



Health Department

Environmental Health Services Division Healthy Homes Rental Inspection Program

2400 Troost Avenue, Suite 3600
Kansas City, Missouri 64108

(816) 513-6347
Fax (816) 513-6356



Public Health

Healthy Homes Rental Inspection Program Tenant FAQ's

What is the Healthy Homes Rental Inspection Program?

The Healthy Homes Rental Inspection Program provides regulations for minimum health and safety standards in rental housing in Kansas City, Mo. The Program was brought forward by the community in the form of an initiative petition, passing the vote of the people on Tuesday, August 7th, 2018.

As a tenant do I need a permit?

No, only landlords are required to register their rental properties and will need to obtain a Healthy Homes Rental Inspection Permit too.

As a tenant, if I have a complaint will I have to pay a fee?

No. There are no fees due from the tenant to the City.

If I am being evicted can I get an inspection?

No, once an eviction has been filed an inspection would not occur until after the court process is complete.

Once I file my complaint how soon can I expect an inspection?

Once the Health Department receives the complaint it is logged and assigned to an inspector. The inspector will contact the complainant within 48 hours to schedule an inspection time.

If I file a complaint, can my landlord retaliate against me?

No. This ordinance prohibits retaliation against tenants for filing complaints. If retaliation occurs, landlords will jeopardize the ability to have a permit for the rental unit.

How do I file a complaint?

There are several ways to file a complaint with the Health Department. You may call the City's Action Center (3-1-1), call the Healthy Homes Rental Inspection Program (816-513-6347), or walk-in to the Program located at 2400 Troost Ave, Suite 3600 to file a complaint.

Will this ordinance raise my rent?

There is no fee associated with this ordinance to tenants.

Can someone come and check my apartment or unit right now?

Yes, once a complaint is filed it will be assigned to an inspector for the scheduling of an inspection.

I live in HUD housing; will this affect me?

No. Rental units that are inspected yearly as established by the department of housing and urban development (HUD) are exempt (voucher and public) and are not regulated by this ordinance.

I live in a home run by a non-profit, will this affect me?

Yes. Unless the housing units managed by a nonprofit, charitable organization which are subject to an affordable housing land use restriction and routinely inspected by the state housing development commission.

I rented a residential property for less than 30 days. Will this affect me?

No. The ordinance only applies for rental agreements that are more than 30 days.

Can this inspection help me get out of my lease?

No, the purpose of the inspection is to ensure your unit is in compliance with the Healthy Homes Rental Inspection Program.

Can I file a complaint anonymously?

Yes, you are not required to provide your information. Only the details of your complaint are needed.