

City services at your fingertips

# **Compass KC Web Page** kcmo.gov/compasskc



CITY SERVICES AT YOUR FINGERTIPS

Good Afternoon, Guest -



Apply Permit/Plan ▼ Report Fee Estimator Search Q Calendar 0 Submission Forms ▼ Helpful Resources ▼

### **Welcome to CompassKC**



#### Search Public Records

This tool can be used to search for existing permits, plans, inspections, code cases, requests and licenses.



This tool can be used to apply for a permit, plan or license.



#### Login or Register

Login to an existing or create a new account. You can also find help if you forgot your login information.



#### Pay Invoice

Use this tool to pay for individual invoices.



Explore the map to see the activity occurring in your neighborhood



#### Calendar

Click here to find out about certain events like holidays and public hearings.

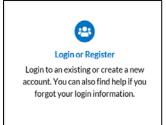
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# Compass KC

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# Registering

### Compass KC



• To use online services you must be registered using an email address that is tied to Business/Company/Individual. If not registered Select Sign up and enter your email.

Note: *Only* Contacts listed on projects in Compass KC, can view the status of their projects from their dashboard.



The Log in screen
will appear, select
the Register Here
link at the bottom of
screen



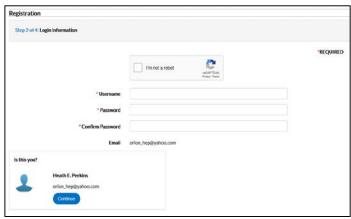
 Enter your e-mail address and select Next

 Please check your e-mail. The confirm email link in the body of the e-mail must be clicked to move to the next step of the registration process."

# Subject: Citizen Self Service New User Account Confirmation

You are receiving this automated e-mail based on a user registration request that we received for the Citizen Self Service tool for our jurisdiction. The purpose of this confirmation is to validate the e-mail address that was provided in the initial user registration process is the correct e-mail address for your user account. Please click the link below to continue to the next step of the user registration process.

**Confirm** 



When account setup is complete you will be automatically directed to your Compass KC dashboard.

# Who should Register

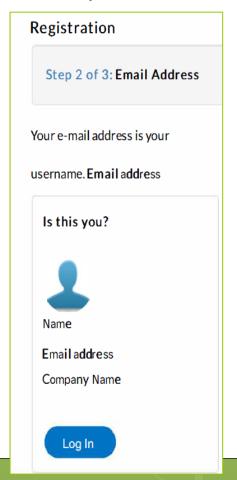
- Individuals Architect, Engineer, Agents, Applicants
- CPD-Licensed Contactor A Registered Business
- CPD Licensed Professional Certified Trade/Supervisor

Note: If you are licensed with the City of KCMO, or had pre-registered, during the confirmation step a message will appear to confirm your account.

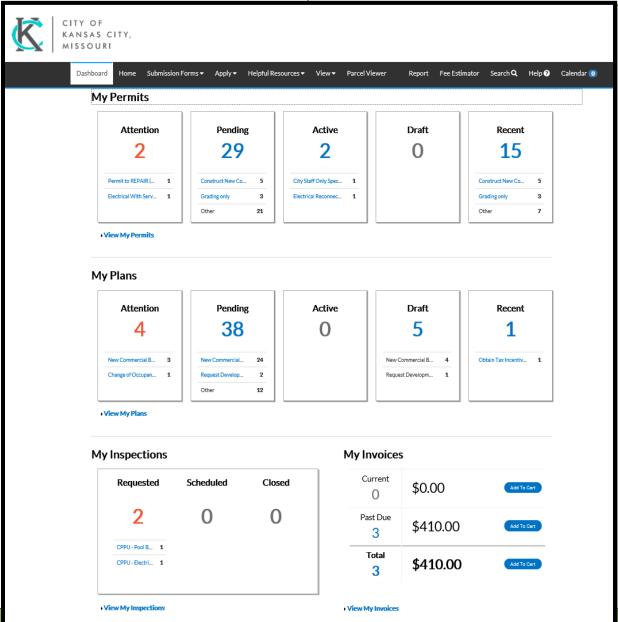
If you do not see the "Is this you" message, STOP, contact the Licensing Branch to update your email information.

Business's will have to develop a process in house to maintain control of those allowed to submit applications as a contact.

Note: If no other contact is added the applicant will be the only one with access to plans and permits submitted under their contact (account).



# **Dashboard**



# Dashboard FAQs

Quick access to

application forms

### Compass KC

Bike KC Plan Update

Boards and Commissions

Brownfields Program

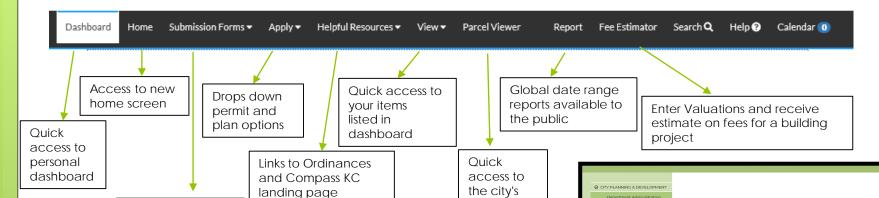
Census Data/Forecasting Office

Codes and Ordinances

Long Range Planning and

Overlay Districts

⊕ Permits



mapping

application



- Attention List items that need your attention
- Pending List items currently pending action
- Active Current plans/permits in the system
- Draft List items not submitted
- Recent List items that have been accessed recently

Compass KC - The New Permitting System
 Compass KC - The New Permitting System

#### Upgrades are here!

### The <u>Compass KC</u> system was recently upgraded and is now live!

Font Size: 👩 🚍 💽 Share & Bookmark 📁 Feedback 🚗 Print

These upgrades are based on YOUR feedback

Check out this <u>quick videa</u> highlighting some of the new features you will see that simplify the Compass KC user experience. Also, you'll find updated video and printable tutorials below.

#### What is Compass KC and How Do I Get There?

Compass KC brings city services to your fingertips. Submit permits and plans and interact with multiple city departments all in one place! Click on the Compass below to start.



#### How do I use Compass KC?

We understand, with any new system, comes a learning curve. That's why we have provided some tutorials for you to get you started with Compass KC and others that you can come back to if you have questions along the way!

