

AUDIT REPORT TRACKING SYSTEM (ARTS)

SECTION I: SUMMARY INFORMATION			
Audit Title:	Employees' Response to Phishing Email Put City Information Systems at Risk	Audit Release Date:	03/25/2015
Department:	General Services	Last Report Date:	01/25/2017
Department Director:	Earnest Rouse	This Report Date:	05/25/2017
Contact Person/Phone:	Mary Miller / 513-0811	Expected Presentation Date:	06/07/2017
SECTION II: RECORD OF IMPLEMENTED RECOMMENDATIONS			
1. Implemented 1/30/2017		2. Implemented 6/1/2015	
SECTION III: SUMMARY OF IMPLEMENTATION EFFORTS			
Recommendation 1: The director of general services should implement an IT security awareness training program and provide mandatory training on a continuous basis for all city IT users, including contractors with access to the city's information systems.			
<i>Status of Recommendation: Implemented</i>			
Cyber awareness training was provided to 2,500 City employees who have daily use of a computer. Staff was required to complete the training between 1/30/2017 and 4/30/17.			
SECTION IV: ADDITIONAL OUTCOMES			
The training allows the City to have employees with knowledge of their role in keeping City and personal information safe. The training subscription we procured also allows us to perform tests to continue increasing the knowledge.			