and the region's Metropolitan Transportation Plan, Transportation Outlook 2040, to promote concepts consistent with sustainable communities and the advancement of site-specific and project-specific activities within the centers-and-corridors planning framework.

As part of the PSP efforts, the following AFFH regional entities received the following grants to further transit and employment for all residents including protected populations.

City of Independence

- U.S. Highway 24 Fairmount Business District Plan, \$72,000
- Truman Road Complete Street Redevelopment Plan, \$20,000

City of Kansas City, MO

- Midtown Complete Streets Corridor Plan, \$36,000
- Gillham Road Corridor Bike Connections Plan, \$72,000
- Independence Avenue Pedestrian Safety Improvements Study, \$36,000
- Troost and Prospect Right of Way Enhancement Plans, \$48,000
- Trail Nexus Study and Ordinance, \$36,000
- Through Kansas City Area Transportation Authority: Swope Area/Prospect Connectivity Study, \$135,000

Leavenworth

- Through Kansas City Area Transportation Authority Leavenworth Transit Plans \$37,000

Unified Government of Wyandotte County/Kansas City, Kansas

- Activity Center and Transit-Oriented Development Hub Plan, \$117,600
- Cambridge Connector Feasibility Analysis, \$137,500
- Kaw River Bicycle/Pedestrian Connector Bridge, \$120,000

KCATA is reconfiguring the 595 route to add reverse commute trips to New Century, Gardner and Edgerton with direct service from downtown KCMO. There will be six morning trips, seven evening trips and the first limited Saturday service in Johnson County. The service begins in April. There will be additional service connecting the 3 Trails Transit Center in south Kansas City, MO to New Century, Gardner and Edgerton which begins in July. Leavenworth will be applying for state rural transit funds to fund the two alternatives that were developed. One would be an on-demand/flex circulator for service within Leavenworth, the other would be a fixed route linking Leavenworth with Village West in UG.

Update: RideKC added a new route in KCK which will serve 18th Street from Quindaro Boulevard to 51st Street in Roeland Park on January 2, 2019. The new route will improve access to shopping and to jobs in KC.

Goal 14: Develop informational materials for local governments and community organizations to use to educate the public about the need for affordable housing.

Status: The Regional Equity Network has discussed support for this goal. A meeting will be scheduled with the city representatives and the Regional Equity Network to discuss working together to advance this goal.

Update: This goal may be advanced as a result of the Housing Summit held on July 19 and discussed above.

Goal 15: Establish metrics to meet fair housing and affordable housing goals.

Status: Began discussions among the five local governments and MARC on possible metrics. Three metrics were proposed for review: measurement on the number of persons educated about fair housing and the number of fair housing complaints filed; steps to increase opportunities for affordable housing; and steps to create access to opportunities through transit and education/workforce development.

Fair Housing Outreach 2020

KCMO Fair Housing CE was approved by the Kansas and Missouri Real Estate Commissions. Through the requirements of the Affirmative Furthering Fair Housing (AFFH) and the City's ongoing commitment to work on many of the already identified barriers to fair housing. The City took the opportunity to implement the outcomes from the last AFFH study approved by HUD. This document was very valuable tool for the Neighborhood Housing Services (CDBG requirements) to conduct education and outreach to the Real Estate Community, Neighborhood Leaders, and other housing professionals. Many of our ongoing KCMO housing related commitment to work on the following fair housing outreach activities:

- Continue to support and host workshops and events during National Fair Housing month.
- Continue to establish relationships with the Concerned Clergy, Community Organizations, Community Development Corporations and other organizations that have housing support/activities within their respective missions.
- Continue to and identify target specific underserved groups such as (LGBT Community, Veterans, low to moderate income persons, Latino organizations and Women's Organizations).
- Continue to establish relationships with Local, State and Regional non-entitlements and housing entitlements to remove fair housing barriers.
- Continue to work with local and regional Realtors to identify partnership activities and train property managers and Realtors.
- Continue to address issues related to CRA and the problems associated with banking discrimination within the City.
- Host seminars attend meetings and other events that provide our office the opportunity to educate the community about the fair housing act and related matters to removing the barriers to fair housing.
- Conduct overview of the Fair Housing Act to the local real estate agents, City staff, and public.

ATTACHMENT A

CDBG Financial Summary Reports

ATTACHMENT B

Emergency Shelter Grant Program SAGE Report

ATTACHMENT C:

Public Notices

ATTACHMENT G

Citizen Comments