- · How to Register Guide (PDF)
- · How to Register (Video)
- How to Search Guide (PDF)
   How to Search (Video)
- How to Submit Plans Guide (PDF)
- How to Request Inspections Guide (PDF)
   How to Apply for Permit Guide (PDF)

### Additional Process Tutorials and Information

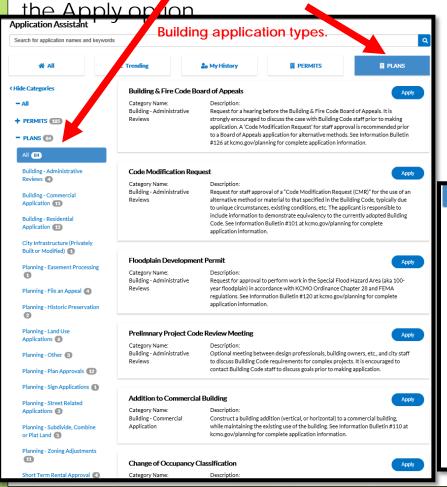
The following departments and divisions are using the Compass KC system in the current phase, Phase 1. Below each department, specific resources will be added that show processes within Compass KC specific to the associated city departments.

City Planning and Development – Building permits, inspections scheduling, plan reviews, contractor licensing, etc.

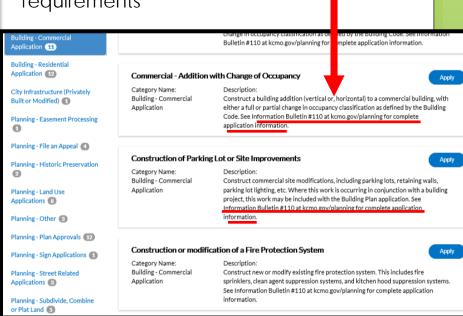
- <u>FAQs</u>: see City Planning and Development Department list of frequently asked questions related to using Compass KC.
- Homeowner Permit Guide: If you plan to do work on your own property/home without a licensed professional please read this guide.

# **Application Assistant & Information Bulletins**

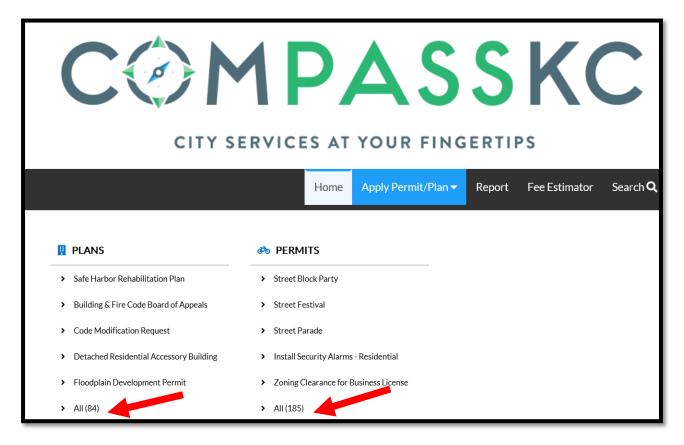
Select the apply option. Application assistant appears, select the type of application, then select Show Categories. Categories will appear on left, application type show on the right with description. Find and Select by clicking



Requirements for plans/permits submittals have not changed. **Information Bulletins** provide list of items needed for complete application requirements



# Application Types from the dashboard

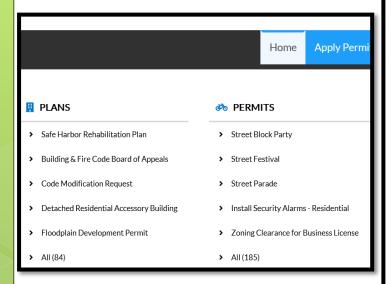


Building categories will expand to specific building application types. Residential and Commercial categories are listed under Building.

# **Types of Permits and Plans**

## Compass KC

# Planning Projects



Planning categories will lead to specific development plan types.

Building -Administrative Reviews 4

Building - Commercial Application (8)

Building - Residential Application 11

Building - Tenant Finish/Remodel Application

City Infrastructure (Privately Built or Modified) 2

Planning -Development Review Committee (Parks & Rec) 1

Planning - Easement Processing

Planning - File an Appeal 4

Planning - Land Use
Applications

Planning - Other 📵

Planning - Plan Approvals 14

Planning - Sign Applications 1

Planning - Street Related Applications

Planning - Subdivide, Combine or Plat Land

Planning - Zoning Adjustments 11

6

Short Term Rental
Approval 3

not historically significant, as defined in the rules and regulations of the historic preservation commission.

Categories | Main Menu

### Planning - Plan Approvals : Approve my Plan: Development Plan (NonResidential)

Apply

Please note: this type of application requires a pre-application consultation with staff prior to filing said application. Do not apply until you have had such a consultation. Choose this option if you are proposing 1) a residential development in any district containing 50 or more dwelling units; or 2) a building in any B, D, KCIA and O district with a gross floor area of 40,000 square feet or more; or 3) development of a site of 10 acres or more in any B, D, KCIA or O district, or 4) industrial development in any M district on a site of 5 acres or more and within 200 feet of any residential district; or 5) development which exceeds 180 feet in height or includes above-grade parking for more than 100 vehicles in any D district; or 6) whenever multiple principal buildings are proposed on a single lot; or 7) for any development within a designated light rail zone (includes streetcar) or an overlay district in accordance with 88-515.

Categories | Main Menu

### Planning - Plan Approvals : Approve my Plan: Development Plan (Residential)

Apply

Please note: this type of application requires a pre-application consultation with staff prior to filing said application. Do not apply until you have had such a consultation. Choose this option if you are proposing 1) a residential development in any district containing 50 or more dwelling units; or 2) a building in any B, D, KCIA and O district with a gross floor area of 40,000 square feet or more; or 3) development of a site of 10 acres or more in any B, D, KCIA or O district, or 4) industrial development in any M district on a site of 5 acres or more and within 200 feet of any residential district; or 5) development which exceeds 180 feet in height or includes above-grade parking for more than 100 vehicles in any D district; or 6) whenever multiple principal buildings are proposed on a single lot; or 7) for any development within a designated light rail zone (includes streetcar) or an overlay district in accordance with 88-515.

Categories | Main Menu



### Planning - Plan Approvals : Approve my Plan: Final Development Plan in District MPD

Apply

Choose this option if you are developing property zoned MPD (Master Planned Development) and have already obtained approval of a preliminary development plan or amended development plan/plan amendment. Note: DO NOT choose this option if your plan does not conform or is materially different from the approved preliminary development plan or amended development plan/plan amendment.

Categories | Main Menu

Planning - Plan Approvals : Approve my Plan: Final Development Plan in District UR

Apply

# **Application Information**

### Compass KC

Application progress bar

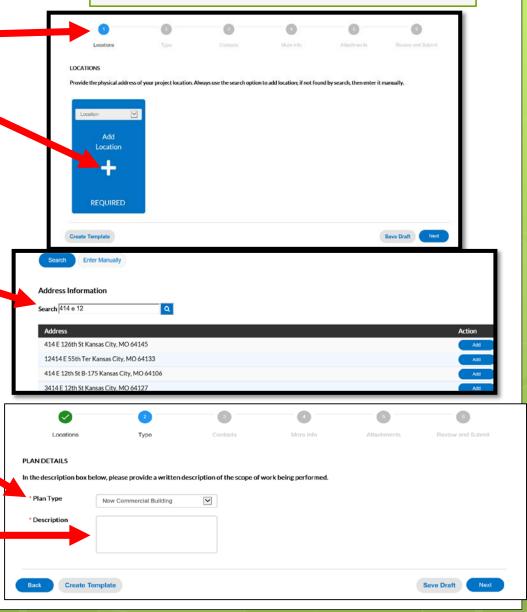
Location – Provide the address where the work is being performed "job site". Click add address.

Always use the search option to add location. Scroll through to find address, click Add on the right to add to application.

Manual entry is used only when location is un-addressed parcel.

Plan type selected will automatically show in this field, check to insure you have selected correct type.

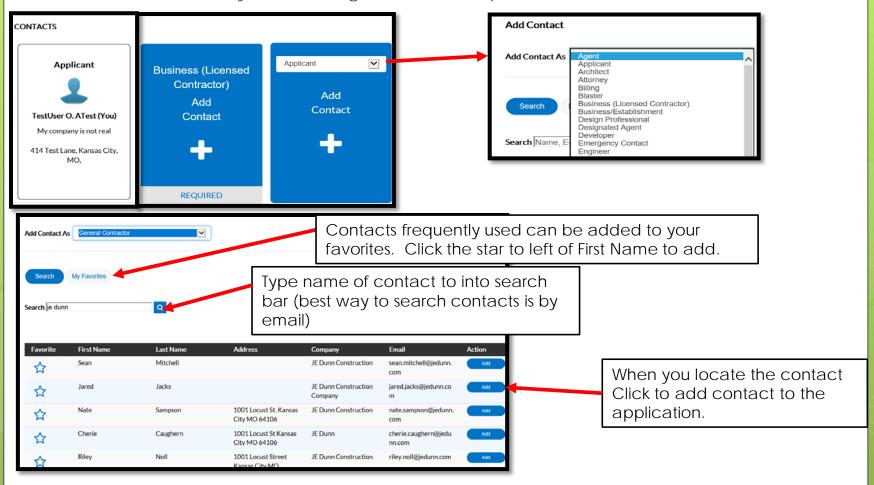
Place the scope of work in the Description field. This is a general statement of work to be performed.



### **Contacts**

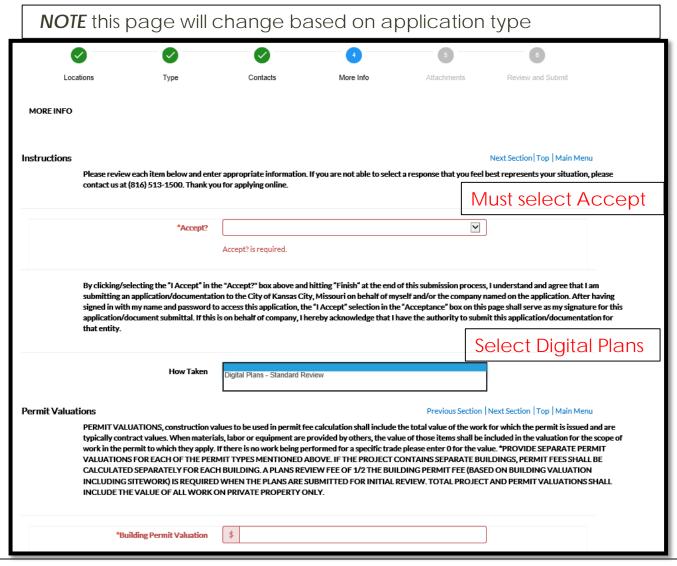
### Compass KC

- In the Contacts section the person logged in will always show as applicant.
- If Contacts are "Required" it will automatically appear based on plan/permit type selected.
- To add Contacts they must be registered in Compass KC to be selected as a contact.



 Add all contacts that will require access and notification to the application submitted. Add as many contacts as required by your business process.

# Additional Information Page- Building Plans



If express you MUST call 513-1500 to schedule an appointment.

Valuations – Building Plans & Permit Applications

- For Plans Submittals:
  Enter valuation total for the project in the Building Permit Field and in the Valuation Used In fee Field at bottom. All other fields must contain a value, if no value exists enter "0". Select Next.
- You need to put a value next to your trade and in the fee calculation box below. Enter 0 (zero) in all boxes that are not applicable to

For Trades Permits:

this application.

 Same screen can found under the Fees Estimator tab on dashboard.

## Compass KC

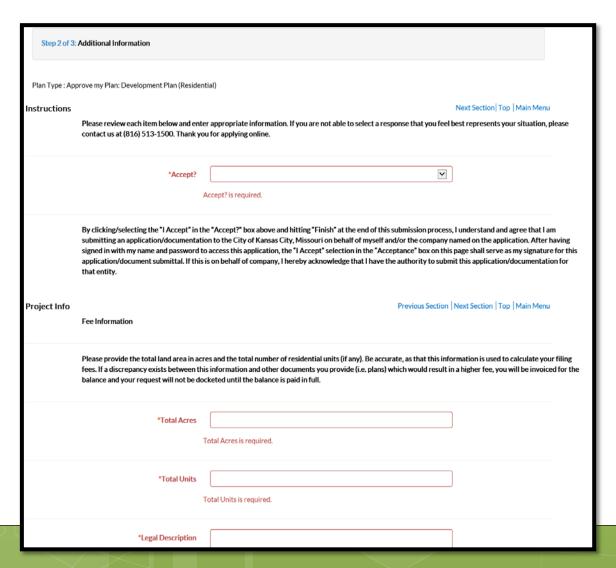
PERMIT VALUATIONS, construction values to be used in permit fee calculation shall include the total value of the work for which the permit is issued and are typically contract values. When materials, labor or equipment are provided by others, the value of those items shall be included in the valuation for the scope of work in the permit to which they apply.							
You need to put a value next to your trade and in the fee calculation box below. Enter 0 (zero) in all boxes that are not applicable to this application.							
"Building Permit Valuation	Suilding Permit Valuation is required.						
"Electrical Permit Valuation	S Electrical Permit Valuation is required.						
"Elevator Permit Valuation	S  Elevator Permit Valuation is required.						
"Fire Alarm Permit Valuation	S Fire Alarm Permit Valuation is required.						
"Fire Sprinkler Permit Valuation	Fire Sprinkler Permit Valuation is required.						
"Plumbing Permit Valuation	S   Plumbing Permit Valuation is required.						
"Mechanical Permit Valuation	S  Mechanical Permit Valuation is required.						
"Refrigeration Permit Valuation	S  Refrigeration Permit Valuation is required.						
Total Valuation	Custom field type is not supported.						
(Valuations entered in this field auto produce the Permit Fee.)							
"Valuation Used In Fee Determination	Valuation Used In Fee Determination is required.						
	Back Next						

# Valuations-Building Plans and Permit applications

PERMIT VALUATIONS, construction values to be used in permit fee calculation shall include the total value of the work for which the permit is issued and are typically contract values. When materials, labor or equipment are provided by others, the value of those items shall be included in the valuation for the scope of work in the permit to which they apply. If there is no work being performed for a specific trade please enter 0 for the value. \*PROVIDE SEPARATE PERMIT VALUATIONS FOR EACH OF THE PERMIT TYPES MENTIONED ABOVE. IF THE PROJECT CONTAINS SEPARATE BUILDINGS, PERMIT FEES SHALL BE CALCULATED SEPARATELY FOR EACH BUILDING. A PLANS REVIEW FEE OF 1/2 THE BUILDING PERMIT FEE (BASED ON BUILDING VALUATION INCLUDING SITEWORK) IS REQUIRED WHEN THE PLANS ARE SUBMITTED FOR INITIAL REVIEW. TOTAL PROJECT AND PERMIT VALUATIONS SHALL INCLUDE THE VALUE OF ALL WORK ON PRIVATE PROPERTY ONLY.

# Additional Information Page – Planning Applications

Additional information required will be unique for each application type.
 Fill out each field that is applicable to the project being submitted.



# Additional Information Page – Planning Applications

**NOTE** this page will change based on application type

11 0 1	9		
Tax Incentive Info		-	Previous Section
Are tax incentives requested?			~
*If so, which type of incentives are		N/A	
requested?		нтс	
		LCRA	
		Other	
		PIEA	
		TIF	
		URA	
	If so, wh	nich type of incentives are requested? is required.	
ls project in distressted census			V
tract?			
If yes, is existing tax incentive plan			<b>V</b>
being used?			
If yes, what is name of existing plan?			
Resolution approving existing plan?			
If no, what is name of proposed plan?			

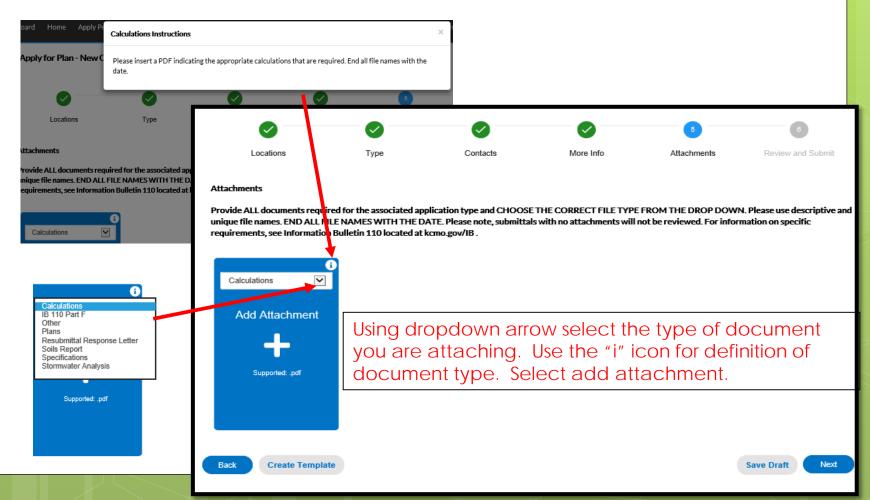
# Additional Information Page – Planning Applications

**NOTE** this page will change based on application type

Deviations and Waivers	Previous Section	Next Section   Top   Main Menu			
Are deviations requested?	lacksquare				
Deviations may only be granted by the City Council via the development plan process (for lot and building standards only) and via the MPD and UR rezonin processes (for lot and building and development standards).					
If yes, please describe:					
Is this a preliminary plat?	V				
Waivers and modifications from the subdivision regulations may only be requested and granted via the preliminary plat approval process by the City Plan Commission and City Council.					
Are waivers or modifications	V				
requested?					
lf yes, from what subdivision					
regulations?					

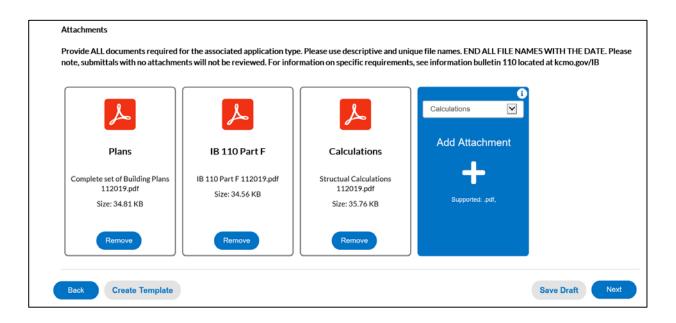
### Attachment Icon

 Add Attachments – Add all attachments required for the type of application submitting. Please use unique names INCLUDING date for all attachments. (i.e. Example project-120419, Calculations example project-120419)



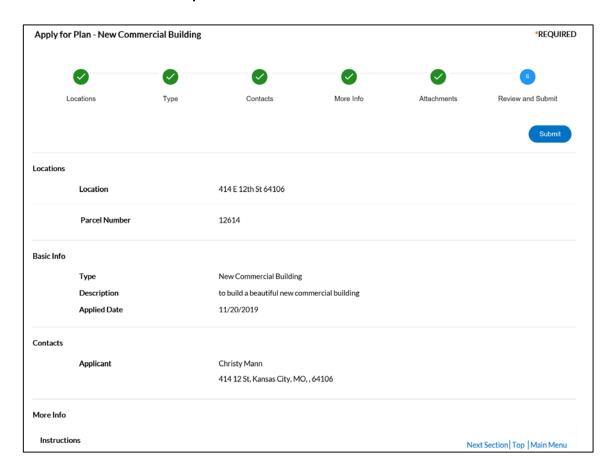
### **Attachments-Continued**

- Repeat add attachments steps until all required documents are attached (Application types may have required documents that must be attached in order to have a complete submittal.)
- Review the documents attached, once the documents are submitted, they can not be removed. Use the Remove feature to delete document, and upload new document.
- When completed select Next at the bottom of the screen.

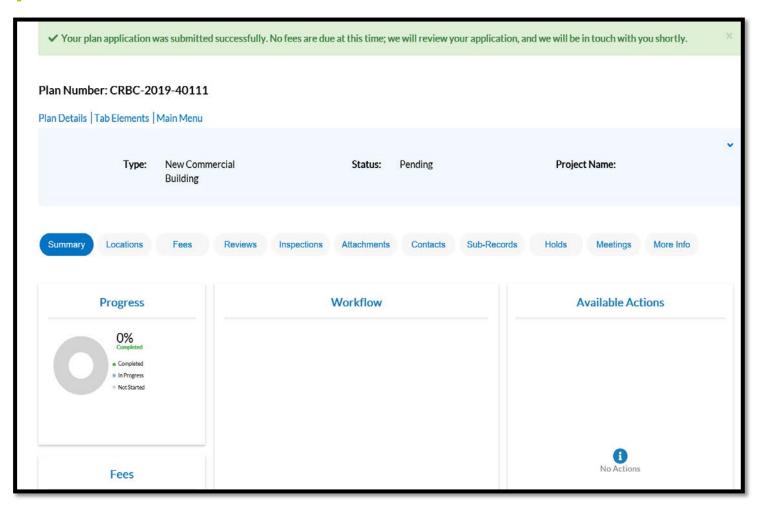


### **Review application**

Review Application Summary page prior to submitting application, this practice will aid in submittals being rejected for inaccurate/incomplete information.

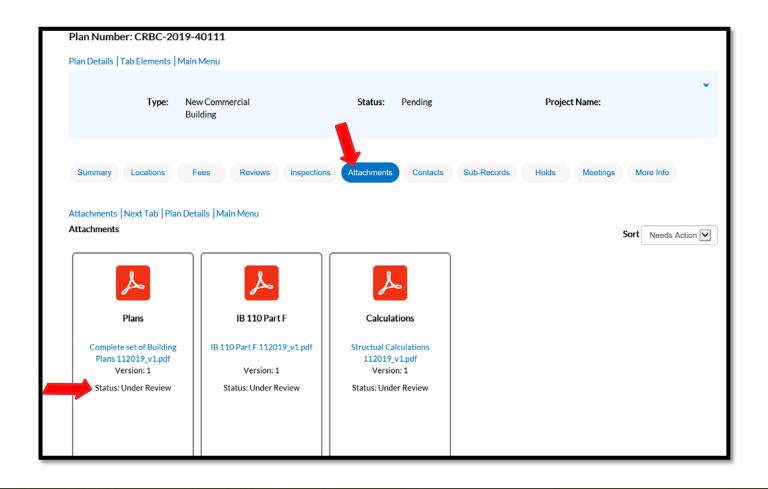


# **Application Notification**



# **Reviewing attachments**

- Select the Attachments tab.
- Attachments added will now show Status: Under Review



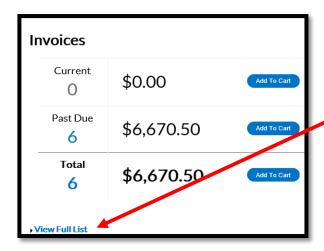
# **Invoicing/Payments**

an invoice notification.

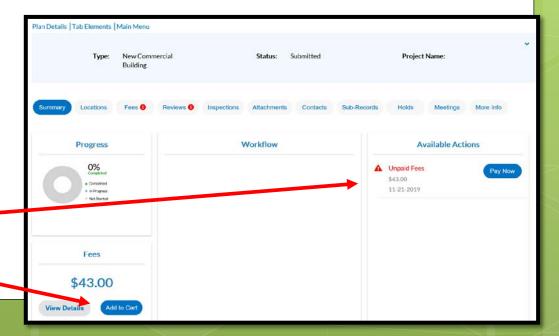
Submittals will go through QCR prior to an invoice being sent.
 When QCR is complete and submittal is accepted you will receive

From: DoNotReply@kcmo.org
Date: February 9, 2018 at 9:48:09 AM CST
To: email
Subject: Your invoice 00129788 is ready for payment!

You can make a payment by logging into your CompassKC account



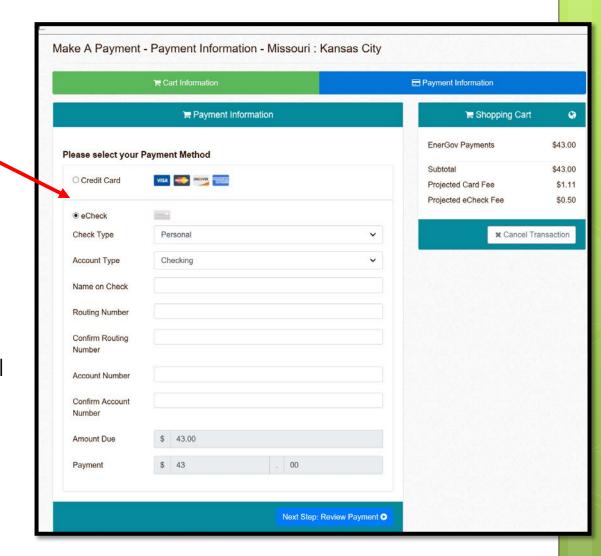
 OR navigate to the plan under the attention tab and select Pay Now or -Add to Cart  Navigate to the invoice section of dashboard. Click the View Full List option from dashboard to view details of invoices
 due. Select the invoice you want to pay.



# **Invoicing/Payments**

 Enter your payment information (either credit card or eCheck) and follow the steps to process payment.

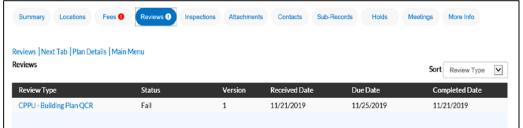
 Payment will process and then submittals will then be routed to the appropriate departments for review of the project.



### **Comments & Resubmittals**

## Compass KC

- When the plans are reviewed and released, you will received an email notification directing you to Compass KC, and a Plan Review Discrepancy Report will be attached.
- Individual comments and corrections can be viewed in plan details under the reviews tab.



 Additionally the Plan Discrepancy Report will appear in plan details under the attachments tab.



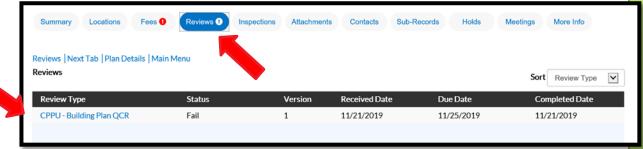


 NOTE: You must be listed as a contact on the record to access a case online. If you can't find the case, contact your jurisdiction.

### **Comments & Resubmittals**

## Compass KC

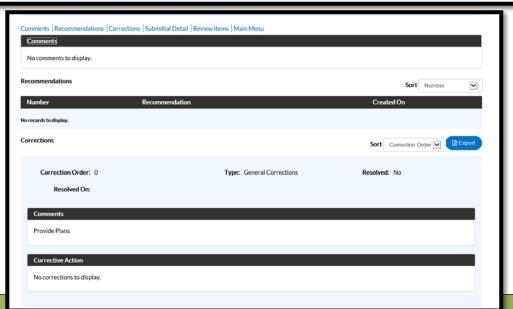
- From your dashboard navigate to the plan/permit.
- Open the reviews tab and click on the review under review type.



 Click on the details icon on the right hand side

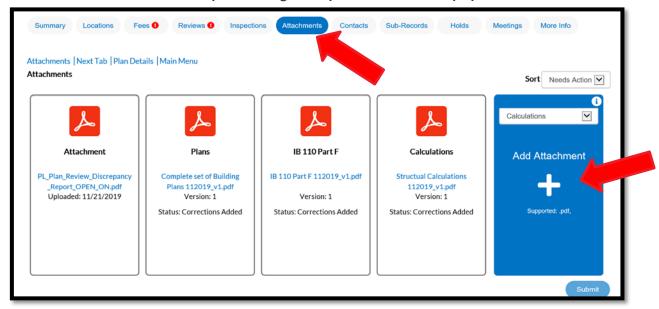


 Review corrections and comments listed.



### **Comments & Resubmittals**

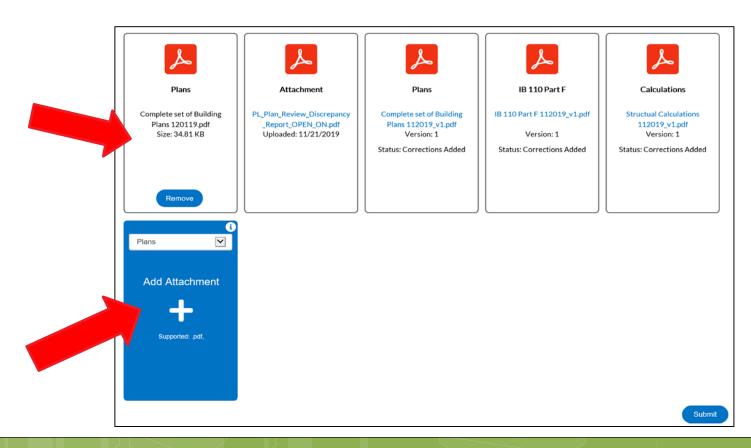
- Review all corrections and comments made by the reviewer.
   All items listed will need to be addressed in the resubmittal documents.
- Navigate Back (at the top of screen) to the Summary page and select the Attachments tab. All attachments including the Plan Review Discrepancy report will appear.



 Click on the drop down to select the type of the document you are attaching, then click Add Attachment + card to browse documents located on applicant's computer. NOTE - Do not change the name of documents when resubmitting, change the DATE to denote the document is a resubmittal.

### Resubmittals

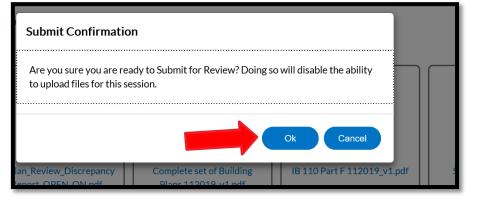
- The new document will appear at the beginning of the list of attachments.
- Upload additional documents if needed. When all documents are uploaded, select Submit at the bottom of the screen.



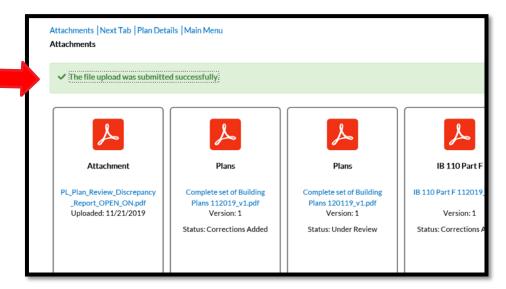
### Resubmittals

A Submit confirmation screen will appear. If ready to submit select
 OK. Once submitted the case will again be locked until the review

is completed.



o If uploaded is successful you will receive the following message: A notification will be sent when review has been completed.



# **Plan Review Completed**

 You will receive notification when the review is complete. The email will let you know that you can apply for the permit online.

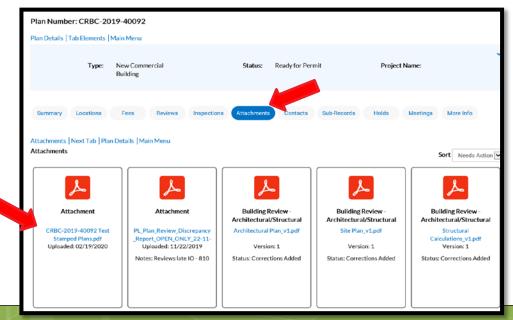
```
----Original Message----
From: CompassKC@kemo.org <CompassKC@kemo.org>
Sent: Wednesday, September 12, 2018 9:35 AM
To: leslie@permitserviceinc.com
Subject: Your plan submission has been approved for Project CR201811973 -- BITCOIN MINING

A permit is now available to be applied for online. Please go to https://na01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fcompasskc.kemo.org%2FEnerGov_P
79B1B4E2BE5C&amp;data=02%7C01%7Cheath.perkins%40kemo.org%7Cf231ee6d69c948cfd05208d618bced60%7Cec24091159794419a8ecc808b076019b%7C0%7C0
and click the sub-records tab to apply for your permit.

Thanks.
```

Stamped plans can be found under the attachment tab of

the plan case.

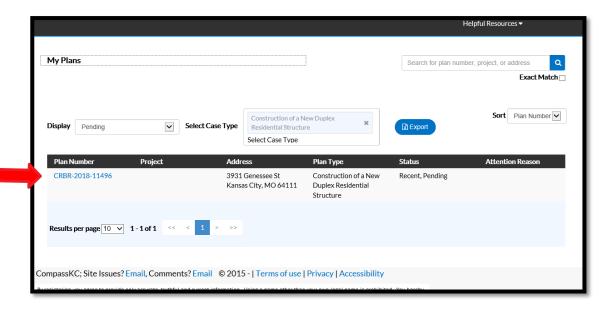


## Permit from approved Plan

• From your dashboard click on Pending plans icon.



 A list of plans will appear, click on the plan number you want to apply for permit on.

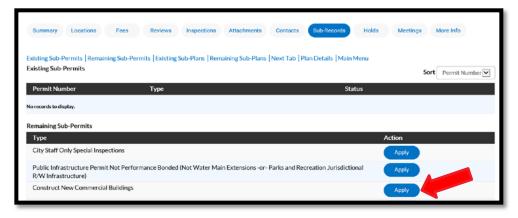


## Permits from approved Plan

Select the Sub-Records tab.



A list of permits available at this time will appear, click Apply.

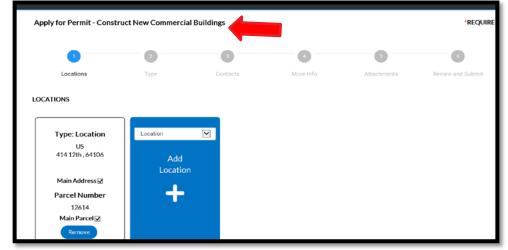


- You will then be prompted to enter information pertaining to the permit application.
- After the application is completed it will be and then you will receive an invoice if applicable. reviewed
- The Permit will be approved and then issued (this happens overnight). You will receive email notification when ready. It will be emailed and will also be found under the Attachments tab on the record.

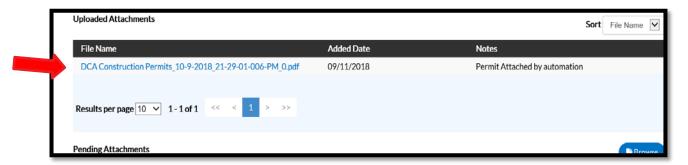
## Permits from approved Plan

You will then be prompted to enter information pertaining to the permit

application.



- After the application is completed it will be and then you will receive an invoice if applicable.
- Upon approval the Permit will then be issued (this happens overnight). You will receive email notification when ready. It will be emailed and will also be found under the Attachments tab on the record.

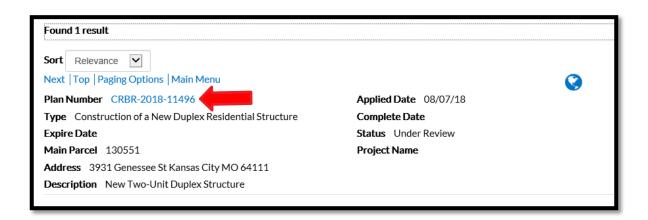


### **Permit from Master Record**

• From your dashboard click **Search** and search for the plan or master plan for the job your are applying for a permit for.

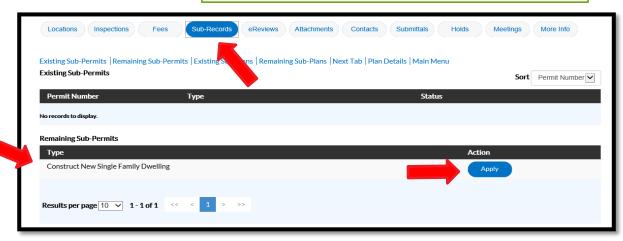


 A list of records will appear, click on the plan or permit number to apply for permit on.

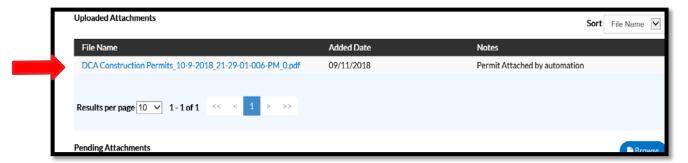


### **Permit from Master Record**

- Select the Sub-Records.
- List of permits
   available will
   appear, click
   Apply. If nothing
   appears contact
   Permits.

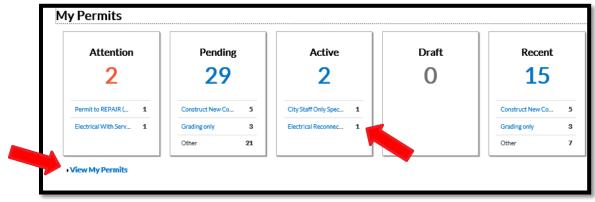


- You will then be prompted to complete information pertaining to the permit application.
- After the application submitted, reviewed, and accepted you will receive an invoice (if applicable).
- Permit will be approved and then issued(happens overnight). You will receive email notification when ready. It will also be found under the Attachments tab for the record.



## **Scheduling Inspections**

When you have completed the work and are ready to request an inspection. Go to your dashboard and navigate to <u>Active</u> permits, or select View Full List.

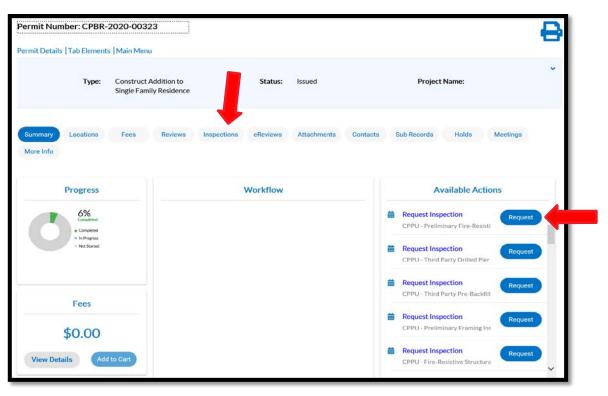


• A full list of permits will appear. Locate permit number on left from the list. To select the permit click the permit number.



## **Scheduling Inspections**

 On the Permits Details screen, there are two ways to request inspections.



 Either select the Inspections tab and select request or on the home screen under available actions select the inspection and click request to the right.

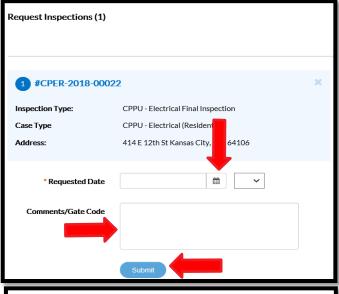
# **Scheduling Inspections**

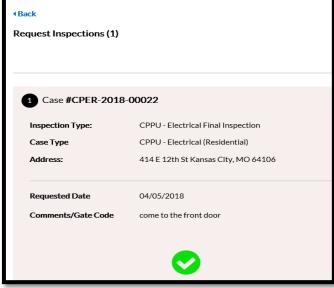
- On the Request Inspection screen, Select the requested date using the calendar icon to right.
- Enter comments into the comments box only if there are items the inspector needs to know, for example, name of contact on site, or instructions (i.e. enter in the back of building, or call from gate).

NOTE do not enter access codes inspectors are not allowed to unlock properties

- Click Submit
- The Inspection is now requested and will appear on your dashboard under inspections and on calendar when scheduled. (after 4 pm)
- Note: 2 hour inspections are not available to request online. You must call to schedule that inspection.

## Compass KC

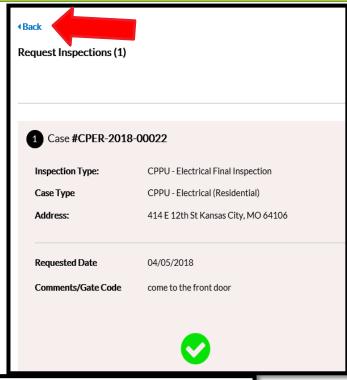


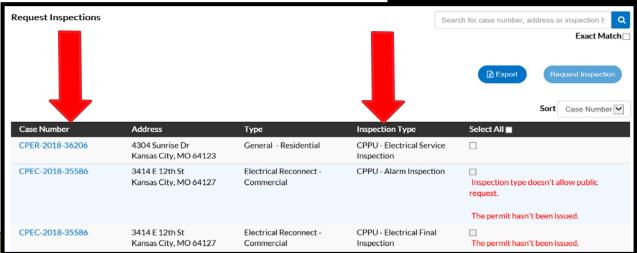


# Attaching 3<sup>rd</sup> Party Reports to Inspections

- For 3<sup>rd</sup> party inspections you will upload 3<sup>rd</sup> party reports after you have requested the inspection.
- From the requested inspection screen, Click <u>Back</u> at the top of screen.
- A list of inspections will appear.
- Locate case number in list, confirm the Inspection type and Click to the Case Number to open.

## Compass KC



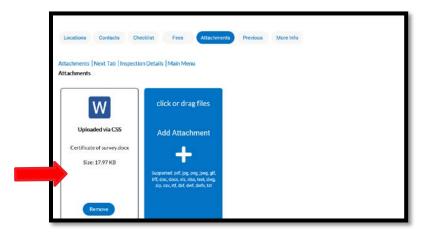


# Attaching 3<sup>rd</sup> Party Reports to Inspections

Compass KC

On the record, Select the attachments tab.

Select the Add Attachment icon and choose the report from your documents.





Click Submit and the upload successful message should appear:



## **Viewing Inspection Results**

 When Inspection results are complete, reports will process over night and you will receive notification. Checklist items will be available on the case file, under the attachments tab.

 To view inspection results, search by plan or permit and then click on the plan/permit number to open. Found 1 result

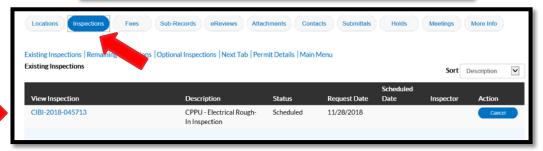
Sort Relevance Next | Top | Paging Options | Main Meau

Plan Number | CRBR-2018-11496 | Applied Date | 08/07/18

Type | Construction of a New Duplex Residential Structure | Complete Date |
Expire Date | Status | Under Review |
Main Parcel | 130551 | Project Name |

Address | 3931 Genessee St Kansas City MO 64111 |
Description | New Two-Unit Duplex Structure

 Open the Inspections tab and click on the inspection to review.



 Open the Checklist tab and the inspection comments will appear for review.



- Temporary C of O's will still be issued in the field by inspectors.
- C of O's will be issued after final inspection and you will be notified by email when issued.